# Materials for FY2017 1Q Results Briefing – Conference Call



August 9, 2017 (Wed.)

MS&AD Insurance Group Holdings, Inc.

MS&AD Insurance Group Holdings, Inc.

I am Satoru Shiono of MS&AD Holdings.

Thank you for finding the time in your busy schedules to participate in our conference call today.

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# Summary of FY2017 1Q Results

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### 1. Consolidated Earnings for FY2017 1Q (1) - Overview (i)

Net premiums written increased by 1.2% year-on-year to 955.2 billion yen due to an increase in domestic fire insurance and CALI (Compulsory Automobile Liability Insurance), although premiums for overseas subsidiaries decreased as a result of appreciation of the yen.
 Gross premiums income for domestic life insurance subsidiaries fell by 7.3% year-on-year to 331.5 billion yen mainly due to a decrease in

### variable insurance at MSI Primary Life.

No	n-life insurance subsidiaries				(¥bn)
		FY2016 1Q	FY2017 1Q		
		Results	Results	YoY Change	Growth
	ect premiums written <sup>※1</sup> Sluding deposit premiums from policyholders)	958.6	982.0	23.4	2.4%
Net	premiums written <sup>※1</sup>	944.2	955.2	11.0	1.2%
	Mitsui Sumitomo Insurance	362.6	377.0	14.3	3.9%
	Aioi Nissay Dowa Insurance	300.4	312.2	11.7	3.9%
	Mitsui Direct General	9.3	9.4	0.1	1.3%
	Overseas subsidiaries	270.3	255.2	- 15.0	- 5.6%

<sup>\*\*1</sup> Direct premiums written and net premiums written exclude Good Result Return Premiums of the "ModoRich" auto insurance product, which contains a special clause related to premium adjustment and refund at maturity, same hereafter.

Life insurance subsidiaries	FY2016 1Q	FY2017 1Q		
	Results	Results	YoY Change	Growth
Gross premiums income <sup>%2</sup>	357.6	331.5	- 26.0	- 7.3%
MSI Aioi Life	113.6	118.2	4.5	4.0%
MSI Primary Life	243.9	213.3	- 30.6	- 12.6%
Life insurance premiums	302.8	247.2	- 55.5	- 18.4%
<sup>2</sup> Gross premiums income is for domestic life insurance	subsidiaries only.			

MS&AD Insurance Group Holdings, Inc.

Now, please look at the first page, Slide 1, of the slides entitled "Materials for FY2017

1Q Results Briefing - Conference Call."

First, I will explain the Group's top lines.

Net premiums written increased by 1.2% year-on-year to 955.2 billion yen due to an increase in domestic non-life insurance such as fire insurance and compulsory automobile liability insurance, while net premiums written of overseas subsidiaries decreased as a result of appreciation of the yen.

Gross premiums income for domestic life insurance subsidiaries fell by 7.3% yearon-year to 331.5 billion yen mainly due to a decrease in sales of variable insurance products at MSI Primary Life.

### 2. Consolidated Earnings for FY2017 1Q (1) - Overview (ii)

- Ordinary profit increased by 153.1% year-on-year to 124.5 billion yen, driven by increased profits in the domestic non-life and life insurance.
- Net income rose by 140.9% year-on-year to 91.6 billion yen.

				(¥bn)
	FY2016 1Q	FY2017 1Q		
	Results	Results	YoY Change	Change Ratio
Ordinary profit/loss	49.2	124.5	75.3	153.1%
Mitsui Sumitomo Insurance	41.8	87.8	46.0	109.9%
Aioi Nissay Dowa Insurance	25.5	30.9	5.4	21.2%
Mitsui Direct General	1.1	1.3	0.1	16.3%
MSI Aioi Life	4.2	4.9	0.7	17.0%
MSI Primary Life	- 14.4	5.3	19.7	-
Overseas subsidiaries	7.2	4.5	- 2.6	- 37.1%
Consolidation adjustments, etc.	- 16.5	- 10.6	5.8	-
Net income/loss <sup>※</sup>	38.0	91.6	53.6	140.9%
Mitsui Sumitomo Insurance	32.2	66.6	34.4	106.7%
Aioi Nissay Dowa Insurance	16.0	22.4	6.3	39.5%
Mitsui Direct General	0.9	1.2	0.2	31.8%
MSI Aioi Life	1.7	2.4	0.6	39.2%
MSI Primary Life	5.5	3.4	- 2.1	- 39.2%
Overseas subsidiaries	7.5	4.9	- 2.5	- 34.1%
Consolidation adjustments, etc.	- 26.1	- 9.5	16.6	-

\* Consolidated net income represents net income attributable to owners of the parent. Net income of subsidiaries is on an equity stake basis, same hereafter.

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MS&AD Insurance Group Holdings, Inc.

Next, please look at Slide 2. I will explain the Group's bottom lines.

Ordinary profit increased by 153.1% year-on-year to 124.5 billion yen, driven by increased profits in the domestic non-life and life insurance.

Net income also increased by 140.9% year-on-year to 91.6 billion yen.

I will explain more details later.

The combined ratio for domestic non-life			(¥br
	FY2016 1Q	FY2017 1Q	
	Results	Results	YoY Change
Group Core Profit <sup>**1</sup>	56.4	78.0	21.6
Domestic non-life insurance business	41.2	67.0	25.8
Domestic life insurance business	7.2	5.8	- 1.4
International business	7.9	4.3	- 3.5
Financial services business and risk-related services business	0.0	0.7	0.7
Other financial targets			
Combined ratio <sup>%2</sup> (Domestic non-life insurance business)	88.9%	87.0%	- 1.9pt
Increase in EV of MSI Aioi Life <sup>%3</sup>			
Group ROE <sup>×1,3</sup>			
<ul> <li>*1 For the definition of Group Core Profit, please refer to the definition of Group Core Profit, please refer to the increase in EV of MSI Aioi Life is disclosed semiannually</li> <li>Group Core Profit net increase in EV of MSI Aioi Life is disclosed semiannually</li> <li>Group Core Profit net increase in EV of ASI Aioi Life is disclosed semiannually</li> <li>Group Core Profit net increase in EV of ASI Aioi Life is disclosed semiannually</li> </ul>	s indicated based on the sum of MSI, A	f every fiscal year. Equity in earnings of the non- consolidated	

Next, please look at Slide 3.

Group Core Profit increased by 21.6 billion yen year-on-year, to 78.0 billion yen mainly due to an increase at domestic non-life insurance.

Key adjustments to quarterly net income are described at the bottom of the slide.

## 4. Consolidated Earnings for FY2017 1Q (3) – YoY Results Comparison (i)

- Main factors of an increase in net income were (6) domestic non-life insurance and (9) consolidation adjustments and others.
- Main factors of an increase in (6) domestic non-life insurance were (1) increase in earned premiums, (2) decrease in incurred losses following a decrease in natural catastrophe losses, and (4) increase in investment profit and others.



Next, please look at Slide 4.

I will use this graph to explain consolidated net income for Q1 of FY2017, delineating the factors that led to changes from the previous fiscal year.

Note that a breakdown of quarterly net income is listed on Slide 5, so please refer to that as well.

The main factors behind the 53.6 billion yen year-on-year increase in net income were (6) domestic non-life insurance, and (9) consolidated adjustments, and others.

Under (6) domestic non-life insurance, underwriting profits increased by 23.2 billion yen year-on-year, due to an increase in earned premiums under (1), as well as a decrease in incurred losses under (2) due to fewer natural catastrophes compared to a year earlier.

Next, investment profit and others under (4) increased by 28.1 billion yen year-on-year, as sales of strategic equity holdings proceeded ahead of schedule and gains on sales of securities increased.

The 16.9 billion year-on-year increase in (9) Consolidated adjustments and others is primarily due to the absence of system expenses for transfer of third sector policies in force which were posted in the previous fiscal year.

# 5. Consolidated Earnings for FY2017 1Q (3) – YoY Results Comparison (ii)

### Factors in YoY changes in consolidated net income

-				(¥bn)
		FY2016 1Q Results	FY2017 1Q Results	Difference
Consolidated net income/loss		38.0	91.6	53.0
Domestic non-life insurance <sup>※1,2</sup> (underwriting profit/loss)		24.6	47.9	23.1
Earned premiums	(1)	574.3	583.1	8.
Incurred losses (incl. loss adjustment expenses)	(2)	- 312.4	- 307.0	5.
Expenses and others <sup>%3</sup>	(3)	- 237.2	- 228.1	9.
Investment profit/loss and others	(4)	42.7	70.9	28.
Extraordinary income/losses, income taxes, etc.	(5)	- 19.0	- 29.7	- 10.
Domestic non-life insurance total	(6)	48.3	89.1	40.
Overseas subsidiaries	(7)	7.5	4.9	- 2.
Domestic life insurance subsidiaries	(8)	7.3	5.8	- 1.
Consolidation adjustments and others	(9)	- 25.1	- 8.2	16.

<sup>※1</sup> Figures for domestic non-life insurance are the simple sum of MSI and ADI.
 <sup>※2</sup> Excluding residential earthquake and CALI (Compulsory Automobile Liability Insurance)
 <sup>※3</sup> "Expenses and others" includes catastrophe reserves, impact of foreign exchange rates, etc.

### 6. Domestic Non-Life Insurance Companies (1) – MSI & ADI Results for FY2017 1Q (i)

- Net premiums written for the two companies combined rose by 26.0 billion yen to 689.2 billion yen, mainly due to an increase in fire insurance and CALI.
- Underwriting profit rose by 23.2 billion yen to 47.9 billion yen for the two companies combined.

							(¥bn)
		MSI (Non-Co	,	ADI (Non-Consolidated)		<reference></reference>	
			YoY Change		YoY Change		YoY Change
Net premiums written		377.0	14.3	312.2	11.7	689.2	26.0
Growth rate of net premiums written		3.9%	5.9pt	3.9%	2.8pt	3.9%	4.5p
Net claims paid	(-)	191.5	7.1	149.4	0.2	341.0	7.4
<incurred (including="" loss<br="" losses="">adjustment expenses)&gt;</incurred>	(-)	207.0	- 15.7	166.7	- 3.8	373.8	- 19.5
Commissions and collection expenses	(-)	65.8	2.1	62.0	3.4	127.8	5.5
Operating expenses and general and administrative expense (underwriting)	(-)	51.6	- 1.2	42.8	- 1.2	94.5	- 2.5
Underwriting profit/loss prior to reflecting catastrophe reserve		44.5	15.8	27.2	7.7	71.8	23.6
Reversal of catastrophe reserve		- 12.4	0.3	- 11.3	- 0.6	- 23.8	- 0.3
Underwriting profit/loss		32.0	16.1	15.9	7.1	47.9	23.2
Ratios							
Net loss ratio <sup>%1</sup>		56.5%	-0.4pt	52.6%	-1.9pt	54.7%	-1.1p
Net expenses ratio		31.2%	-1.0pt	33.6%	-0.6pt	32.3%	-0.8p
Combined ratio		87.7%	-1.4pt	86.2%	-2.5pt	87.0%	-1.9p
<reference: e<="" excluding="" ratios="" residential="" td=""><td>Q<sup>%2</sup> in</td><td>surance and CA</td><td>LI&gt;</td><td></td><td></td><td></td><td></td></reference:>	Q <sup>%2</sup> in	surance and CA	LI>				
Net loss ratio		53.6%	1.0pt	49.3%	-0.5pt	51.7%	0.4p
Net expenses ratio		33.0%	-0.9pt	35.0%	-0.7pt	33.9%	-0.8p
Combined ratio		86.6%	0.1pt	84.3%	-1.2pt	85.6%	-0.4p
<sup>%1</sup> Net loss ratio is on a "written-to-paid" bas <sup>%2</sup> EQ stands for "earthquake", same hereaft	,	e hereafter.					

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Next I will explain the status of our domestic non-life insurance business in terms of the simple sum of the two core companies.

Please look at the combined totals shown on the right at Slide 6.

As I explained earlier, net premiums written increased by 26.0 billion yen year-on-year to 689.2 billion yen for the two companies combined due to.an increase in premiums for fire insurance and compulsory automobile liability insurance.

Underwriting profit increased by 23.2 billion yen to 47.9 billion yen due to an increase in earned premiums and a decrease in incurred losses resulting from fewer natural catastrophes.

### 7. Domestic Non-Life Insurance Companies (1) – MSI & ADI Results for FY2017 1Q (ii)

- Investment profit and other ordinary profit rose by 28.1 billion yen year-on-year to 70.9 billion yen, mainly due to an increase in gains on sales of securities.
- Net income rose by 40.7 billion yen year-on-year to 89.1 billion yen.
- Sales of strategic equity holdings for the two companies combined amounted to 47.1 billion yen.

							(¥br
		MSI (Non-Co	onsolidated)	ADI (Non-Co	ADI (Non-Consolidated)		Simple Sum
			YoY Change		YoY Change		YoY Change
Underwriting profit/loss		32.0	16.1	15.9	7.1	47.9	23.2
Net interest and dividends income		29.3	3.8	15.1	2.0	44.4	5.9
Gains/losses on sales of securities		27.1	15.8	1.8	- 2.8	29.0	13.0
Impairment losses on securities	(-)	0.5	- 0.9	0.0	- 0.9	0.5	- 1.9
Investment profit/loss and other ordinary profit/loss		55.8	29.8	15.0	- 1.7	70.9	28.1
Ordinary profit/loss		87.8	46.0	30.9	5.4	118.8	51.4
Extraordinary income/losses		- 1.1	0.3	- 1.4	3.8	- 2.5	4.1
Income before taxes		86.7	46.3	29.5	9.2	116.2	55.6
Net income/loss		66.6	34.4	22.4	6.3	89.1	40.7

	MSI-	ADI	
		YoY Change	
<reference> Sales of strategic equity holdings</reference>	47.1	16.5	

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Next, please look at slide 7.

Investment profit and other ordinary profit rose by 28.1 billion yen year-on-year to 70.9 billion yen, mainly due to an increase in gains on sales of securities and net interest and dividends income.

As a result of the above, ordinary profit for the two domestic non-life insurance companies combined totaled 118.8 billion yen, a year-on-year increase of 51.4 billion yen. Net income increased by 40.7 billion yen year-on-year to 89.1 billion yen.

Note that sales of strategic equity holdings in the first quarter totaled 47.1 billion yen for the two companies combined.

### 8. Domestic Non-Life Insurance Companies FY2017 1Q (2) - Impact of Natural Catastrophes

· Incurred losses related to natural catastrophes were 1.1 billion yen for the two companies combined, a decrease of 17.1 billion yen compared to the same period of the previous year where the impact of Kumamoto Earthquake was included.

#### Impact of natural catastrophes

Impact of natural catastrophes (¥bn)								
	Incurred Losses		Incurred Losses Net Claims Paid		Provisio	n for O/S <sup>%1</sup>		
		YoY Change		YoY Change		YoY Change		
Natural catastrophes in Japan	1.1	- 17.1	0.5	- 2.9	0.6	- 14.1		
Mitsui Sumitomo Insurance	0.9	- 11.4	0.4	- 1.5	0.4	- 9.9		
Aioi Nissay Dowa Insurance	0.1	- 5.6	0.0	- 1.4	0.1	- 4.2		
Total	1.1	- 17.1	0.5	- 2.9	0.6	- 14.1		

\*1 O/S stands for "outstanding claims", same hereafter.

\*\* Incurred losses excluding residential EQ for Kumamoto Earthquake in the same period of the previous year: 12.6 billion yen (MSI: 9.1 billion yen, ADI: 3.4 billion yen)

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Next, I will talk about the impact of natural catastrophes in the first quarter. Please look at Slide 8.

As shown on the left of the bottom row here, incurred losses related natural catastrophes for the two companies combined amounted 1.1 billion yen, a decrease of 17.1 billion yen compared to the same period of the previous year where the impact of Kumamoto Earthquake was included.

### 9. Domestic Non-Life Insurance Companies FY2017 1Q (3) - Catastrophe Reserves

- The net change in catastrophe reserves was 23.8 billion yen for the two companies combined, about the same as in the previous year.
- Provision rate in fire insurance at MSI changed from 9% to 5% (decrease of around 8 billion yen for the whole FY).

		Reversal	Provision	Char	ige	Balance as of
					YoY	Mar. 31, 2017
	Fire and allied	0.3	2.1	1.8	- 0.2	147.8
	Marine	0.0	0.6	0.6	- 0.0	78.8
Mitsui Sumitomo	Personal accident	-	1.2	1.2	0.0	68.9
Insurance	Voluntary auto	-	5.4	5.4	0.0	64.4
C	Other	0.0	3.3	3.3	- 0.1	181.3
	Total	0.3	12.8	12.4	- 0.3	541.3
	Fire and allied	-	3.3	3.3	0.5	129.8
	Marine	-	0.0	0.0	0.0	13.9
Aioi Nissay Dowa	Personal accident	-	0.5	0.5	- 0.0	65.6
Insurance	Voluntary auto	-	5.6	5.6	- 0.0	49.5
	Other	0.0	1.8	1.8	0.0	65.9
	Total	0.0	11.3	11.3	0.6	325.0
	Fire and allied	0.3	5.4	5.1	0.3	277.7
	Marine	0.0	0.6	0.6	- 0.0	92.7
Simple Sum of MSI	Personal accident	-	1.7	1.7	0.0	134.6
and ADI	Voluntary auto	-	11.0	11.0	0.0	113.9
	Other	0.0	5.1	5.1	- 0.0	247.2
	Total	0.3	24.2	23.8	0.3	866.4

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Next, please look at Slide 9. I will now explain the catastrophe reserves.

As shown in the bottom row, the net change in the total for all catastrophe reserves categories was 23.8 billion yen, about on par with the previous fiscal year.

Note that the provision rate for fire insurance catastrophe reserves at MSI has been changed from 9% to 5% beginning this fiscal year.



Next, please look at Slide 10.

I will now explain the status of voluntary automobile insurance.

The line graph at the top left shows the year-on-year change in the number of automobile insurance accidents for the two companies combined.

While the year-on-year change in the number of accidents was on a rising trend last year, the rate of increase began to fall in the first quarter.

We believe this trend will continue to bear watching.

In addition, average payout per claim for both property damage liability and vehicle damage noted at the bottom of the slide, is rising due to rising repair costs, and we also need to continue monitoring this.

Next, please look at the "Factors of increase/decrease in insurance premiums" in the tables at the bottom.

The number of contracts maintained its upward trend, with MSI up by 0.2% and ADI up by 1.9%.

Insurance premium unit prices increased by 0.2% at MSI, but fell by 1.7% at ADI due to an increase in discounts for multiple non-fleet policies and an increase in fleet policies.

The EI loss ratio for the two companies combined fell by 1.2 points year-on-year to 53.9%, as shown in the graph on the upper right.

### 11. Domestic Life Insurance / MSI Aioi Life - Results for FY2017 1Q

- The amount of new policies rose by 27.1% year-on-year to 629.8 billion yen, primarily due to a significant increase in income guarantee insurance following the launch of new products.
- Annualized premiums of new policies for third sector insurance decreased by 9.6% year-on-year to 3.0 billion yen.
- Net income increased by 0.6 billion yen year-on-year to 2.4 billion yen.

MSI Aioi Life				(1.0.1)
	FY2016 1Q	FY2017 1Q		
	Results	Results	YoY Change	Change Ratio
Amount of new policies <sup>※</sup>	495.7	629.8	134.1	27.1%
Annualized premiums of new policies	9.9	8.4	- 1.4	-14.5%
of which, third sector insurance	3.4	3.0	- 0.3	-9.6%
Amount of policies in force <sup>※</sup>	(At the beginning of the FY) 23,214.2	23,321.0	(Change from the beginning of the FY) 106.7	0.5%
Annualized premiums of policies in force	(At the beginning of the FY) 401.0	402.8	(Change from the beginning of the FY) 1.7	0.4%
of which, third sector insurance	(At the beginning of the FY) 88.4	90.1	(Change from the beginning of the FY) 1.7	1.9%
Gross premiums income	113.6	118.2	4.5	4.0%
Ordinary profit/loss	4.2	4.9	0.7	17.0%
Extraordinary income/losses	- 0.1	- 0.1	- 0.0	-
Net income/loss	1.7	2.4	0.6	39.2%
Core profit	4.9	3.8	- 1.1	-23.5%

\* Total sum of personal insurance and personal annuity insurance

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Next, I will explain the situation at MSI Aioi Life. Please look at Slide 11.

The amount of new policies increased by 27.1% year-on-year to 629.8 billion yen due to a significant increase in income guarantee insurance, where new products were launched.

Meanwhile, annualized premiums of new policies for third sector insurance fell by 9.6%, to 3.0 billion yen, a negative rebound from the New Medical Insurance A (Ace) Plus launched in the same period of the previous fiscal year.

The amount of policies in force increased by 0.5% from the beginning of the fiscal year, while annualized premiums of policies in force also rose by 0.4%. Thus the number of policies has been steadily accumulating.

Net income for the quarter increased by 600 million yen to 2.4 billion yen.

(¥bn)

### 12. Domestic Life Insurance / MSI Primary Life - Results for FY2017 Q1

Gross premiums income fell by 12.6% year-on-year to 213.3 billion yen, mainly due to a decrease in variable insurance.
Net income fell by 2.1 billion yen year-on-year to 3.4 billion yen.

MSI Primary Life				(¥bn)
	FY2016 1Q	FY2017 1Q		
	Results	Results	YoY Change	Change Ratio
Amount of new policies <sup>**1</sup>	233.5	213.1	- 20.4	- 8.7%
Amount of policies in force <sup>%1</sup>	(At the beginning of the FY) 5,680.7	5,862.0	(Change from the beginning of the FY) 181.2	3.2%
Gross premiums income	243.9	213.3	- 30.6	- 12.6%
Ordinary profit/loss	- 14.4	5.3	19.7	-
Extraordinary income/losses	22.0	- 0.6	- 22.7	- 103.0%
Net income/loss	5.5	3.4	- 2.1	- 39.2%

\*1 Total sum of personal insurance and personal annuity insurance

### Impact of interest rates and foreign exchange rates and price fluctuation reserve (¥bn)

		()
Impact of interest rates	- 19.4	- 4.3
Impact of foreign exchange rates	- 11.5	- 2.4
Subtotal	- 30.9	- 6.7
Gains/losses on sales of securities	8.3	-
Total	- 22.5	- 6.7
Movement of price fluctuation reserve reflecting the above	22.5	*2 -

<sup>282</sup> Reversal of the price fluctuation reserve was not carried out in FY2017 1Q as the legal conditions for reversal were not met because of valuation gains on assets following a drop in Australian dollar interest rates.

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Continuing on, I will explain the performance of MSI Primary Life. Please look at Slide 12.

Gross premiums income fell by 12.6% year-on-year to 213.3 billion yen primarily due to a drop in sales of variable life insurance products.

Ordinary profit increased primarily due to a decrease in the provision burden for policy reserves as the extent of decrease in Australian dollar interest rate was lower compared to the previous fiscal year.

Net income for the quarter fell by 2.1 billion yen compared to the previous fiscal year, in which there was a reversal of the reserve for price fluctuation, to 3.4 billion yen.

Note that a reversal of the reserve for price fluctuations has not been carried out because of valuation gains on assets due to a drop in Australian dollar interest rates and a depreciating yen / appreciating Australian dollar in the current period.

### 13. Overseas Subsidiaries - Results for FY2017 1Q

- Net premiums written fell by 5.6% to 255.2 billion yen as a result of appreciation of the yen, although there was an increase by 7.0% on a local currency basis.
- Net income fell by 2.5 billion yen to 4.9 billion yen due to such factors as an increase in incurred losses at MS Amlin.

### **Overseas subsidiaries**

				(¥bn)
	FY2016 1Q	FY2017 1Q		
	Results	Results	YoY Change	Change ratio
Net premiums written	270.3	255.2	- 15.0	- 5.6%
Asia	40.7	40.8	0.1	0.3%
Europe	217.2	201.1	- 16.1	- 7.4%
(of which, MS Amlin <sup>*</sup> )	201.6	184.9	- 16.6	- 8.3%
Americas	12.3	13.3	0.9	7.7%
Net income/loss	7.5	4.9	- 2.5	-34.1%
Asia	2.5	2.8	0.3	12.4%
Europe	4.6	1.9	- 2.6	-58.2%
(of which, MS Amlin <sup>*</sup> )	6.4	2.4	- 4.0	- 62.6%
Americas	0.3	0.1	- 0.1	- 61.3%

\* Figures for FY2016 1Q include figures for MSI's Lloyd's and Reinsurance businesses that were consolidated into MS Amlin at the end of FY2016.

#### MS&AD Insurance Group Holdings, Inc.

Next, I will review the situation at our overseas subsidiaries. Please look at Slide 13.

Net premiums written decreased by 5.6% to 255.2 billion yen due to the appreciation of the yen, while net premiums written by local currency increased by 7.0% in all regions.

Net income decreased by 2.5 billion yen due to a 4.0 billion yen decrease in net income arising as a result of MS Amlin incurring medium-size losses and an increase in reserves for outstanding claims occurred in previous years.

# FY2017 1Q Results Data

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### 14. Non-Consolidated Results for FY2017 1Q - MSI (i)

	FY2016 1Q	FY2017 1Q	
	Results	Results	YoY Change
Net premiums written	362.6	377.0	14.3
Growth rate of net premiums written	-2.0%	3.9%	5.9pt
Net loss ratio	56.9%	56.5%	-0.4pt
Net expense ratio	32.2%	31.2%	-1.0pt
Combined ratio	89.1%	87.7%	-1.4pt
Incurred losses (Incl. loss adjustment expenses)	222.7	207.0	- 15.7
Underwriting profit/loss	15.9	32.0	16.1
Net interest and dividends income	25.4	29.3	3.8
Gains/losses on sales of securities	11.3	27.1	15.8
Impairment losses on securities	- 1.5	- 0.5	0.9
Investment profit/loss	25.9	55.5	29.6
Ordinary profit/loss	41.8	87.8	46.0
Extraordinary income/losses	- 1.4	- 1.1	0.3
Net income/loss	32.2	66.6	34.4
<excluding and="" c<="" eq="" insurance="" residential="" td=""><td>ALI&gt;</td><td></td><td></td></excluding>	ALI>		
Growth rate of net premiums written	-1.8%	3.0%	4.8pt
Net loss ratio	52.6%	53.6%	1.0pt
Net expense ratio	33.9%	33.0%	-0.9pt
Combined ratio	86.5%	86.6%	0.1pt
Incurred losses (Incl. loss adjustment expenses)	179.3	171.3	- 8.0

MS&AD Insurance Group Holdings, Inc.

On the following pages, Slides 14 through 22 contain non-consolidated results for MSI and ADI and the simple sum for the two companies' non-consolidated results.

Additional reference materials include Slide 23, Q1 performance for MS Amlin, and Slide 24, ESR status. Please look at them later.

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ESR continues to be maintained at a sound level.

This concludes my presentation. Thank you for your attention.

# 15. Non-Consolidated Results for FY2017 1Q - MSI (ii)

Net premiums written (¥bn)				
	FY2016 1Q	FY20	17 1Q	
	Results	Results	Growth	
Fire and allied	36.6	43.3	18.2%	
Marine	15.8	15.1	-4.6%	
Personal accident	38.7	39.9	3.0%	
Voluntary automobile	167.6	169.2	1.0%	
CALI	41.5	46.2	11.3%	
Other	62.2	63.1	1.5%	
Total	362.6	377.0	3.9%	
Total excluding residential EQ insurance and CALI	320.9	330.6	3.0%	

Net loss ratio				
	FY2016 1Q	FY2017 1Q		
	Results	Results	YoY Change	
Fire and allied	72.0%	66.0%	-6.0pt	
Marine	54.4%	55.5%	1.1pt	
Personal accident	49.6%	48.4%	-1.2pt	
Voluntary automobile	52.7%	54.7%	2.0pt	
CALI	90.3%	77.3%	-13.0pt	
Other	42.1%	44.7%	2.6pt	
Total	56.9%	56.5%	-0.4pt	
Total excluding residential EQ insurance and CALI	52.6%	53.6%	1.0pt	

### 16. Non-Consolidated Results for FY2017 1Q - MSI (iii)

Incurred losses <sup>%1</sup> and E/I loss ratio (including loss adjustment expenses) (¥I						(¥bn)					
			FY2016 1Q					FY201	7 1Q		
	Incurred Losses <sup>%1</sup> (a)	E/I Loss Ratio <sup>%2</sup>	Nat. Cat. Impact <sup>%3</sup> (b)	(a)-(b)	E/I Loss Ratio (Excluding Nat. Cat. Impact)	Incurred Losses <sup>%1</sup> (c)	E/I Loss Ratio <sup>%2</sup>	Nat. Cat. Impact <sup>%3</sup> (d)	(c)-(d)	E/I Loss Ratio (Excluding Nat. Cat. Impact)	YoY Change
Fire and allied (Excluding residential EQ insurance)	33.1	66.4%	11.9	21.2	42.6%	25.3	49.6%	0.8	24.5	48.0%	5.4pt
Marine	8.3	49.8%	0.0	8.3	49.8%	8.8	53.2%	0.0	8.8	53.2%	3.4pt
Personal accident	18.0	55.1%	0.0	18.0	55.1%	17.6	53.0%	_	17.6	53.0%	-2.1pt
Voluntary automobile	92.7	56.3%	0.2	92.5	56.2%	87.0	52.4%	0.0	86.9	52.4%	-3.8pt
Other	27.0	47.0%	0.2	26.7	46.5%	32.3	54.9%	0.0	32.3	54.9%	8.4pt
Total (A) <sup>※4</sup>	179.3	55.8%	12.4	166.9	51.9%	171.3	52.5%	0.9	170.3	52.2%	0.3pt
Residential EQ insurance (B)	5.9		5.9	_		_		—	_		
CALI (C)	37.4		_	37.4		35.7		-	35.7		
Total (A)+(B)+(C)	222.7		18.3	204.3		207.0		0.9	206.1		

#### Incurred losses<sup>%1</sup> and E/I loss ratio (including loss adjustment expenses)

 <sup>\*1</sup> Incurred losses = net claims paid + loss adjustment expenses + movement in outstanding claims
 <sup>\*2</sup> Earned premium, the denominator of the E/I loss ratio, is calculated by adjusting unearned premiums (excluding natural catastrophe reserves) and premium reserve, etc.

\*3 Nat. Cat. (Natural Catastrophes) Impact is the total of incurred losses resulting from natural catastrophes occurring in Japan during the period. \*4 Total (A) excludes residential EQ insurance and CALI.

# 17. Non-Consolidated Results for FY2017 1Q - ADI (i)

	FY2016 1Q	FY2017 1Q	
	Results	Results	YoY Change
Net premiums written	300.4	312.2	11.7
Growth rate of net premiums written	1.1%	3.9%	2.8p
Net loss ratio	54.5%	52.6%	-1.9p
Net expense ratio	34.2%	33.6%	-0.6p
Combined ratio	88.7%	86.2%	-2.5p
Incurred losses (Incl. loss adjustment expenses)	170.6	166.7	- 3.8
Underwriting profit/loss	8.7	15.9	7.1
Net interest and dividends income	13.0	15.1	2.0
Gains/losses on sales of securities	4.7	1.8	- 2.8
Impairment losses on securities	- 1.0	- 0.0	0.9
Investment profit/loss	14.3	14.2	- 0.1
Ordinary profit/loss	25.5	30.9	5.4
Extraordinary income/losses	- 5.3	- 1.4	3.8
Net income/loss	16.0	22.4	6.3
< Excluding residential EQ insurance and CALL	>		
Growth rate of net premiums written	2.1%	3.1%	1.0p
Net loss ratio	49.8%	49.3%	-0.5p
Net expense ratio	35.7%	35.0%	-0.7p
Combined ratio	85.5%	84.3%	-1.2p
Incurred losses (Incl. loss adjustment expenses)	133.0	135.7	2.6

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# 18. Non-Consolidated Results for FY2017 1Q - ADI (ii)

Net premiums writt		(¥bn)	
	FY2016 1Q	FY201	7 1Q
	Results	Results	Growth
Fire and allied	32.3	40.2	24.4%
Marine	1.2	1.8	46.7%
Personal accident	16.8	16.6	-0.7%
Voluntary automobile	177.0	176.7	-0.1%
CALI	38.1	41.9	9.9%
Other	34.8	34.6	-0.4%
Total	300.4	312.2	3.9%
Total excluding residential EQ insurance and CALI	262.1	270.1	3.1%

Net loss ratio			
	FY2016 1Q	FY201	7 1Q
	Results	Results	YoY Change
Fire and allied	53.1%	47.2%	-5.9pt
Marine	45.5%	41.1%	-4.4pt
Personal accident	43.5%	43.5%	0.0pt
Voluntary automobile	50.6%	51.8%	1.2pt
CALI	87.1%	74.0%	-13.1pt
Other	45.7%	42.2%	-3.5pt
Total	54.5%	52.6%	-1.9pt
Total excluding residential EQ insurance and CALI	49.8%	49.3%	-0.5pt

## 19. Non-Consolidated Results for FY2017 1Q - ADI (iii)

Incurred losses <sup>%1</sup> and E/I loss ratio (including loss adjustment expenses) (¥br								(¥bn)			
	FY2016 1Q				FY2017 1Q						
	Incurred Losses <sup>%1</sup> (a)	E/I Loss Ratio <sup>%2</sup>	Nat. Cat. Impact <sup>%3</sup> (b)	(a)-(b)	E/I Loss Ratio (Excluding Nat. Cat. Impact)	Incurred Losses <sup>%1</sup> (c)	E/I Loss Ratio <sup>%2</sup>	Nat. Cat. Impact <sup>%3</sup> (d)	(c)-(d)	E/I Loss Ratio (Excluding Nat. Cat. Impact)	YoY Change
Fire and allied (Excluding residential EQ insurance)	20.7	53.2%	5.5	15.2	39.1%	18.3	43.4%	0.0	18.3	43.2%	4.1pt
Marine	0.3	24.6%	_	0.3	24.6%	1.2	74.7%	_	1.2	74.7%	50.1pt
Personal accident	7.2	48.1%	0.0	7.2	48.1%	7.6	51.0%	_	7.6	51.0%	2.9pt
Voluntary automobile	91.1	53.9%	0.2	90.8	53.8%	94.0	55.4%	0.1	93.9	55.3%	1.5pt
Other	13.5	48.1%	0.1	13.4	47.6%	14.3	51.2%	0.0	14.3	51.2%	3.6pt
Total (A) <sup>%4</sup>	133.0	52.6%	5.8	127.1	50.3%	135.7	52.8%	0.1	135.5	52.7%	2.4pt
Residential EQ insurance (B)	4.3		4.3	_		_		—	-		
CALI (C)	33.2		-	33.2		31.0		_	31.0		
Total (A)+(B)+(C)	170.6		10.1	160.4		166.7		0.1	166.5		

#### Incurred losses<sup>%1</sup> and E/I loss ratio (including loss adjustment expenses)

\*1 Incurred losses = net claims paid + loss adjustment expenses + movement in outstanding claims
\*2 Earned premium, the denominator of the E/l loss ratio, is calculated by adjusting unearned premium and premium reserve, etc.

\*\*3 Nat. Cat. (Natural Catastrophes) Impact is the total of incurred losses resulting from natural catastrophes occurring in Japan during the period. \*4 Total (A) excludes residential EQ insurance and CALI.

# 20. Simple Sum of MSI & ADI (Non-Consolidated) (i)

	FY2016 1Q	FY201	17 1Q
	Results	Results	YoY Change
Net premiums written	663.1	689.2	26.0
Growth rate of net premiums written	-0.6%	3.9%	4.5p
Net loss ratio	55.8%	54.7%	-1.1p
Net expense ratio	33.1%	32.3%	-0.8p
Combined ratio	88.9%	87.0%	-1.9p
Incurred losses (Incl. loss adjustment expenses)	393.4	373.8	- 19.5
Underwriting profit/loss	24.6	47.9	23.2
Net interest and dividends income	38.5	44.4	5.9
Gains/losses on sales of securities	16.0	29.0	13.0
Impairment losses on securities	- 2.5	- 0.5	1.9
Investment profit/loss	40.3	69.8	29.5
Ordinary profit/loss	67.4	118.8	51.4
Extraordinary income/losses	- 6.7	- 2.5	4.1
Net income/loss	48.3	89.1	40.7
<excluding and="" cali="" eq="" insurance="" residential=""></excluding>			
Growth rate of net premiums written	-0.1%	3.0%	3.1p
Net loss ratio	51.3%	51.7%	0.4p
Net expense ratio	34.7%	33.9%	-0.8p
Combined ratio	86.0%	85.6%	-0.4p
Incurred losses (Incl. loss adjustment expenses)	312.4	307.0	- 5.3

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# 21. Simple Sum of MSI & ADI (Non-Consolidated) (ii)

Net premiums v	(¥bn)			
	FY2016 1Q	FY2017 1Q		
	Results	Results	Growth	
Fire and allied	69.0	83.5	21.1%	
Marine	17.1	17.0	-0.7%	
Personal accident	55.5	56.5	1.9%	
Voluntary automobile	344.6	346.0	0.4%	
CALI	79.6	88.1	10.6%	
Other	97.0	97.8	0.8%	
Total	663.1	689.2	3.9%	
Total excl. residential EQ insurance and CALI	583.0	600.7	3.0%	

	FY2016 1Q	FY201	17 1Q
	Results	Results	YoY change
Fire and allied	63.1%	57.0%	-6.1pt
Marine	53.7%	53.9%	0.2pt
Personal accident	47.8%	46.9%	-0.9pt
Voluntary automobile	51.6%	53.2%	1.6pt
CALI	88.8%	75.8%	-13.0pt
Other	43.4%	43.8%	0.4pt
Total	55.8%	54.7%	-1.1pt
Total excl. residential EQ insurance and CALI	51.3%	51.7%	0.4pt

Net loss ratio

Incurred losses <sup>%1</sup> and E/I loss ratio (including loss adjustment expenses) (¥br								(¥bn)			
	FY2016 1Q			FY2017 1Q							
	Incurred Losses <sup>%1</sup> (a)	E/I Loss Ratio <sup>%2</sup>	Nat. Cat. Impact <sup>涨3</sup> (b)	(a)-(b)	E/I Loss Ratio (Excluding Nat. Cat. Impact)	Incurred Losses <sup>%1</sup> (c)	E/I Loss Ratio <sup>%2</sup>	Nat. Cat. Impact <sup>%3</sup> (d)	(c)-(d)	E/I Loss Ratio (Excluding Nat. Cat. Impact)	YoY Change
Fire and allied (Excluding residential EQ insurance)	53.9	60.6%	17.4	36.5	41.0%	43.7	46.8%	0.8	42.8	45.8%	4.8pt
Marine	8.7	47.6%	0.0	8.7	47.6%	10.1	55.2%	0.0	10.1	55.2%	7.6pt
Personal accident	25.2	52.9%	0.0	25.2	52.9%	25.2	52.4%	-	25.2	52.4%	-0.5pt
Voluntary automobile	183.8	55.1%	0.4	183.4	55.0%	181.1	53.9%	0.2	180.9	53.8%	-1.2pt
Other	40.5	47.4%	0.4	40.1	46.9%	46.7	53.7%	0.0	46.7	53.7%	6.8pt
Total (A) <sup>%4</sup>	312.4	54.4%	18.3	294.0	51.2%	307.0	52.7%	1.1	305.8	52.5%	1.3pt
Residential EQ insurance (B)	10.2		10.2	-		-		-	-		
CALI (C)	70.7			70.7		66.8		-	66.8		
Total (A)+(B)+(C)	393.4		28.5	364.8		373.8		1.1	372.6		

#### Incurred losses<sup>%1</sup> and E/I loss ratio (including loss adjustment expenses)

\*1 Incurred losses = net claims paid + loss adjustment expenses + movement in outstanding claims

\*2 Earned premium, the denominator of the E/I loss ratio, is calculated by adjusting unearned premium and premium reserve, etc.

\*\*3 Nat. Cat. (Natural Catastrophes) Impact is the total of incurred losses resulting from natural catastrophes occurring in Japan during the period. \*4 Total (A) excludes residential EQ insurance and CALI.

### 23. <Reference> MS Amlin's Results for FY2017 (Jan. – Mar. 2017)

			(£mn)
	FY2016 1Q <sup>%1</sup>	FY20	17 1Q
	Results	Results	YoY change
Net premiums written	1,226	1,313	86
Net premiums earned	682	681	-1
Incurred losses (including loss adjustment expenses)	372	438	65
Net commission and expense for acquisition, admin expense	259	267	7
Underwriting profit/loss	59	-39	-99
Investment profit/loss <sup>%2</sup>	-0	69	69
Other expenses <sup>**3</sup>	-27	-21	5
Net income/loss after tax	39	17	-22
El claims ratio	55%	64%	9pt
El expense ratio <sup>%4</sup>	36%	42%	6pt
EI combined ratio <sup>%4</sup>	91%	106%	15pt

 \*\*1 Figures for FY2016 1Q include figures for MSI's Lloyd's and Reinsurance businesses that were consolidated into MS Amlin at the end of FY2016.
 \*\*2 MS Amlin adopts the accounting method where securities market value fluctuations are reflected in the profit-loss statement.
 \*\*3 The main item of "Other expenses" is expenses of non-insurance companies.
 \*\*4 El expense ratio and El combined ratio are calculated by taking into account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting profit) in account foreign exchange gains/losses (included in underwriting prof accordance with calculation in UK.



The following slides provide information about the Projected Financial Results for FY2017 announced on May 19, 2017 for your reference.

# Projected Financial Results for FY2017 (Announced on May 19, 2017)

Consolidated Earnings Forecasts for FY2017	Page 25-29
Major Assumptions for Earnings Forecasts for FY2017	Page 30
Mitui Sumitomo Insurance (MSI) (Non-Consolidated)	Page 31-32
Aioi Nissay Dowa Insurance (ADI) (Non-Consolidated)	Page 33-34
Simple Sum of MSI and ADI (Non-Consolidated)	Page 35-36

# 25. Consolidated Earnings Forecasts for FY2017 (i)

Projected Financial Results for FY2017 (Announced on May 19, 2017)

(¥bn)

				(¥bn
	FY2016		FY2017 Forecast	
	Results		YoY Change	Growth
Net premiums written	3,406.9	3,450.0	43.0	1.3%
Mitsui Sumitomo Insurance	1,469.6	1,488.0	18.3	1.2%
Aioi Nissay Dowa Insurance	1,200.5	1,219.0	18.4	1.5%
Mitsui Direct General	37.6	38.8	1.1	3.0%
Overseas subsidiaries	693.1	700.0	6.8	1.0%
Life insurance premiums	1,253.1	949.0	- 304.1	-24.3%

#### <Reference : Gross life insurance premiums>

	FY2016		FY2017 Forecast	
	Results		YoY Change	Growth
MSI Aioi Life	478.9	494.3	15.3	3.2%
MSI Primary Life	1,071.1	800.0	- 271.1	-25.3%

# 26. Consolidated Earnings Forecasts for FY2017 (ii)

Projected Financial Results for FY2017 (Announced on May 19, 2017)

			(¥b
	Results		YoY Change
Ordinary profit/loss	352.6	345.0	- 7.6
Mitsui Sumitomo Insurance	215.5	225.0	9.4
Aioi Nissay Dowa Insurance	75.1	70.0	- 5.1
Net income/loss	210.4	245.0	34.5
Mitsui Sumitomo Insurance	164.5	166.0	1.4
Aioi Nissay Dowa Insurance	50.3	49.0	- 1.3
Mitsui Direct General	- 0.9	0.2	1.1
MSI Aioi Life	4.5	3.0	- 1.5
MSI Primary Life	20.7	14.0	- 6.7
Overseas subsidiaries	24.0	45.0	20.9
Consolidation adjustments, etc.	- 52.9	- 32.2	20.7
ROE (financial accounting basis)	7.8%	8.9%	1.1pt

## 27. Consolidated Earnings Forecasts for FY2017 (iii) Projected Financial R

Projected Financial Results for FY2017 (Announced on May 19, 2017)

(¥bn)

### Net premiums written

	FY2016 Results		FY2017 Forecast YoY Change	Change Ratio
Overseas subsidiaries total	693.1	700.0	6.8	1.0%
Asia	154.5	161.5	6.9	4.5%
Europe	493.1	488.8	- 4.3	-0.9%
(of which, MS Amlin)	455.8	448.1	- 7.7	-1.7%
Americas	45.4	49.7	4.2	9.3%

#### Net income/loss

	FY2016	FY2017	Forecast
	Results		YoY Change
Overseas subsidiaries total	24.0	45.0	20.9
Asia	13.2	13.3	0.0
Europe	7.7	29.1	21.4
(of which, MS Amlin)	12.3	30.1	17.7
Americas	3.0	2.6	- 0.5

% Figures for MS Amlin are based on the structure after integration of Lloyd's and Reinsurance businesses.

Figures for FY2016 are a simple sum of Lloyd's and Reinsurance companies prior to integration.





Projected Financial Results for FY2017 (Announced on May 19, 2017)

			(¥bn)
	FY2016	FY2017	Forecast
	Results		YoY Change
Group Core Profit	213.7	230.0	16.2
Domestic non-life insurance	153.3	145.0	- 8.3
Domestic life insurance	25.1	17.0	- 8.1
International business	34.6	64.0	29.3
Financial services/Risk-related services	0.5	4.0	3.4
Other financial targets			
Combined ratio (Domestic non-life insurance)	92.6%	92.9%	0.3pt
Increase in EV of MSI Aioi Life	198.4	50.0	- 148.4
Group ROE	7.9%	8.4%	0.5pt

\* FY2017 forecast for Group Core Profit for international business includes share exchange profit of 21.0billion yen related to merger at Max Life.

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## 30. Major Assumptions for Earnings Forecasts for FY2017

Projected Financial Results for FY2017 (Announced on May 19, 2017)

(¥bn)

					(+61)
		Mitsui Sumitom	o Insurance	Aioi Nissay Dov	wa Insurance
Assumptions concerning management environme	5			<b>the end of March 2017</b> 12 EUR€1 = JPY¥120 (	GBP <b>£</b> 1 = JPY¥140
Domestic natural catastr FY2017	rophes occurring in	30.0	(- 4.3)	20.0	(+ 3.2)
Catastrophe reserves	Provision	17.3	(- 5.6)	14.1	(- 0.3)
(For fire insurance)	Reversal	13.6	(- 3.5)	3.7	(+ 3.7)
	Change	3.7	(- 2.0)	10.4	(- 4.0)
Catastrophe reserves	Provision	20.9	(- 0.1)	21.9	(+ 0.1)
(For voluntary automobile	Reversal	-	- 0.0	14.9	(+ 7.0)
insurance)	Change	20.9	(- 0.1)	7.0	(- 6.9)
Corporate tax rate (Effe	ctive tax rate)		28.	2%	

 $^{\ast\ast}$  Figures in parentheses show change from the previous fiscal year.

# 31. Earnings Forecasts for FY2017 – MSI (Non-Consolidated) (i)

Projected Financial Results for FY2017 (Announced on May 19, 2017)

			nounced on May 1
			(¥br
	FY2016	FY2017 For	
	Results		YoY Change
Net premiums written	1,469.6	1,488.0	18.3
Growth rate of net premiums written	-2.5%	1.2%	3.7pt
Net loss ratio	61.2%	60.3%	- 0.9pt
Net expense ratio	31.2%	31.6%	0.4pt
Combined ratio	92.4%	91.9%	- 0.5pt
Incurred losses (Incl. loss adjustment expenses)	893.0	891.8	- 1.2
Underwriting profit/loss	81.7	82.0	0.2
Net interest and dividends income	81.2	69.0	- 12.2
Gains/losses on sales of securities	67.2	63.4	- 3.9
Impairment losses on securities	- 0.4	- 3.0	- 2.5
Investment profit/loss	139.4	147.6	8.1
Ordinary profit/loss	215.5	225.0	9.4
Extraordinary income/losses	- 7.0	- 2.7	4.4
Net income/loss	164.5	166.0	1.4
<excluding and="" cali="" eq="" insurance="" residential=""></excluding>			
Growth rate of net premiums written	-2.9%	1.7%	4.6pt
Net loss ratio	58.0%	57.2%	- 0.8pt
Net expense ratio	33.2%	33.5%	0.3pt
Combined ratio	91.2%	90.7%	- 0.5pt
Incurred losses (Incl. loss adjustment expenses)	738.4	741.0	2.5

\* FY2017 forecast for investment profit includes share exchange profit of 22.0 billion yen related to merger at Max Life.

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### 32. Earnings Forecasts for FY2017 - MSI (Non-Consolidated) (ii)

Projected Financial Results for FY2017 (Announced on May 19, 2017)

FY2017

Net premiums writte	n		(¥bn)
	FY2016	FY2	017
	Results	Forecast	Growth
Fire and allied	183.8	191.0	3.9%
Marine	58.6	58.5	-0.2%
Personal accident	143.5	144.5	0.7%
Voluntary automobile	654.1	660.3	0.9%
CALI	186.8	183.2	-2.0%
Other	242.5	250.6	3.3%
Total	1,469.6	1,488.0	1.2%
Total excl. residential EQ insurance and CALI	1,282.0	1,304.3	1.7%

## Net loss ratio FY2016 Results

	Results	Forecast	YoY Change
Fire and allied	72.0%	63.4%	- 8.6pt
Marine	61.3%	60.0%	- 1.3pt
Personal accident	54.3%	53.5%	- 0.8pt
Voluntary automobile	57.3%	57.9%	0.6pt
CALI	80.3%	82.1%	1.8pt
Other	52.9%	52.2%	- 0.7pt
Total	61.2%	60.3%	- 0.9pt
Total excl. residential EQ insurance and CALI	58.0%	57.2%	- 0.8pt

Incurred losses (Excluding residential E	EQ insurance and CAL	)	(¥bn)
	FY2016	FY2017	Forecast
	Results		YoY Change
Incurred losses (incl. loss adjustment expenses) $^{st 1}$	738.4	741.0	2.5
Natural catastrophes <sup>%2</sup>	34.3	30.0	- 4.3
Other than natural catastrophes	704.1	711.0	6.8

\*1 Incurred losses = net claims paid + loss adjustment expenses + movement in outstanding claims

<sup>%2</sup> "Natural catastrophes" shows incurred losses from domestic natural catastrophes during the period.

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## 33. Earnings Forecasts for FY2017 - ADI (Non-Consolidated) (i)

#### Projected Financial Results for FY2017 (Announced on May 19, 2017)

(¥bn)

	FY2016	FY2017 Fc	recast
	Results		YoY Change
Net premiums written	1,200.5	1,219.0	18.4
Growth rate of net premiums written	0.7%	1.5%	0.8pt
Net loss ratio	59.1%	60.2%	1.1pt
Net expense ratio	33.5%	33.7%	0.2pt
Combined ratio	92.6%	93.9%	1.3pt
Incurred losses (Incl. loss adjustment expenses)	724.6	740.2	15.5
Underwriting profit/loss	39.5	41.0	1.4
Net interest and dividends income	38.0	35.0	- 3.0
Gains/losses on sales of securities	9.0	8.5	- 0.
Impairment losses on securities	- 4.9	- 3.0	1.9
Investment profit/loss	32.2	28.0	- 4.2
Ordinary profit/loss	75.1	70.0	- 5.1
Extraordinary income/losses	- 8.3	- 3.7	4.
Net income/loss	50.3	49.0	- 1.:
<excluding and="" cali="" eq="" insurance="" residential=""></excluding>			
Growth rate of net premiums written	1.0%	2.2%	1.2p <sup>-</sup>
Net loss ratio	55.6%	57.0%	1.4p
Net expense ratio	35.2%	35.4%	0.2p
Combined ratio	90.8%	92.4%	1.6p
Incurred losses (Incl. loss adjustment expenses)	591.0	607.4	16.3

### 34. Earnings Forecasts for FY2017 - ADI (Non-Consolidated) (ii)

Projected Financial Results for FY2017 (Announced on May 19, 2017)

Net premiums writte	en		(¥bn)
	FY2016	FY2	017
	Results	Forecast	Growth
Fire and allied	153.0	170.0	11.1%
Marine	5.4	7.2	31.7%
Personal accident	61.4	60.2	-2.0%
Voluntary automobile	680.4	682.7	0.3%
CALI	168.7	164.6	-2.5%
Other	131.3	134.3	2.2%
Total	1,200.5	1,219.0	1.5%
Total excl. residential EQ insurance and CALI	1,031.2	1,053.9	2.2%

### Net loss ratio

	FY2016	FY2	2017
	Results	Forecast	YoY Change
Fire and allied	56.2%	57.3%	1.1pt
Marine	48.0%	50.0%	2.0pt
Personal accident	48.6%	48.5%	- 0.1pt
Voluntary automobile	56.8%	58.6%	1.8pt
CALI	77.9%	80.7%	2.8pt
Other	55.6%	52.9%	- 2.7pt
Total	59.1%	60.2%	1.1pt
Total excl. residential EQ insurance and CALI	55.6%	57.0%	1.4pt

### Incurred losses (Excluding residential EQ insurance and CALI)

	FY2016	FY2	017
	Results	Forecast	YoY Change
Incurred losses (incl. loss adjustment expenses) $^{st 1}$	591.0	607.4	16.3
Natural catastrophes <sup>%2</sup>	16.7	20.0	3.2
Other than natural catastrophes	574.2	587.4	13.1

\*1 Incurred losses = net claims paid + loss adjustment expenses + movement in outstanding claims <sup>%2</sup> "Natural catastrophes" shows incurred losses from domestic natural catastrophes during the period.

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(¥bn)

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## 35. Earnings Forecasts for FY2017 – Simple Sum of MSI & ADI (Non-Consolidated) (i)

Projected Financial Results for FY2017
(Announced on May 19, 2017)

(¥bn					
ecast	FY2017 F	016	FY2	FY2015	
oY Change		YoY Change	Results	Results	
36.7	2,707.0	- 29.2	2,670.2	2,699.5	Net premiums written
2.5pt	1.4%	-4.7pt	-1.1%	3.6%	Growth rate of net premiums written
0.0pt	60.2%	1.1pt	60.2%	59.1%	Net loss ratio
0.3pt	32.5%	-0.3pt	32.2%	32.5%	Net expense ratio
0.3pt	92.7%	0.8pt	92.4%	91.6%	Combined ratio
14.3	1,632.0	14.1	1,617.6	1,603.5	Incurred losses (Incl. loss adjustment expenses)
1.6	123.0	77.3	121.3	43.9	Underwriting profit/loss
- 15.3	104.0	0.3	119.3	118.9	Net interest and dividends income
- 4.4	71.9	- 33.2	76.3	109.5	Gains/losses on sales of securities
- 0.5	- 6.0	8.5	- 5.4	- 13.9	Impairment losses on securities
3.9	175.6	- 16.0	171.6	187.7	Investment profit/loss
4.2	295.0	61.0	290.7	229.6	Ordinary profit/loss
9.1	- 6.4	16.5	- 15.4	- 32.0	Extraordinary income/losses
0.0	215.0	69.8	214.9	145.0	Net income/loss
				LI>	<excluding and="" ca<="" eq="" insurance="" residential="" td=""></excluding>
3.1pt	1.9%	-4.9pt	-1.2%	3.7%	Growth rate of net premiums written
0.2pt	57.1%	0.8pt	56.9%	56.1%	Net loss ratio
0.2pt	34.3%	-0.4pt	34.1%	34.5%	Net expense ratio
0.4pt	91.4%	0.4pt	91.0%	90.6%	Combined ratio
18.8	1,348.4	7.6	1,329.5	1,321.9	Incurred losses (Incl. loss adjustment expenses)
	.,		.,	.,	AD Insurance Group Holdings, Inc.

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### 36. Simple Sum of MSI & ADI (Non-Consolidated) (ii)

Projected Financial Results for FY2017 (Announced on May 19, 2017)

Net premiums written (¥bn)						Net loss ratio					
	FY2015	FY2016		FY2017 Forecast			FY2015	FY2016		FY2017	Forecast
	Results	Results	Growth		Growth		Results	Results	YoY change		YoY change
Fire and allied	410.1	336.9	-17.8%	361.0	7.2%	Fire and allied	53.8%	64.8%	11.0pt	60.5%	-4.3pt
Marine	72.7	64.1	-11.8%	65.7	2.5%	Marine	53.1%	60.1%	7.0pt	58.9%	-1.2pt
Personal accident	204.5	204.9	0.2%	204.7	-0.1%	Personal accident	56.0%	52.6%	-3.4pt	52.0%	-0.6pt
Voluntary automobile	1,317.4	1,334.6	1.3%	1,343.0	0.6%	Voluntary automobile	58.6%	57.0%	-1.6pt	58.2%	1.2pt
CALI	357.1	355.6	-0.4%	347.8	-2.2%	CALI	79.0%	79.1%	0.1pt	81.4%	2.3pt
Other	337.4	373.9	10.8%	384.9	2.9%	Other	49.1%	53.8%	4.7pt	52.4%	-1.4pt
Total	2,699.5	2,670.2	-1.1%	2,707.0	1.4%	Total	59.1%	60.2%	1.1pt	60.2%	0.0pt
Total excl. residential EQ insurance and CALI	2,340.9	2,313.2	-1.2%	2,358.2	1.9%	Total excl. residential EQ insurance and CALI	56.1%	56.9%	0.8pt	57.1%	0.2pt

#### Incurred losses (Excluding residential EQ insurance and CALI)

	FY2015	FY2	016	FY2017 Forecast		
	Results	Results	YoY Change		YoY Change	
Incurred losses (Incl. loss adjustment expenses) <sup>**1</sup>	1,321.9	1,329.5	7.6	1,348.4	18.8	
Natural catastrophes <sup>%2</sup>	68.1	51.0	- 17.0	50.0	- 1.0	
Other than natural catastrophes	1,253.8	1,278.4	24.6	1,298.4	19.9	

\*1 Incurred losses = net claims paid + loss adjustment expenses + movement in outstanding claims

\*2"Natural catastrophes" means domestic natural catastrophes occurring in Japan during the period. The figures for FY2015 include the impact of heavy snowfalls of February 2014 (0.3 billion yen).

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(¥bn)

### Definition of "Group Core Profit" and "Group ROE"

Group Core Profit = Consolidated net income

- Net capital gains/losses on stock portfolio (gains/losses on sales etc.)
- Net evaluation gains/losses on credit derivatives
- Other incidental factors
- + Equity in earnings of the non-consolidated group companies

Group ROE

= Group Core Profit ÷ Consolidated total net assets excluding stock acquisition rights and noncontrolling interests (average of beginning and ending amounts of B/S)

### **Caution About Forward-Looking Statements**

This presentation contains statements about future plans, strategies, and earnings forecasts for MS&AD Insurance Group Holdings and MS&AD Group companies that constitute forward-looking statements. These statements are based on information currently available to the MS&AD Group. Investors are advised that actual results may differ substantially from those expressed or implied by forward-looking statements for various reasons. Actual performance could be adversely affected by (1) economic trends surrounding our business, (2) fierce competition in the insurance sector, (3) exchange-rate fluctuations, and (4) changes in tax and other regulatory systems.

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