Materials for FY2023 1Q Results Briefing - Conference Call



August 8, 2023 (Tue.)

MS&AD Insurance Group Holdings, Inc.

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Today's Key Points

- Net premiums written increased by 109.2 billion yen year on year, or +10.6% to 1,136.2 billion yen.
- Net income increased by 33.4 billion yen year on year to 111.6 billion yen mainly due to profit increases in Domestic non-life insurance and Domestic life insurance. The progress ratio was 37.2%.
- Group adjusted profit was 113.5 billion yen. The progress ratio was 32.5%

| Life Insurance | natural catastrophe losses and COVID-19-related losses, and an increase in investment profit. |
|----------------------------|---|
| Domestic Life Insurance | Net income increased by 12.6 billion yen as MSA Life increased mainly due to a decrease in payment for Covid-19, while MSP Life also increased due to an increase in profit margins and an improvement in the impact of interest rates and foreign exchange rates. |
| Overseas Subsidiaries | Net income was at the same level as the previous quarter. This is because, at MS Amlin, profit on insurance services increased due to a decrease in losses related to Russia and Ukraine, while financial profit decreased due to the impact of the positive impact of the insurance liability discount in the same period of the previous year (due to the retroactive application of IFRS 17) and the impact of the reduction in the amount of insurance liability discount due to the decrease in interest rates in the current period.(18.2 billion yen increase before retroactive application of IFRS 17) |

NB: Overseas consolidated subsidiaries and overseas equity method associates have applied International Financial Reporting Standards (IFRS)17"Insurance Contracts" from the beginning of the three months ended June 30, 2023, since these entities have been already adopted IFRS. The figures for the three months ended June 30, 2022 are presented on IFRS 17 basis retrospectively.

About recent media reports

•A series of reports recently published by media have attracted a lot of attention from consumers in the domestic market. We take this very seriously and make sure that we conduct thorough investigation and implement necessary measures in order to prevent similar incident from reoccurring.

Net income increased by 26 billion yen due to an increase in underwriting profits, mainly due to a decrease in domestic

- •Price-fixing: Mitsui Sumitomo Insurance (MSI) and Aioi Nissay Dowa Insurance (ADI) have established internal investigation committees in order to conduct thorough investigation into possible collusion on large corporate risks. Both MSI and ADI shall implement sound measures to prevent recurrence of similar incident in due course.
- •BIGMOTOR fraud: A wider investigation will be conducted into policy holders' vehicle which had been repaired by BIGMOTOR CO., Ltd. factories to make sure that no fraudulent work had been charged to MSI/ADI as a part of insurance claims. MSI/ADI will make sure that policy holders and other customers in question are fully appraised throughout the investigation.

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Please also refer to an Excel data file uploaded on our website.

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Group Consolidated Results

(1) Top Line

- · Net premiums written increased in Domestic non-life insurance and Domestic life insurance.
- Domestic non-life insurance increased in MSI and ADI. Overseas subsidiaries increased by 52.6 billion yen(excluding foreign exchange impact) mainly due to an increase in MS Amlin.

Non-life insurance subsidiaries

(¥hn)

| | FY2022 1Q | FY2023 1Q | | |
|--|----------------|-----------|------------|--------|
| | Results | Results | YoY Change | Growth |
| Direct premiums written (excl. deposit premiums from policyholders | 1,104.8 | 1,200.4 | 95.5 | 8.6% |
| Net premiums written | 1,026.9 | 1,136.2 | 109.2 | 10.6% |
| Mitsui Sumitomo Insurance | 391.4 | 395.8 | 4.4 | 1.1% |
| Aioi Nissay Dowa insurance | 322.5 | 332.9 | 10.4 | 3.3% |
| Mitsui Direct General | 8.6 | 8.5 | - 0.0 | - 0.9% |
| Overseas subsidiaries | 304.2 | 398.5 | 94.2 | 31.0% |

Life insurance subsidiaries

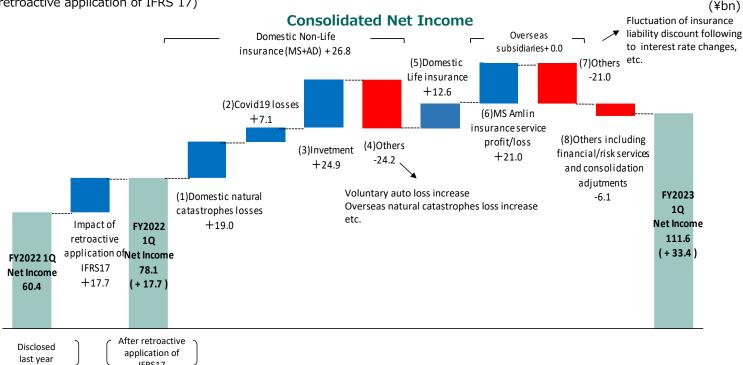
| | FY2022 1Q | FY2023 1Q | | |
|--------------------------|-----------|-----------|------------|--------|
| | Results | Results | YoY Change | Growth |
| Gross premiums income +1 | 372.8 | 394.9 | 22.0 | 5.9% |
| MSI Aioi Life | 117.1 | 113.7 | - 3.4 | - 2.9% |
| MSI Primary Life | 255.7 | 281.1 | 25.4 | 10.0% |
| Life insurance premiums | - 156.6 | 214.4 | 371.0 | - |

^{†1} Gross premiums income is for domestic life insurance subsidiaries only.

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(2)Bottom line(Net income)

- Domestic non-life insurance net income increased by 26.8 billion yen mainly due to (1) decrease in domestic natural catastrophe losses, (2) decrease in COVID19 losses, and (3) increase in investment profit.
- Domestic life insurance net income increased by 12.6 billion yen mainly due to an increase in profit margins at MSI Primary Life and a decrease in the foreign currency standard policy reserve burden.
- Overseas subsidiaries net income was at the same level as last year. This is because while the insurance services profit/loss increased due to a decrease in Russian-Ukraine losses, the financial profit/loss decreased due to the positive impact of claim reserves discounts due to higher interest rates in the previous fiscal year in MS Amlin. (18.2 billion yen increase before retroactive application of IFRS 17)



IFRS17

(3) Bottom line(group companies)

(¥bn)

| | FY2022 1Q | FY2023 1Q | | | FY2023 A | nnual forecast |
|-----------------------------------|-----------|-----------|------------|--------------|----------|----------------|
| | Results | Results | YoY Change | Change Ratio | | Progress |
| Ordinary profit/loss | 115.5 | 155.4 | 39.9 | 34.5% | 420.0 | - |
| Mitsui Sumitomo Insurance | 53.4 | 89.4 | 35.9 | 67.4% | 185.0 | - |
| Aioi Nissay Dowa Insurance | 36.0 | 34.5 | - 1.5 | - 4.2% | 90.0 | - |
| Mitsui Direct General Insurance | 1.0 | 0.3 | - 0.7 | - 67.3% | - | - |
| MSI Aioi Life | 8.7 | 11.2 | 2.4 | 28.5% | - | - |
| MSI Primary Life | 5.4 | 20.9 | 15.4 | 282.5% | - | - |
| Overseas subsidiaries | 23.1 | 19.3 | - 3.8 | - 16.7% | - | - |
| Consolidation adjustments, others | - 12.4 | - 20.4 | - 7.9 | - | - | - |
| Net income/loss ^{†1} | 78.1 | 111.6 | 33.4 | 42.8% | 300.0 | 37.2% |
| Mitsui Sumitomo Insurance | 42.9 | 69.3 | 26.3 | 61.5% | 142.0 | 48.8% |
| Aioi Nissay Dowa Insurance | 23.9 | 24.4 | 0.4 | 1.9% | 60.0 | 40.7% |
| Mitsui Direct General Insurance | 1.0 | 0.2 | - 0.7 | - 74.8% | - 0.9 | - |
| MSI Aioi Life | 5.3 | 7.0 | 1.6 | 30.9% | 25.0 | 28.3% |
| MSI Primary Life | 3.2 | 14.3 | 11.0 | 335.3% | 16.0 | 89.5% |
| Overseas subsidiaries | 15.6 | 15.7 | 0.0 | 0.4% | 118.0 | 13.3% |
| Consolidation adjustments, others | - 14.1 | - 19.4 | - 5.3 | - | - 60.1 | - |

¹¹ Consolidated net income represents net income attributable to owners of the parent. Net income of subsidiaries is on an equity stake basis, same hereafter.

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(4)Bottom line (Group adjusted profit)

- •Group adjusted profit was 113.5 billion yen. The progress ratio against annual forecast of 350.0 billion yen was 32.5%.
- •Domestic non-life insurance and domestic life insurance have shown steadily progress. International business posted a 12.6% progress ratio due to the impact of MS Amlin's financial and other gains and losses. → See page 19 for details of MS Amlin.

Progress of Group adjusted profit



Domestic non-life

Domestic life

International business

Financial Service/
Digital risk related service

(5)Bottom line(Breakdown of Group adjusted profit)

(¥bn)

| | FY2022 1Q | | FY2023 1Q | | Annu |
|--|------------------------|-----------|-----------|--------------------------|------|
| | Announced last year | IFRS Base | | YoY change ^{†2} | |
| Group Adjusted Profit +1 | 55.0 | 72.7 | 113.5 | 40.8 | 35 |
| Domestic non-life insurance business | 49.2 | 48.7 | 76.7 | 28.0 | 17 |
| Domestic life insurance business | 9.5 | 9.5 | 21.7 | 12.2 | 4 |
| International business | - 3.4 | 14.7 | 15.5 | 0.7 | 12 |
| Financial services business and risk- related services business | - 0.2 | - 0.2 | - 0.5 | - 0.2 | |

| Annual forecast | | | | | |
|-----------------|----------|--|--|--|--|
| | Progress | | | | |
| 350.0 | 32.4% | | | | |
| 179.0 | 42.8% | | | | |
| 45.0 | 48.2% | | | | |
| 124.0 | 12.5% | | | | |
| 2.0 | - | | | | |

^{†1} For the definition of Group Adjusted Profit, please refer to the last page. Group Adjusted ROE will be disclosed at the end of FY

<Reference>



 $^{^{\}dagger 3}$ "+" in case of provision, "-" in case of reversal

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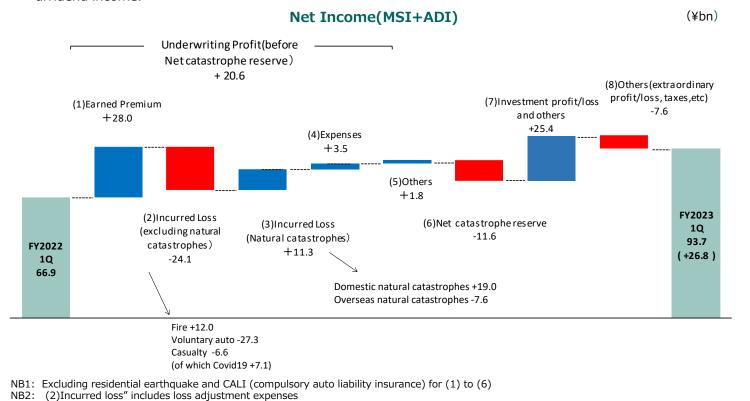
Domestic Non Life Insurance Companies

^{†2} The figures are compared with the same period of the previous year after retroactive application of IFRS 17.

^{†4} Amortization of goodwill and others: -8.7 billion yen

(1)Bottom line (MSI and ADI)

- Underwriting profits increased due to the rebound from natural catastrophes and COVID-19 in previous year, although losses in voluntary automobile insurance increased.
- Investment profit increased mainly due to an increase in gains on sales of securities and an increase in dividend income.



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(2)Status of natural catastrophes

- Domestic natural catastrophes decreased by 19.0 billion yen at MSI and ADI in total due to rebound from hail disaster in June 2022.
- Overseas natural catastrophes increased by 7.6 billion yen at ADI and 2.3 billion yen at MS Amlin.

Impact of domestic natural catastrophes

(¥bn) **Incurred Loss Incurred Loss** FY2022 FY2023 Annual forecast 1Q 1Q YoY Change Mitsui Sumitomo Insurance 19.3 10.0 - 9.2 49.0 (Ref: FY2023 1Q) Aioi Nissay Dowa Insurance 19.2 9.4 - 9.7 39.5 before reinsurance outward - 19.0 88.5 38.5 Total 19.4 Typhoon No.2 16.1

Impact of overseas natural catastrophes

| | I | ncurred Los | SS | Incurred Loss |
|----------------------------|--------|-----------------|------------|---------------|
| | FY2022 | Annual forecast | | |
| | 1Q | 1Q | YoY Change | |
| Aioi Nissay Dowa Insurance | 3.3 | 11.0 | 7.6 | 11.5 |
| MS Amlin | 3.5 | 5.8 | 2.3 | 41.2 |
| Total | 6.8 | 16.9 | 10.0 | 52.7 |

NB: Calculation for overseas natural catastrophes is done internally.

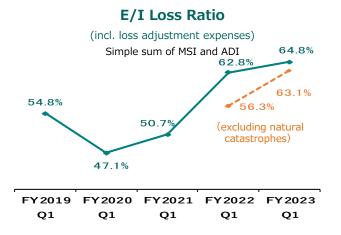
(3)Loss trends of Voluntary Automobile Insurance

- The number of accidents for FY2023 1Q increased by 3.6% year-on-year.
- EI loss ratio increased by 2.0 points to 64.8%.

No. of Accidents

(per day, % YOY, excl. the number of accidents caused by natural catastrophes) Simple sum of MSI and ADI (Domestic business only) 6,000 4,000 2,000 0 1Q 2Q 3Q 4Q 1Q 2Q 3Q 4Q 1Q 2Q 3Q 4Q 1Q 2Q 3Q 4Q 1Q (number / per day)

FY2021



Premium/Claim

FY2019

Mitsui Sumitomo Insurance

FY2020

| <domestic basis="" sales=""></domestic> | No. of contracts | Insurance pre unit pric | | Insurance premium |
|--|------------------|----------------------------|-----|-------------------------|
| Factors of increase/decrease in insurance premiums | +0.2% | +0 | .5% | +0.9% |
| <domestic></domestic> | Property damag | e liability (Ex | | damage catastrophes) |
| Changes in average payout per claim | +1.5% | | +1. | 4% |

Aioi Nissay Dowa Insurance

| <domestic basis="" sales=""></domestic> | No. of contracts | Insurance unit | • | Insurance premium |
|--|------------------|-------------------|-------|----------------------------------|
| Factors of increase/decrease in insurance premiums | +0.2% | | +0.3% | +0.9% |
| <domestic></domestic> | Property damag | ge liability | | cle damage ural catastrophes) |
| Changes in average | +1.6% | | | +2.1% |

NB1: All figures for factors of increase/decrease in insurance premiums are based on sales results (April to June) year on year.

FY2022 FY2023

NB2: Changes in the average payout per claim show the changes in the average payout per claim over one-year period ended June 2023 compared with that over one-year period ended March 2023.

NB3 Calculation of the EI loss ratio covers the period of April-June each year.

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Domestic Life Insurance Companies

(1)MSI Aioi Life

- The annualized premiums of new policies increased by 1.8% from the previous fiscal year due to strong sales of its cancer insurance launched last year.
- · Net income increased by 1.6 billion yen mainly due to the rebound from the COVID-19 impact.

MSI Aioi Life (¥bn)

| | FY2022 | - | FY2023 1Q | V V C | | |
|--|--------------------------|----------|-----------|-----------------------------------|---------|--------------|
| | Results | S | Results | YoY Char | nge | Change Ratio |
| Amount of new personal policies | | 338.1 | 310.1 | | - 28.0 | - 8.3% |
| Annualized premiums of new policies | | 5.7 | 5.8 | | 0.1 | 1.8% |
| of which, third sector insurance | | 2.7 | 3.0 | | 0.2 | 10.1% |
| Amount of personal policies in force | (At the beginning of FY) | 23,249.9 | 23,049.3 | (Change from the beginning of FY) | - 200.5 | - 0.9% |
| Annualized premiums of policies in force | (At the beginning of FY) | 440.5 | 438.4 | (Change from the beginning of FY) | - 2.0 | - 0.5% |
| of which, third sector insurance | (At the beginning of FY) | 157.5 | 158.3 | (Change from the beginning of FY) | 0.8 | 0.5% |
| Gross premiums income | | 117.1 | 113.7 | | - 3.4 | - 2.9% |
| Ordinary profit/loss | | 8.7 | 11.2 | | 2.4 | 28.5% |
| Extraordinary income/loss | | - 0.3 | - 0.3 | | 0.0 | - |
| Net income/loss | | 5.3 | 7.0 | | 1.6 | 30.9% |
| Core profit(*) | | 7.4 | 9.7 | | 2.2 | 30.2% |

NB: Since the calculation method of hedging costs related to foreign exchange in core profit has been changed from the cumulative first quarter of FY2023, the calculation method for the cumulative first quarter of FY2022 is the same.

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(2)MSI Primary Life

- Gross premium income premiums increased by 10.0%, reflecting favorable market conditions.
- Net income increased by 11 billion yen to 14.3 billion yen, mainly due to an increase in interest and dividend income and an improvement in the impact of changes in interest rates and foreign exchange rates.

MSI Primary Life (¥bn)

| | FY2022 1Q | FY2023 1Q | | |
|--------------------------------------|----------------------------------|-----------|---|--------------|
| | Results | Results | YoY Change | Change Ratio |
| Amount of new personal policies | 262.8 | 302.3 | 39.5 | 15.0% |
| Amount of personal policies in force | (At the beginning of FY) 6,932.2 | 7,443.7 | (Change from the beginning of FY) 511.5 | 7.4% |
| Gross premiums income | 255.7 | 281.1 | 25.4 | 10.0% |
| Ordinary profit/loss | 5.4 | 20.9 | 15.4 | 282.5% |
| Extraordinary income/loss | - 0.9 | - 1.1 | - 0.1 | - |
| Net Reserve for price fluctuation | - 0.9 | - 1.1 | - 0.1 | - |
| Net income/loss | 3.2 | 14.3 | 11.0 | 335.3% |

Impact of interest rates and foreign exchange rates

(¥bn)

| | FY2022 1Q Results | FY2023 1Q Results |
|----------------------------------|-------------------|-------------------|
| Impact of interest rates | - 21.7 | - 16.0 |
| Impact of foreign exchange rates | 11.9 | 18.8 |
| Total* | - 9.7 | 2.7 |

NB: The price fluctuation reserve was implemented for statutory provisions only.

Overseas subsidiaries

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(1)Result summary

- Net premiums written increased in Asia, U.S. and Europe. In Europe, MS Amlin increased due to the expansion of new accounts and an increase in insurance premium rates.
- Net income increased by 15.7 billion yen (+ 18.2 billion yen compared to the amount disclosed in the previous fiscal year), almost the same as the same period in the previous fiscal year.
- While profits at Asia and U.S. subsidiaries and overseas life insurers increased, In Europe, although the profit on
 insurance services increased due to a decrease in losses related to Russia and Ukraine at MS Amlin, the financial profit
 decreased due to the impact of the positive impact of the insurance liability discount in the same period of the
 previous year (due to the retroactive application of IFRS 17) and the impact of a reduction in the amount of insurance
 liability discount due to a decrease in interest rates in the current period. → See page 19 for more information on MS
 Amlin.

Overseas subsidiaries

(¥bn)

| | | FY2022 1Q Results | | FY2023 1Q | FY2023 1Q | | |
|-----------------|--------------------|---------------------|----------------------------------|-----------|------------|--------------|--|
| | | Disclosed last year | After retroactive application of | Results | YoY Change | Change ratio | |
| Net premiums w | vritten | 304.9 | 304.2 | 398.5 | 94.2 | 31.0% | |
| Asia | | 50.8 | 51.0 | 57.9 | 6.9 | 13.6% | |
| Europe | | 240.8 | 240.0 | 322.4 | 82.4 | 34.3% | |
| Americas | | 13.2 | 13.2 | 18.1 | 4.9 | 37.1% | |
| Net income/loss | 5 | -2.5 | 15.6 | 15.7 | 0.0 | 0.4% | |
| Asia | | 7.5 | 7.7 | 9.2 | 1.4 | 18.8% | |
| Europe | | -14.3 | 5.4 | 1.5 | - 3.9 | -71.7% | |
| Americas | | 0.3 | 0.3 | 1.3 | 0.9 | 318.8% | |
| Internatio | nal Life Insurance | 3.8 | 2.0 | 3.6 | 1.5 | 73.9% | |

NB: Compared with the same period of the previous year after retroactive application of IFRS 17

(2)<Reference>MS Amlin's financial result for Jan-Mar 2023 ⁺¹

- Insurance services profit was improved by 132 million pound year on year mainly due to decrease of Russia Ukraine losses, rate
 increase and profitability improvements in portfolio.
- Financial profit and loss was -8 million pounds as a result of the impact of a reduction in insurance liability discount of 30 million pounds due to lower interest rates, while investment profit and loss improved significantly to 62 million pounds. (Interest rates has been on an upward trend since the second quarter.)
- · Non-operating profit/loss was -47 million pounds due to the temporary impact of the transfer of insurance liabilities in previous years.

| | | | (£mn) |
|---|-----------------|--------|------------|
| | FY2022 | FY2023 | |
| | 1Q after IFRS17 | 1Q | YoY change |
| Insurance service profit/loss | -79 | 53 | 132 |
| Financial profit/loss | 120 | -8 | -128 |
| of which investment income/loss | -24 | 62 | 87 |
| of which insurance service expenses(interest rate change impact)(-) | 135 | -30 | -165 |
| of which insurance service expenses(unwind,etc)(-) | 9 | -40 | -50 |
| Non-operating profit/loss | 0 | -47 | -47 |
| Net income | 20 | 7 | -14 |
| [D.6 | | | |
| [Reference] Main breakdown of insurance service profit/loss ^{†2} | | | |
| Net premiumwritten | 1,406 | 1,961 | 555 |
| Net premium earned | 654 | 940 | 286 |
| Incurred losses(including loss adjustmnent expenses) | 488 | 561 | 74 |
| Expense for acquisition and other operating expense | 245 | 331 | 86 |
| EI loss ratio | 74.6% | 59.7% | -14.9% |
| EI expense ratio | 37.5% | 35.2% | -2.3% |
| EI combined ratio | 112.0% | 94.9% | -17.2% |

Supplements to MS Amlin's insurance liabilities>
 Under the new accounting standard, insurance liability is valued at a discount to present value.
 The impact on profit/loss is as follows:

- (1)Discounts on changes in insurance liabilities for current year underwriting and insurance liabilities for past year underwriting are recognized in "Insurance Services profit/loss"
- (2) With regard to insurance liabilities for past year underwriting, changes in the discount effect due to changes in interest rates and a decrease in the discount amount due to the passage of time are recognized in "Insurance Finance Expenses"

Major natural catastrophe losses (before discount)

(£mn)

| 22 | 36 (EQ in Turkey) | 14 |
|--------------|-------------------|------------|
| IQ | 1Q | YoY change |
| FY2022 10 | FY2023 | |
| | FY2023 | |

^{†1} Local management accounting base(from the current fiscal year, this is a simple sum of main group companies). The reinsurance premiums, etc. related to the transfer of insurance liabilities in previous fiscal years are excluded from the insurance account.

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Reference

^{†2} Net premiums written is based on IFRS4. The list below Net premium earned have been reclassified to the previous classification. However, the classification is based on IFRS17, such as incurred loss are after discount base.

Domestic Non-Life Insurance Companies - MSI & ADI Results (1)

(¥bn)

| | Simple Sum | | MSI (Non-Co | nsolidated) | ADI (Non-Consolidated) | | |
|--|------------|------------|-------------|-------------|------------------------|------------|--|
| | | YoY Change | | YoY Change | | YoY Change | |
| Net premiums written ^{†1} | 728.8 | 14.9 | 395.8 | 4.4 | 332.9 | 10.4 | |
| Earned premiums ^{†2} | 668.1 | 28.0 | 370.6 | 17.1 | 297.4 | 10.9 | |
| Incurred losses (including loss adjustment expenses) +2 (-) | 447.5 | 12.7 | 238.3 | 2.8 | 209.2 | 9.9 | |
| Underwriting expenses ^{†2} (-) | 227.6 | - 3.5 | 122.0 | - 3.1 | 105.5 | - 0.3 | |
| Commissions and collection expenses ^{†2} | 142.3 | - 1.7 | 73.0 | - 2.2 | 69.3 | 0.5 | |
| Other underwriting expenses ^{†2} | 85.2 | - 1.7 | 49.0 | - 0.8 | 36.2 | - 0.9 | |
| Underwriting profit/loss prior to reflecting catastrophe reserve | 14.6 | 20.6 | 19.6 | 21.6 | - 4.9 | - 0.9 | |
| Net catastrophe reserve | 12.4 | - 11.6 | 3.7 | - 4.5 | 8.6 | - 7.1 | |
| Underwriting profit/loss after reflecting catastrophe reserve | 27.0 | 8.9 | 23.4 | 17.1 | 3.6 | - 8.1 | |
| EI loss ratio ^{†2} | 67.0% | -0.9pp | 64.3% | -2.3pp | 70.3% | 0.7pp | |
| Net loss ratio ^{†1} | 62.1% | -1.4pp | 61.1% | -0.5pp | 63.2% | -2.5pp | |
| Net expense ratio ^{†1} | 34.2% | -1.0pp | 33.2% | -1.1pp | 35.3% | -1.0pp | |
| Combined ratio ^{†1} | 96.3% | -2.4pp | 94.3% | -1.6pp | 98.5% | -3.5pp | |

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Domestic Non-Life Insurance Companies - MSI & ADI Results (2)

(¥bn)

| | Simple Sum | | MSI (Non-C | Consolidated) | ADI (Non-Consolidated) | | |
|---|------------|------------|------------|---------------|------------------------|------------|--|
| | | YoY Change | | YoY Change | | YoY Change | |
| Underwriting profit/loss | 27.0 | 8.9 | 23.4 | 17.1 | 3.6 | - 8.1 | |
| Net interest and dividends income | 65.7 | 1.5 | 46.9 | 0.7 | 18.8 | 0.8 | |
| Gains/losses on sales of securities | 32.9 | 17.5 | 13.4 | 8.9 | 19.5 | 8.6 | |
| Impairment losses on securities (-) | 1.1 | - 5.4 | 0.9 | - 4.6 | 0.2 | - 0.7 | |
| Investment profit/loss and other ordinary profit/loss | 96.9 | 25.4 | 66.0 | 18.8 | 30.8 | 6.5 | |
| Ordinary profit/loss | 123.9 | 34.4 | 89.4 | 35.9 | 34.5 | - 1.5 | |
| Extraordinary income/loss | - 4.2 | 2.7 | - 1.4 | 0.0 | - 2.7 | 2.7 | |
| Income before taxes | 119.7 | 37.2 | 87.9 | 36.0 | 31.7 | 1.2 | |
| Taxes and others | 26.0 | 10.4 | 18.6 | 9.6 | 7.3 | 0.7 | |
| Net income/loss | 93.7 | 26.8 | 69.3 | 26.3 | 24.4 | 0.4 | |

| | MSI + ADI | |
|--|-----------|------------|
| | | YoY Change |
| <reference> Sales of strategic equity holdings</reference> | 51.2 | 21.0 |

^{†2} Excluding residential earthquake and CALI (compulsory auto liability insurance) ^{†3} "Earned premiums" are calculated with adjustments including unearned premiums (excl. natural catastrophe policy reserves) and reserve funds.

Net premiums written

(¥bn)

| | Simple Sum | | | | | | |
|---|-------------------|--------------------|--------|--|--|--|--|
| | 2022 1Q Result | 2023 1Q Results | Growth | | | | |
| Fire and allied | 81.2 | 78.2 | -3.7% | | | | |
| Marine | 21.8 | 22.6 | 3.8% | | | | |
| Personal accident | 60.5 | 61.9 | 2.3% | | | | |
| Voluntary automobile | 368.2 | 379.1 | 3.0% | | | | |
| CALI | 62.7 | 66.5 | 6.0% | | | | |
| Other | 119.2 | 120.3 | 0.9% | | | | |
| Total | 713.9 | 728.8 | 2.1% | | | | |
| Total excluding residential EQ insurance and CALI | 651.1 | 662.3 | 1.7% | | | | |

| MSI (Non-C | onsolidated) | ADI (Non-Consolidated) | | |
|--------------------|--------------|------------------------|--------|--|
| 2023 1Q Results | Growth | 2023 1Q Results | Growth | |
| 43.3 | 4.6% | 34.8 | -12.4% | |
| 21.2 | 4.8% | 1.4 | -8.5% | |
| 44.4 | 3.4% | 17.5 | -0.5% | |
| 174.2 | 0.5% | 204.8 | 5.1% | |
| 34.1 | 6.2% | 32.3 | 5.7% | |
| 78.4 | -3.4% | 41.9 | 10.1% | |
| 395.8 | 1.1% | 332.9 | 3.3% | |
| 361.6 | 0.7% | 300.6 | 3.0% | |

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Domestic Non-Life Insurance Companies EI loss ratio by insurance classes

(1)Simple sum of MSI and ADI

EI loss ratio (Simple sum)

| | EI Loss Ratio | | | | EI Loss Ratio (excl. impact of nat. cat.) | | | |
|---|---------------|--------------------|---------|-----------|--|------------|---------|--|
| | FY2022 1Q | FY2023 1Q | | FY2021 1Q | FY202 | 23 1Q | | |
| | Results | Results YoY Change | | Results | Results | YoY Change | | |
| Fire and allied (excl. residential EQ) | 93.1% | 79.2% | -13.9pp | | 75.3% | 58.6% | -16.7pp | |
| Marine | 69.2% | 63.5% | -5.7pp | | 69.2% | 63.5% | -5.7pp | |
| Personal accident | 62.2% | 55.2% | -7.0pp | | 62.2% | 55.2% | -7.0pp | |
| Voluntary automobile | 62.8% | 64.8% | 2.0pp | | 56.3% | 63.1% | 6.8pp | |
| Other | 63.4% | 68.0% | 4.6pp | | 63.3% | 67.3% | 4.0pp | |
| Total (excluding residential EQ insurance and CALI) | 67.9% | 67.0% | -0.9pp | | 61.4% | 62.4% | 1.0pp | |

 ${\sf NB1:} \ \ {\sf Incurred\ losses} = {\sf Net\ loss\ paid\ +\ loss\ adjustment\ expenses\ +\ movement\ in\ outstanding\ claims}$

NB2: Earned premiums, a denominator of EI loss ratio, are calculated with adjustments including unearned premiums (excl. natural catastrophe policy reserves) and reserve funds.

NB3: "Impact of nat. cat." means incurred losses from domestic and overseas natural catastrophes occurred in each year.

Domestic Non-Life Insurance Companies EI loss ratio by insurance classes

(2)MSI and ADI/Non consolidated

EI loss ratio (MSI (Non-consolidated), ADI (Non-consolidated))

| | EI Loss Ratio | | | | EI Loss Ratio (excl. impact of nat. cat.) | | | |
|---|---------------|---------------|------------------------|------------|--|------------|------------------------|------------|
| | MSI (Non- | consolidated) | ADI (Non-consolidated) | | MSI (Non-consolidated) | | ADI (Non-consolidated) | |
| | Results | YoY Change | Results | YoY Change | Results | YoY Change | Results | YoY Change |
| Fire and allied (excl. residential EQ) | 75.4% | -15.8pp | 83.7% | -11.5pp | 64.2% | -12.0pp | 52.2% | -22.2pp |
| Marine | 59.6% | -6.1pp | 94.0% | -18.7pp | 59.6% | -6.1pp | 94.0% | -18.7pp |
| Personal accident | 54.8% | -9.5pp | 56.3% | -1.1pp | 54.8% | -9.5pp | 56.3% | -1.1pp |
| Voluntary automobile | 61.8% | 0.2pp | 67.4% | 3.5pp | 60.3% | 5.1pp | 65.7% | 8.4pp |
| Other | 66.8% | 5.0pp | 70.6% | 3.7pp | 66.3% | 4.5pp | 69.6% | 2.7pp |
| Total excluding residential EQ insurance and CALI | 64.3% | -2.3pp | 70.3% | 0.7pp | 61.6% | 0.5pp | 63.4% | 1.7pp |

NB1: Incurred losses = Net loss paid + loss adjustment expenses + movement in outstanding claims

NB2: Earned premiums, a denominator of EI loss ratio, are calculated with adjustments including unearned premiums (excl. natural

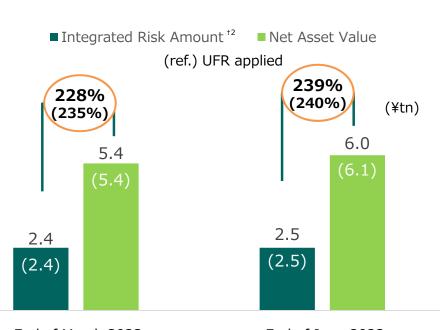
catastrophe policy reserves) and reserve funds.

NB3: "Impact of nat. cat." means incurred losses from domestic and overseas natural catastrophes occurred in each year.

MS&AD Insurance Group Holdings, Inc.

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ESR^{†1} situation



<Factors behind ESR change> (vs. end of March 2023)

ESR rose by 11pp compared to End of March 2023.

 ESR rose due to increase in retained earnings and market environment fluctuations(such as weaker Yen,etc)

End of March 2023

End of June 2023

<Market environment assumptions>

| | End of March | End of June | |
|----------------------------|--------------|-------------|-----------------------|
| | 2023 | 2023 | vs End of Mar 2023 |
| Nikkei stock average | 28,041 yen | 33,189 yen | +5,148 yen |
| 30-year JGB interest rate | 1.26% | 1.24% | -0.02pp |
| Exchange rate (US\$1: Yen) | 134 yen | 145 yen | +11 yen |

^{†1} ESR: Economic Solvency Ratio (= NAV ÷ Integrated Risk Amount)

 $^{^{\}rm +2}$ Integrated Risk Amount: risk amount calculated based on Value at Risk with a 99.5% confidence level

Impact of retroactive application of IFRS17 for FY2022

(¥bn)

| | FY2022 1Q Net income | FY2022 Net income |
|--|---|-------------------------------|
| Before retroactive application of IFRS17 | 60.4 | 161.5 |
| | 17.7 | 49.4 |
| Difference | Description: Decrease in insurance liabilities (liabilities related to incurred insurance claims) mainly due to increase in discount rate | Description : same as left |
| After retroactive application of IFRS17 | 78.1 | 211.0 |

| Net asset at the end of 2023 | |
|--|--|
| 3,056.2 | |
| 83.2 | |
| Main breakdown: Retained earnings at the beginning of the period 28.5 Net income 49.4 Valuation and translation difference on policy liabilities 2.6 Foreign currency translation adjustment 0.9 | |
| 3,139.5 | |
| | |

MS&AD Insurance Group Holdings, Inc.

Abbreviations of company names used in this presentation

- MS&AD Holdings:
- MS&AD :
- Mitsui Sumitomo Insurance, MSI:
- Aioi Nissay Dowa Insurance, ADI:
- Mitsui Direct General :
- MSI Aioi Life:
- MSI Primary Life:
- MS Amlin:

MS&AD Insurance Group Holdings, Inc.

MS&AD Insurance Group

Mitsui Sumitomo Insurance Co., Ltd.

Aioi Nissay Dowa Insurance Co., Ltd.

Mitsui Direct General Insurance Co., Ltd.

Mitsui Sumitomo Aioi Life Insurance Co., Ltd.

Mitsui Sumitomo Primary Life Insurance Co., Ltd.

Sum of business segments including

AUL, MS Re, AISE and ACS

MS Amlin Underwriting Limited AUL

MS Re MS Reinsurance ⁺¹

MS Amlin Insurance SE AISE

MS Amlin Corporate Services Limited ACS

^{†1} Brand name of MS Amlin AG from Sep 2022

Definition of "Group Adjusted Profit"

Group Adjusted Profit = Consolidated net income

- + Provision for catastrophe loss reserve and others
- Other incidental factors (amortization of goodwill and other intangible fixed assets and others)
- + Equity in earnings of the non-consolidated group companies

Adjusted Net Assets = Consolidated net assets + Catastrophe reserve and others - Goodwill and other intangible fixed assets

Group Adjusted ROE = Group Adjusted Profit ÷ Adjusted net assets (average of beginning and ending amounts of B/S)

Caution About Forward-Looking Statements

This presentation contains statements about future plans, strategies, and earnings forecasts for MS&AD Insurance Group Holdings and MS&AD Group companies that constitute forward-looking statements. These statements are based on information currently available to the MS&AD Group. Investors are advised that actual results may differ substantially from those expressed or implied by forward-looking statements for various reasons. Actual performance could be adversely affected by (1) economic trends surrounding our business, (2) fierce competition in the insurance sector, (3) exchange-rate fluctuations, and (4) changes in tax and other regulatory systems.

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