# MS&AD

MS&AD MS&AD Insurance Group Holdings, Inc.

# **Fiscal 2013 Second Information Meeting**

December 3, 2013



# Contents

| I   | Review of FY2013 1H Financial Results and Projected Financial Results for FY2013   |       |
|-----|--|-------|
|     | Summary of FY2013 1H Financial Results   | 1     |
|     | Key Points in FY2013 1H Financial Results  | 2     |
|     | Summary of Projected Financial Results for FY2013  | 3     |
| II  | Progress of Medium-Term Management Plan, New Frontier 2013, and Prospect of Achieving the Targets                                      |       |
|     | Achievement of Management Targets  | 4     |
|     | Business Integration (1) Merger between Aioi Insurance and Nissay Dowa General Insurance   | 5     |
|     | Business Integration (2) Merger between Mitsui Sumitomo Kirameki Life and Aioi Life  | 6     |
|     | Business Integration (3) IT system integration by MSI and ADI  | 7     |
|     | Business Integration (4) Integration of Affiliated Operating Companies   | 8     |
|     | Coping with Issues (1) Improving Underwriting Balance in the Domestic Non-life Insurance<br>Business                                   | 9     |
|     | Coping with Issues (2) Reductions in Strategic Equity Holdings   | 10    |
|     | Coping with Issues (3) Risk Management for Overseas Natural Disasters  | 11    |
|     | Capital Management (1) MSI Primary Life Becomes a Wholly Owned Subsidiary  | 12    |
|     | Capital Management (2) Investments in Life Insurance Business in Asia  | 13    |
|     | Capital Management (3) Enterprise Risk Management to Deal with Financial Crises, Natural<br>Disasters, and a Tightening of Regulations | 14    |
|     | Capital Management (4) Shareholder Returns   | 15    |
| III | Reorganization by Function and Direction of the Next Medium-Term Management Plan   |       |
|     | Reorganization by Function (1) The Goals   | 16    |
|     | Reorganization by Function (2) Schedule of Reorganization for Growth   | 17    |
|     | Reorganization by Function (3) Reduction in Company Expenses   | 18    |
|     | Direction of the Next Medium-Term Management Plan<br>(1) Basic Strategies and Our Understanding of the Environment                     | 19    |
|     | Direction of the Next Medium-Term Management Plan<br>(2) Projections of Financial Targets  | 20    |
|     | Direction of the Next Medium-Term Management Plan<br>(3) Promotion of ERM  | 21    |
|     | Direction of the Next Medium-Term Management Plan<br>(4) Capital Management Policy   | 22    |
| Ap  | pendix Data  |       |
|     | Definition of "Group Core Profit", "Group ROE" and "Shareholder Return Ratio"  | 23    |
|     | Natural Catastrophes – Results for FY2013 (1 <sup>st</sup> Half)   | 24    |
|     | Catastrophe Reserves and Impairment Losses on Securities– Results for FY2013 (1 <sup>st</sup> Half)                                    | 25    |
|     | Incurred Losses and EI Loss Ratio  | 26-27 |
|     | Voluntary Automobile Insurance   | 28    |
|     | Asset Under Management   | 29-32 |
|     | Net Investment Income of Domestic Non-life Insurance Business  | 33    |
|     | Trends in Embedded Value (from end of FY2008 to end of FY2012)   | 34    |
|     | Summary of Overseas Business   | 35    |
|     | Overseas Business: Growth and Profitability at Major Bases in Asia   | 36    |
|     | Corporate Governance   | 37    |
|     |  | 57    |

**Reference Materials** 

| MS&AD Group Overview                                      |          |
|---|----------|
| Holding company<br>MS&AD MS&AD Insurance Group Holdings,  | , Inc.   |
| Domestic Non-Life Overs                                   | eas      |
| MS&AD Mitsui Sumitomo Insurance                           |          |
| MS&AD Aioi Nissay Dowa Insurance Difference Overseas subs | idiaries |
| Mitsui Direct General Insurance 首動車保険                     |          |
| Domestic Life   |          |
| MS&AD Mitsui Sumitomo Aioi<br>Life Insurance              | 3        |
| MS&AD Mitsui Sumitomo Primary<br>Life Insurance           | ices     |
| IS&AD Insurance Group Holdings, Inc.                      |          |

| • MS&AD Holdings      | ny names used in this presentation.<br>MS&AD Insurance Group Holdings, Inc. |  |
|-----------------------|---|--|
| • MS&AD Holdings      | MS&AD Insurance Group   |  |
| • MSIG                | Mitsui Sumitomo Insurance Group Holdings, Inc.                              |  |
| • MSI                 | Mitsui Sumitomo Insurance Co., Ltd.   |  |
| • Aioi                | Aioi Insurance Co., Ltd.  |  |
| • NDI                 | Nissay Dowa General Insurance Co., Ltd.                                     |  |
| • ADI                 | Aioi Nissay Dowa Insurance Co., Ltd.  |  |
| Mitsui Direct General | Mitsui Direct General Insurance Co., Ltd.                                   |  |
| MSI Kirameki Life     | Mitsui Sumitomo Kirameki Life Insurance Co., Ltd.                           |  |
| • Aioi Life           | Aioi Life Insurance Co., Ltd.   |  |
| MSI Aioi Life         | Mitsui Sumitomo Aioi Life Insurance Co., Ltd.                               |  |
| MSI Primary Life      | Mitsui Sumitomo Primary Life Insurance Co., Ltd.                            |  |

This presentation contains statements about future plans, strategies, and earnings forecasts for MS&AD Insurance Group Holdings and MS&AD Group companies that constitute forward-looking statements. These statements are based on information currently available to the MS&AD Group. Investors are advised that actual results may differ substantially from those expressed or implied by forward-looking statements for various reasons. Actual performance could be adversely affected by (1) economic trends surrounding our business, (2) fierce competition in the insurance sector, (3) exchange-rate fluctuations, and (4) changes in tax and other regulatory systems.

## I. Review of FY2013 1H Financial Results and Projected Financial Results for <u>FY2013</u>



## Summary of FY2013 1H Financial Results

• Net premiums written rose both at domestic non-life insurance companies and overseas subsidiaries.

• The MS&AD Group's interim net income climbed sharply to reach a record high.

## Key financial data (MS&AD Holdings, Consolidated)

FY2012 FY2013 1H 1H YoY Change Growth Direct premiums written 1,460.5 1,556.1 95.6 6.5% Net premiums written 1,340.4 1,424.1 83.6 6.2% Ordinary profit/loss 6.6 163.0 156.4 Net income -9.4 109.5 119.0

Direct premiums written and net premiums written exclude Good Result Return premiums of the "ModoRich" auto insurance product, which contains a special clause related to premium adjustment and refund at maturity; same hereafter. Net premiums written do not include deposit premiums from policyholders.

#### Breakdown of net premiums written (¥bn)

| •  |        |           |               | ()           |  |  |
|--|--------|-----------|---------------|--------------|--|--|
|  | FY2012 | FY2013 1H |               | 12 FY2013 1H |  |  |
|  | 1H     |           | YoY<br>Change | Growth       |  |  |
| Mitsui Sumitomo<br>Insurance (Non-<br>consolidated)  | 667.4  | 700.7     | 33.2          | 5.0%         |  |  |
| Aioi Nissay Dowa<br>Insurance (Non-<br>consolidated) | 556.0  | 577.5     | 21.4          | 3.9%         |  |  |
| Mitsui Direct General                                | 17.4   | 17.5      | 0.1           | 0.6%         |  |  |
| Overseas subsidiaries                                | 99.3   | 126.5     | 27.1          | 27.4%        |  |  |

| Breakdown of interim net income (¥bn)            |        |       |            |  |
|--|--------|-------|------------|--|
|  | FY2012 | FY20  | 13 1H      |  |
|  | 1H     |       | YoY Change |  |
| Mitsui Sumitomo Insurance<br>(Non-consolidated)  | 10.2   | 60.3  | 50.1       |  |
| Aioi Nissay Dowa Insurance<br>(Non-consolidated) | -15.7  | 28.3  | 44.0       |  |
| Mitsui Direct General                            | 0.6    | 0.5   | -0.0       |  |
| MSI Aioi Life                                    | 0.0    | 3.2   | 3.2        |  |
| MSI Primary Life                                 | 8.9    | 14.5  | 5.5        |  |
| Overseas subsidiaries                            | 10.5   | 17.0  | 6.5        |  |
| Other/consolidation adjustments, etc.            | -24.0  | -14.6 | 9.4        |  |

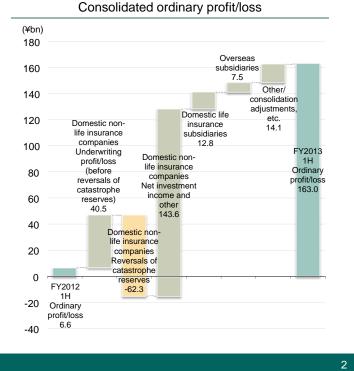
\* Net income of subsidiaries is on an equity stake basis; same hereafter.

## Key Points in FY2013 1H Financial Results

- Net investment income increased sharply from a year earlier due to an improvement in the market environment, which boosted ordinary profit.
- Underwriting profit/loss at domestic non-life insurance companies moved into positive territory before provisions and reversals of catastrophe reserves.

| Factors in YoY changes in<br>consolidated ordinary profit/loss (¥bn  |              |              |            |  |
|--|--------------|--------------|------------|--|
|  | FY2012<br>1H | FY2013<br>1H | Difference |  |
|  | (a)          | (b)          | (b)-(a)    |  |
| Consolidated ordinary<br>profit/loss   | 6.6          | 163.0        | 156.4      |  |
| Domestic non-life insurance<br>companies*<br>Underwriting profit/loss<br>(before reversals of catastrophe<br>reserves) | -5.4         | 35.1         | 40.5       |  |
| Domestic non-life insurance<br>companies*<br>Reversals of catastrophe reserve  | 69.0         | 6.7          | -62.3      |  |
| Domestic non-life insurance<br>companies*<br>Net investment income and other   | -58.0        | 85.5         | 143.6      |  |
| Domestic life insurance<br>subsidiaries  | 17.5         | 30.4         | 12.8       |  |
| Overseas subsidiaries  | 13.9         | 21.5         | 7.5        |  |
| Other/consolidation adjustments, etc.  | -30.4        | -16.3        | 14.1       |  |

\* The figures for domestic non-life insurance companies are the sum of figures for Mitsui Sumitomo Insurance and Aioi Nissay Dowa Insurance.



MS&AD Insurance Group Holdings, Inc.

## Summary of Projected Financial Results for FY2013

• We forecast that net premiums written will rise 6.1% year on year, to 2,800 billion yen.

• Net income is expected to hit a record high of 125 billion yen.

#### Key financial data (MS&AD Holdings, Consolidated)

|                      |         |                   |            | , , , , , , , , , , , , , , , , , , , |
|----------------------|---------|-------------------|------------|---------------------------------------|
|                      | FY2012  | FY2013 (Forecast) |            |                                       |
|                      |         |                   | YoY Change | Growth                                |
| Net premiums written | 2,639.4 | 2,800.0           | 160.5      | 6.1%                                  |
| Ordinary profit/loss | 150.3   | 191.0             | 40.6       | 27.1%                                 |
| Net income           | 83.6    | 125.0             | 41.3       | 49.5%                                 |

## Breakdown of net premiums written (¥bn)

|  | FY2012  | FY2013 (Forecast) |        |
|--|---------|-------------------|--------|
|  |         |                   | Growth |
| Mitsui Sumitomo Insurance<br>(Non-consolidated)  | 1,314.2 | 1,375.0           | 4.6%   |
| Aioi Nissay Dowa Insurance<br>(Non-consolidated) | 1,103.2 | 1,150.0           | 4.2%   |
| Mitsui Direct General                            | 35.2    | 35.6              | 1.0%   |
| Overseas subsidiaries                            | 186.1   | 239.0             | 28.4%  |

## Breakdown of net income

(¥bn)

|  |        |          | ( )                     |
|--|--------|----------|-------------------------|
|  | FY2012 | FY2013 ( | Forecast)<br>YoY Change |
| Mitsui Sumitomo Insurance<br>(Non-consolidated)  | 42.6   | 80.0     | 37.3                    |
| Aioi Nissay Dowa Insurance<br>(Non-consolidated) | 18.8   | 30.0     | 11.1                    |
| Mitsui Direct General                            | 0.3    | 0.3      | -0.0                    |
| MSI A <b>i</b> oi Life                           | 0.4    | 6.0      | 5.5                     |
| MSI Primary Life                                 | 10.3   | 11.0     | 0.6                     |
| Overseas subsidiaries                            | 12.6   | 22.0     | 9.3                     |
| Other/consolidation adjustments, etc.            | -1.7   | -24.3    | -22.6                   |

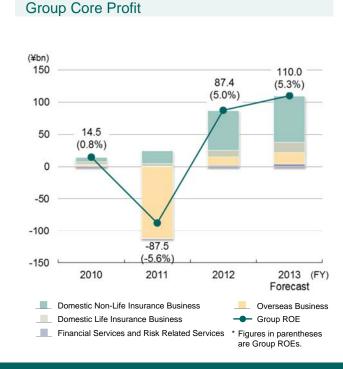
## II. Progress of Medium-Term Management Plan, New Frontier 2013, and Prospect of Achieving the Targets



## Achievement of Management Targets

- A Group Core Profit of 110 billion yen, a management target set in June 2012, is expected to be almost reached.
- The Group achieved challenging targets: an improvement in earnings in the Domestic Non-Life Insurance Business and the expansion of earnings in the Domestic Life Insurance Business.

(



|  |                  |                  |                  | (¥bn)              |
|--|------------------|------------------|------------------|--------------------|
| l  | Stag             | je 1             | Stage            | 92                 |
|  | FY2010<br>Actual | FY2011<br>Actual | FY2012<br>Actual | FY2013<br>Forecast |
| Net premiums written   | 2,541.4          | 2,558.8          | 2,639.4          | 2,800.0            |
| Annualized premiums of policies in force at life insurance companies <sup>*1</sup> | 279.0            | 296.0            | 319.7            | 333.0              |
| Group core profit <sup>*2</sup>  | 14.5             | -87.5            | 87.4             | 110.0              |
| Domestic Non-Life Insurance<br>Business  | 6.5              | 19.7             | 61.9             | 72.0               |
| Domestic Life Insurance<br>Business  | 4.1              | 4.3              | 9.8              | 16.0               |
| Overseas Business  | 1.8              | -112.3           | 13.5             | 18.0               |
| Financial Services and Risk<br>Related Services                                    | 1.9              | 0.7              | 2.0              | 4.0                |
| Group ROE <sup>*2</sup>  | 0.8%             | -5.6%            | 5.0%             | 5.3% <sup>*3</sup> |

#### **Financial Results for** First Half of FY2013 (¥bn)

|   | FY2013<br>1H |
|---|--------------|
| Group core profit*2                             | 100.3        |
| Domestic Non-Life Insurance<br>Business         | 68.2         |
| Domestic Life Insurance<br>Business             | 17.2         |
| Overseas Business                               | 13.2         |
| Financial Services and Risk<br>Related Services | 1.6          |

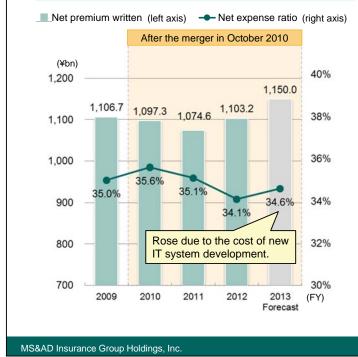
- Figures are the annualized \*1 premiums in force of MSI Aioi Life (excluding group insurance); figures do not include MSI Primary Life. \*2 For the definition of Group
- Core Profit and Group ROE, please refer to slide No. 23. "Group ROE" is expected to be short of the initial forecast, \*3
- reflecting increasing capital.

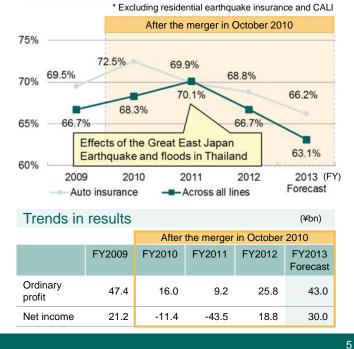
## Business Integration (1) Merger between Aioi Insurance and Nissay Dowa General Insurance

- Aioi Nissay Dowa Insurance was established in October 2010. Net premiums written increased from FY2012. The net expense ratio was trending downwards.
- Because of efforts to improve the underwriting balance, the loss ratio declined steadily. At the end of FY2013, the earned-to-incurred loss ratio is expected to be 63.1% across all lines.

Net premiums written and net expense ratio

# Trends in earned-to-incurred loss ratio (including loss adjustment expenses)





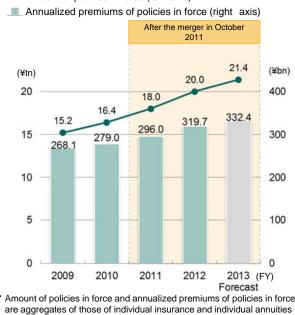
## **Business Integration**

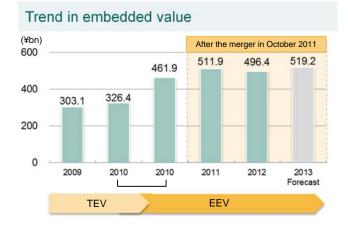
## (2) Merger between Mitsui Sumitomo Kirameki Life and Aioi Life

- Mitsui Sumitomo Aioi Life was established in October 2011. Mainly due to one-time costs (extraordinary loss), net
- income was negative in the first fiscal year, but moved into the black in FY2012.
- Premiums in force rose steadily, primarily reflecting the strengthened sales force and the sharing of expertise associated with the merger.
- MSI Aioi Life is working to achieve a well-balanced portfolio by expanding sales in the third sector insurance.

## Trends in amount of policies in force and annualized premiums of policies in force

-- Amount of policies in force (left axis)





#### Trends in results

|                    |        |        | After the r | nerger in Octo | ber 2011           |
|--------------------|--------|--------|-------------|----------------|--------------------|
|                    | FY2009 | FY2010 | FY2011      | FY2012         | FY2013<br>Forecast |
| Ordinary<br>profit | 8.1    | -1.0   | 1.8         | 7.4            | 15.8               |
| Net income         | 1.3    | -7.1   | -11.3       | 0.4            | 6.0                |

## Business Integration (3) IT system integration by MSI and ADI

- The system integration is improving customer convenience, strengthening support for agent services, standardizing and external strengthening support for agent services, standardizing and external services and external services are services and external services are services and external services are services are services and external services are services are services.
- streamlining operations, and enhancing quality.
  Systems infrastructure has been built that can flexibly respond to future strategies of the Group and Group operating companies.
- Development and operating costs for IT systems will be reduced.
- The systems infrastructure will be harnessed in the reorganization by function and no large-scale additional system development is needed.

#### The IT system integration was completed in July 2013 and started to operate.

#### Outline of the new IT system Policy for system construction Companies and agents share a customer A common database and use the information. platform Both companies will share Systems for products and administration completed products structures, administration, are standardized and shared. and systems infrastructure as far Has introduced interactive screens for Enhancing as possible to maximize the effect explanation and contract procedures using customer-facing of the IT system integration. cutting-edge technology (auto insurance). functions At the same time, a new IT system Has improved the maturity management Bolstering will support MSI and ADI's function significantly. support for distinctive product lineups and Has enhanced the customer management agents' activities strategic functions so that both function. companies can make the most of Has shifted from agent management to their respective strengths. Improving quality agent staff management. of operations Has improved solicitation quality.

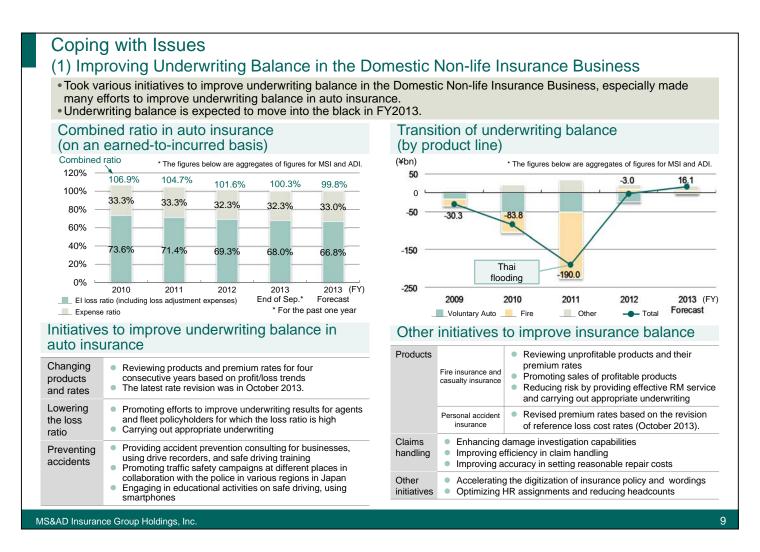
#### MS&AD Insurance Group Holdings, Inc.

#### Business Integration (4) Integration of Affiliated Operating Companies The Group consolidated 22 affiliated operating companies engaging in similar operations into eight companies and achieved synergies and streamlining. InterRisk Research Institute & Apr. 2010 MSI Staffing Service Co., Ltd. Consulting, Inc. MS&AD Staffing Service InterRisk Research Aioi Insurance Total Services Co., Aioi Risk Consulting Co., Ltd. Ltd Institute & Consulting, Inc Co., Ltd. Phoenix Risk Research Institute NDI Career Service Co., Ltd. Co Itd MSI Loan Service Co., Ltd. MSK Research Institute Co., Ltd. MS&AD Research Institute MS&AD Loan Service Co. Co., Ltd Aioi Insurance Finance Co., Ltd. Aioi Research Institute Co., Ltd. MS&AD Loan Service Co., Ltd. is a joint venture of MSI and ADI Oct. 2010 MSK Trading Co., Ltd. MSK Building Service Co., Ltd. Aioi Insurance Total Services Co., MS&AD Business Support Co., Ltd NDI Building Management Co., Ltd. NDI Business Service Co., Ltd. SHIN-AI Corporation Cost Reduction (Div. of General affairs and real estate)\* (comparison of simple aggregate amounts in FY2009 and FY2012) Apr. 2011 MSK Information Services Co., Ltd. \* SHIN-AI Corporation was integrated in April 2012. Around 1.3 billion yen (seven companies\* total) MS&AD Business Service Information system subsidiaries where costs changed significantly in association with the development of Unity system are excluded. Operating Income from outside the Group Aioi Business Services Co., Ltd. NDI Computer Services Co., Ltd. (Risk-related services business) (¥mn) After the merger in October 2010 Oct. 2011 MSI Systems Co., Ltd. 1,100 MS&AD Systems Co., Ltd. Aioi Insurance Systems Co., Ltd. NDI Computing Services Co., Ltd. 800 InterPartner Assistance Japan, Ltd. ANSHIN DIAL Co., Ltd. 500 2008 2009 2011 2012 2013 (FY) 2010

ANSHIN DIAL Co., Ltd.

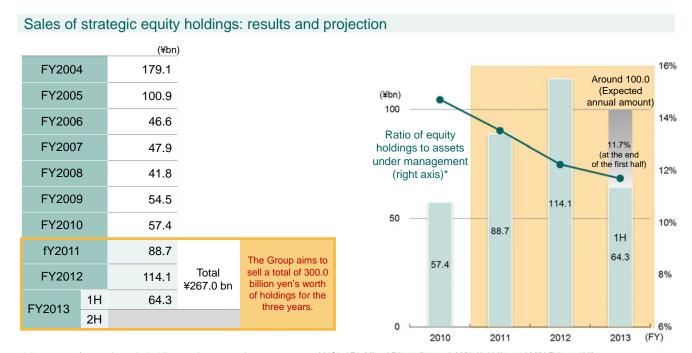
Forecast

\* A simple aggregate of amounts at all companies for each fiscal yea

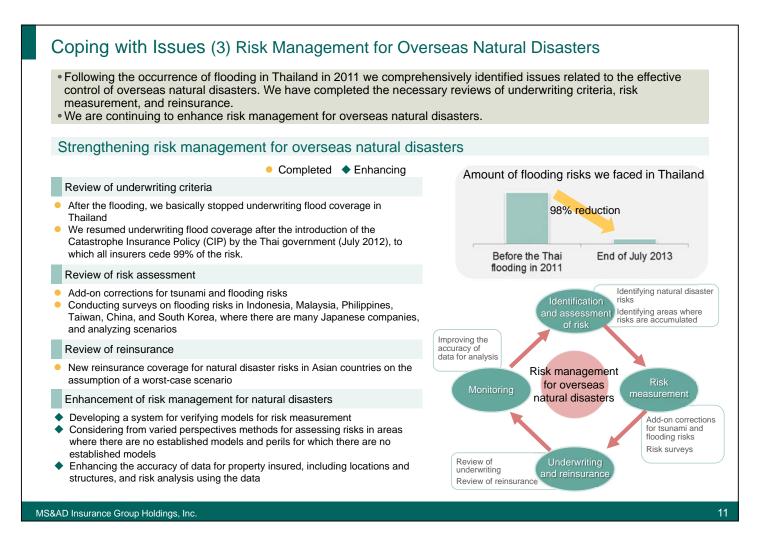


## Coping with Issues (2) Reductions in Strategic Equity Holdings

- The Group expects to achieve its target of selling strategic equity holdings of 300.0 billion yen within three years from FY2011 to FY2013.
- The ratio of equity holdings to assets under management\* declined to 11.7% as of September 30, 2013.



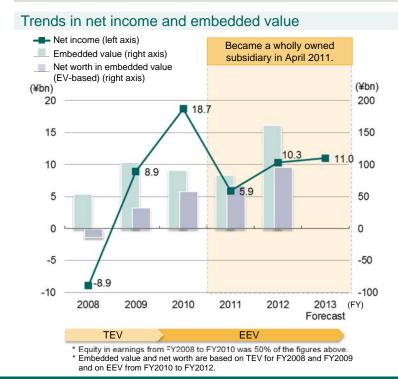
\* Aggregate of strategic equity holdings and assets under management of MSI, ADI, Mitsui Direct General, MSI Aioi Life, and MSI Primary Life (general accounts), excluding unrealized gains/losses on securities



## Capital Management (1) MSI Primary Life Becomes a Wholly Owned Subsidiary

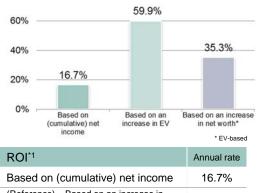
• MS&AD has converted MSI Primary Life into a wholly owned subsidiary (in April 2011) with an investment of ¥22.5 billion (approx. 50% of the stake).

• MSI Primary Life has grown steadily as a leading company in the individual annuities insurance market and has made a significant contribution to the expansion of Group Core Profit and an increase in the value of the Group.



#### Investment performance (FY2011 to FY2012)

## Return on investment in MSI Primary Life



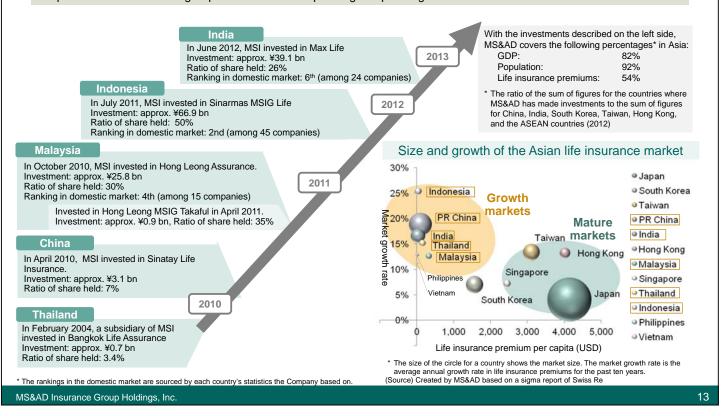
| ```         | ,  |       |
|-------------|--|-------|
| (Reference) | Based on an increase in<br>embedded value (EV) <sup>*2</sup> | 59.9% |
| (Reference) | Based on an increase in (EV-based) net worth*2               | 35.3% |

\*1 The return on investment is calculated on the assumption that 50% of each amount is the return on investment associated with making MSI Primary Life a wholly owned subsidiary.

\*2 The increase in EV and the increase in EV-based net worth are calculated based on an increase from the end of FY2010 to the end of FY2012 (EEV-based).

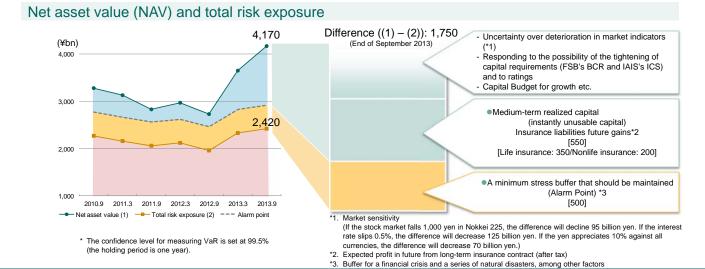
## Capital Management (2) Investments in Life Insurance Business in Asia

- MS&AD has invested in the life insurance business in Asia, a high-growth business.
- MS&AD has entered markets expected to grow, Thailand, China, Malaysia, Indonesia, and India, by forming strategic capital alliances with local groups and has been expanding its operating base.



# Capital Management (3) Enterprise Risk Management to Deal with Financial Crises, Natural Disasters, and a Tightening of Regulations

- Although the capital buffer has expanded, volatility associated with market change remains high. The Group will continue to reduce risk assets.
- The Group aims at the level equivalent to the world's top players in economic value-based solvency.
- Building a framework for risk management for the goals
- Building a self-monitoring risk management process consistent with the concept of Own Risk and Solvency Assessment (ORSA)
- Implementing integrated risk management consistent with ComFrame (the Common Framework for Supervising Internationally Active Insurance Groups)
- Strengthening the integrated risk management framework
- (Quantitative management) Promoting the enhancement of the in-house model in consideration of the trends of Solvency II
- (Qualitative management) Strengthening the extraction and management of risks that cannot be captured in quantitative analysis
  using the in-house model



MS&AD Insurance Group Holdings, Inc.

## Capital Management (4) Shareholder Returns

We distribute stable dividends and shareholder returns based on "Group Core Profit."
We bought back ¥5.0 bn of our shares from June to August, 2013. We will distribute an annual dividend of ¥56, up ¥2 for FY2013 from the previous period (an interim dividend of ¥28, up ¥1 from a year earlier, and a year-end dividend of ¥28, up ¥1).



## III. Reorganization by Function and Direction of the Next Medium-Term Management Plan



## Reorganization by Function (1) The Goals

#### Purpose

- (1) Through the reorganization by function, the Group aims to achieve its sustainable growth and increase its corporate value.
  - Achieving the Group's growth and streamlining
  - Making the most of the features of the two core non-life insurance companies to meet the diversifying needs of customers
  - The holding company taking the lead in strengthening the Group governance system

(2) The Group will clarify the business concept for the two core non-life insurance companies to take advantage of having distinctive non-life insurance companies, enhance support from customers and customer satisfaction, and solidify its No. 1 position among domestic non-life insurance corporate groups.

(3) The Group will transfer long-term policies in the third sector insurance to a life insurance company to concentrate its management resources and to streamline operations. Taking advantage of the Group's comprehensive strength, the life insurance company aims to become the No. 1 life insurer belonging to a non-life insurance group in terms of customer satisfaction, growth, and earnings power.

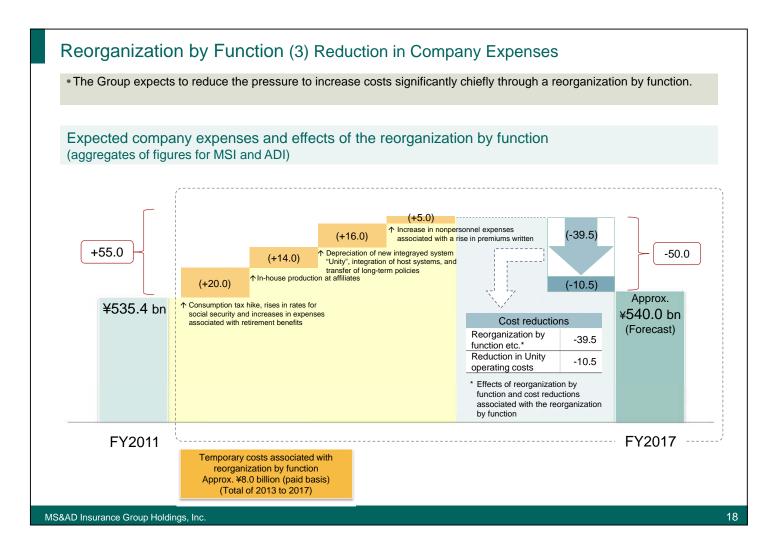
Operation of the Group after reorganization by function

| The holding<br>company's<br>management of | (1)    | The holding company assuming leadership<br>The holding company will step up its engagement in the development and examination of business plans by Group<br>companies and will enhance its function of providing instructions and coordination for the reorganization by function and<br>the Group's pursuit of synergies.   |    |
|---|--------|--|----|
| the Group                                 | (2)    | The holding company strengthening its checking function<br>The holding company will actively engage in checking the Group companies' internal audit systems.   |    |
|   | Adv    | vantages of having two core non-life insurance companies   |    |
| The two core<br>non-life<br>insurance     | (1)    | The Group can offer options to customers and can meet needs in different markets and customers' diversified needs.<br>Each of the two core non-life insurance companies can concentrate their management resources in fields where they<br>have strength in accordance with their own business strategies and can accelerate their growth by developing strategies<br>for higher quality and stronger competitiveness. | ;  |
| companies'<br>synergy and<br>growth       | (2)    | The two core non-life insurance companies can share their expertise and management resources to develop and provide<br>a broader range of products, services, and support, create synergies in their operations, and increase productivity and<br>efficiency.  | Ð  |
|   | (3)    | The Group can hold down temporary costs and workloads and can improve efficiency in Group management. The Group can thus develop operations speedily.  | )  |
| AD Insurance Group H                      | loldin | gs, Inc.   | 16 |

Reorganization by Function (2) Schedule of Reorganization for Growth

The Group aims to achieve both growth and efficiency by completing reorganization by function, which will enable the Group to clarify the business concept for each Group company and to concentrate management resources.

| Field  | Initiatives   |   | Start date                       |  |  |  |
|--|---|---|----------------------------------|--|--|--|
| Marine and<br>aviation<br>insurance          | (Hull aviation aerospace)   | nsurance premiums to be<br>rransferred:<br>Approx. ¥17.5 billion          | October 1, 2014<br>April 1, 2014 |  |  |  |
| "Motor<br>channels"                          |   | Number of agents to be<br>transferred: 1,600                              | October 1, 2014                  |  |  |  |
| Local sales<br>networks and<br>sharing bases | (Consolidation of sales networks and bases)       Policies handled by agents in an area where one of the two companies has a base or an area where both companies have a base but the bases will be consolidated based on the scale and efficiency of operations in the area will be transferred to the company that will have a base.       It is the scale and efficiency of operations in the area will be transferred to the company that will have a base.       It is the scale and efficiency of operations in the area will be transferred to the company that will have a base.       It is the scale and efficiency of operations in the area will be transferred to the company that will have a base.       It is the scale and efficiency of operations in the area will be transferred to the company that will have a base.       It is the scale and efficiency of operations in the area will be transferred to the company that will have a base.       It is the scale and efficiency of operations in the area will be transferred to the company that will have a base.       It is the scale and efficiency of operations in the area will be transferred to the companies operational efficiency.       It is the scale and improve operational efficiency.         Both companies will share computers, office work centers, training centers, and company housing.       It is the scale and improve operational efficiency. | April 1, 2015<br>(October 1, 2014 in certain<br>areas)<br>October 1, 2013 |                                  |  |  |  |
| Third sector<br>insurance                    | - MSI and ADI will commission MSI Aioi Life to keep their policies in force and carry out work associated with  |   |                                  |  |  |  |
| Overseas<br>business                         | MSI will take care of operations for Japanese corporate clients, and ADI will focus or<br>primarily for Toyota dealerships.<br>The Group will pursue profitability and efficiency by integrating overseas operations<br>- MSI will be responsible for comprehensive business, including investments in ne<br>- ADI will be responsible primarily for retail business related to Toyota dealerships  | April 1, 2014   |                                  |  |  |  |
| Head office<br>functions                     | The holding company will have part of the head office functions of the two core non<br>and will enhance the Group governance system.<br>(Functions to be consolidated) risk management, international supervisory, internal   | October 1, 2013   |                                  |  |  |  |



## Direction of the Next Medium-Term Management Plan (1) Basic Strategies and Our Understanding of the Environment

#### **Basic strategies**

- Expanding the entire Group's corporate value primarily through sustainable growth and improvements in earnings power and capital efficiency
- Achieving growth and efficiency by completing the reorganization by function
- The holding company taking the lead in enhancing the Group's governance and promoting ERM (Enterprise Risk Management), striking a balance between risk, return, and capital.
- Changing the business structure in response to changes in the environment
- Investing in businesses and fields having capital efficiency and growth potential
- Developing human resources and a corporate culture that encourages its employees to try new things as professionals

| Our understanding of t                     | he environment   |
|--|--|
|  | Emerging economies' weight increasing in the global economy and advanced economies reaching maturity   |
| International<br>macro-environment         | <ul> <li>An expanding chain of risks associated with financial globalization and the stricter assessment of the<br/>soundness of financial institutions</li> </ul>                                       |
|  | <ul> <li>The need to respond to the increasing frequency of natural catastrophe and serious global environmental<br/>problems</li> </ul>   |
|  | <ul> <li>Rising stock prices, a correction of the strong yen, and signs of the defeat of deflation and a recovery in the<br/>real economy caused by "Abenomics"</li> </ul>                               |
| Domestic<br>macro-environment              | <ul> <li>A full-fledged aging society with a falling birth rate, decreases in the working-age population, and increasing<br/>numbers of elderly single-person households</li> </ul>                      |
|  | <ul> <li>Continuing relocations of production bases, especially in the manufacturing industry, to foreign countries and<br/>the emergence of new markets due to the relaxation of regulations</li> </ul> |
| <br>Transferie de la demanda               | <ul> <li>The maturity of the non-life insurance market and the emergence of new insurance needs in response to<br/>changing risks associated with changes in the social environment</li> </ul>           |
| Trends in the domestic<br>insurance market | • Expanding opportunities in the medical, long-term care, and pension markets, which are associated with risks caused by longer lives  |
|  | Increasing levels of damage caused by large natural disasters  |
|  | <ul> <li>The tightening of solvency requirements for insurance companies</li> </ul>  |
| Trends in regulations                      | <ul> <li>Strengthening international cooperation for financial supervision and the improving quality of financial<br/>regulations (better regulations)</li> </ul>  |
|  |  |

## Direction of the Next Medium-Term Management Plan (2) Projections of Financial Targets

• The Group is determining financial targets. (The projections below show rough targets at this time.)

| Group core profit                               |          |                  | (¥bn             |
|---|----------|------------------|------------------|
|   |          |                  |                  |
|   | FY2013   | FY2015           | FY2017           |
|   | Forecast | Projection       | Projection       |
| Group core profit                               | 110.0    | Approx.<br>130.0 | Approx.<br>160.0 |
| Domestic Non-Life Insurance<br>Business         | 72.0     |                  |                  |
| Domestic Life Insurance Business                | 16.0     |                  |                  |
| Overseas Business                               | 18.0     |                  |                  |
| Financial Services and Risk Related<br>Services | 4.0      |                  |                  |

| Financial targets                             |          |                    | (¥bn)              |
|---|----------|--------------------|--------------------|
|   | FY2013   | FY2015             | FY2017             |
|   | Forecast | Projection         | Projection         |
| Consolidated net premiums written             | 2,800.0  | Approx.<br>3,000.0 | Approx.<br>3,100.0 |
| Combined ratio in non-life insurance business | 98.5%*   | Approx.<br>95%     | 95% or less        |
| Increase in EV of MSI Aioi Life               | 22.8     | Approx.<br>40.0    | More than<br>40.0  |
| Group ROE                                     | 5.3%     | More than<br>6%    | Approx. 7%         |

\* Excluding the effects of the Thai flooding

MS&AD Insurance Group Holdings, Inc.

. .

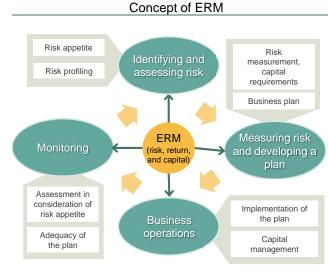
## Direction of the Next Medium-Term Management Plan (3) Promotion of ERM

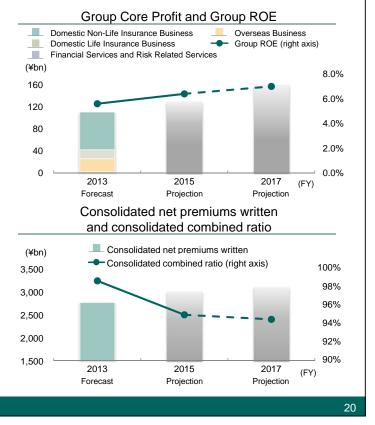
• The Group positions ERM at the core of the next medium-term management plan. Through ERM, the Group will accelerate the enhancement of risk management and the improvement of capital efficiency.

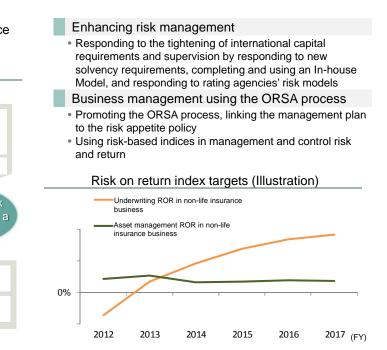
**Basic initiatives** 

## **Basic strategies**

Promoting forward-looking ERM, striking a balance between risk, return, and capital







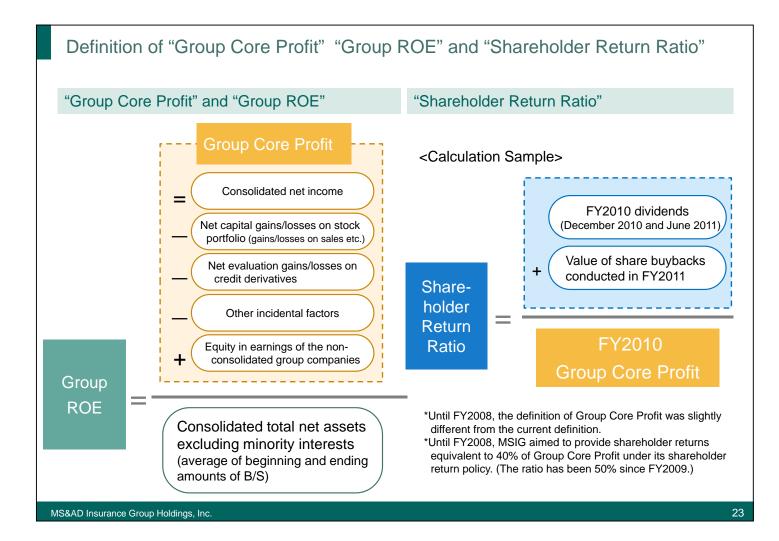
| Direction of the Next Medium-Term Ma   | nagement Plan   |
|--|---|
| (4) Capital Management Policy  |   |
| <ul> <li>The direction of the capital management policy in the curr<br/>significantly.</li> </ul>  | ent medium-term management plan will not change   |
| Basic policy in the current medium-term management plan (for reference)  |   |
| _  | Concept of capital management policy  |
| We return profits to shareholders based on "Group<br>Core Profit," while creating a virtuous growth cycle<br>through investment in businesses with substantial<br>growth potential.  | Achieving Group Core Profit<br>and Group ROE targets  |
|  | Expansion Expansion   |
| We aim to improve "Group ROE" through growth<br>in "Group Core Profit" and adroit capital<br>management.   | Group Core Profit<br>Business Fields with high  |
|  | Capital allocation  |
| Shareholder Return Policy  | Improvement in  |
| <ul> <li>We will return approximately 50% of "Group Core Profit" to shareholders through dividends and share buybacks.</li> <li>Dividends<br/>We aim to maintain stable dividends, and steadily increase dividends by strengthening our earnings power.</li> </ul> | Capital efficiency<br>ROE Shareholders'<br>equity<br>(=net asset value)                               |
| <ul> <li>Share buybacks</li> <li>We will buy back shares opportunistically and<br/>continuously, taking capital position and profits into<br/>account.</li> </ul>  | <ul> <li>Reviewing capital structure</li> <li>Reducing strategic equity<br/>holdings, etc.</li> </ul> |

22

MS&AD Insurance Group Holdings, Inc.

MS&AD

## Appendix Data



## Natural Catastrophes - Results for FY 2013 (1st Half)

## Impact of natural catastrophes in Japan and flooding in Thailand

|                               |           |            |           |            |          |            | (¥bn)           |  |
|-------------------------------|-----------|------------|-----------|------------|----------|------------|-----------------|--|
|                               | Net Clair | ms Paid    | Provision | n for O/S* | Incurred | Losses     | Balance of O/S* |  |
|                               |           | YoY Change |           | YoY Change |          | YoY Change |                 |  |
| Nat Cat in Japan (FY2013)     | 5.1       | -26.6      | 17.9      | 0.6        | 23.1     | -26.0      | 17.9            |  |
| Mitsui Sumitomo<br>Insurance  | 2.8       | -14.5      | 11.0      | 0.5        | 13.9     | -14.0      | 11.0            |  |
| Aioi Nissay Dowa<br>Insurance | 2.2       | -12.1      | 6.8       | 0.1        | 9.1      | -11.9      | 6.8             |  |
| Flooding in Thailand (FY2011) | 25.5      | -24.2      | -41.3     | 26.2       | -15.8    | 1.9        | 47.3            |  |
| Mitsui Sumitomo<br>Insurance  | 21.6      | -20.0      | -35.5     | 23.3       | -13.9    | 3.2        | 40.4            |  |
| Aioi Nissay Dowa<br>Insurance | 2.5       | -2.2       | -4.3      | 1.7        | -1.7     | -0.5       | 2.7             |  |
| Overseas Subsidiaries         | 1.3       | -1.8       | -1.4      | 1.1        | -0.1     | -0.7       | 4.0             |  |
| Total                         | 30.6      | -50.9      | -23.4     | 26.9       | 7.2      | -24.0      | 65.2            |  |

\* "O/S" stands for outstanding claims, same hereafter.

## Catastrophe Reserve & Impairment Losses on Securities - Results for FY 2013 (1st Half)

|                      |          |   |              |       |       |                |               | (¥bn)                      |
|----------------------|----------|---|--------------|-------|-------|----------------|---------------|----------------------------|
|                      |          | Mitsui Sumito   | mo Insurance |       |       | Aioi Nissay Do | owa Insurance |                            |
|                      | Reversal | ReversalProvisionMovementBalance as of<br>Sep.30, 2013ReversalProvisionMovement |              |       |       |                | Movement      | Balance as of Sep.30, 2013 |
| Fire and Allied      | 9.3      | 9.5   | 0.1          | 111.2 | 2.9   | 5.3            | 2.4           | 112.1                      |
| Marine               | -        | 1.3   | 1.3          | 68.1  | -     | 0.2            | 0.2           | 13.5                       |
| Personal Accident    | 2.5      | 2.3   | -0.1         | 64.9  | -     | 1.2            | 1.2           | 57.8                       |
| Voluntary Automobile | 18.5     | 9.7   | -8.7         | 10.1  | 20.7  | 10.7           | -10.0         | 10.7                       |
| Other                | 1.3      | 5.6   | 4.2          | 143.0 | 0.2   | 2.8            | 2.5           | 52.1                       |
| Total                | 31.8     | 28.6  | -3.2         | 397.4 | 23.9  | 20.3           | -3.5          | 246.4                      |
| YoY Change           | -34.7    | 2.8   | 37.5         |       | -22.1 | 2.6            | 24.7          |                            |

## Impairment losses on securities

|                                 |                                  |  |   |                                       | (110+)                       |
|---------------------------------|----------------------------------|--|---|---------------------------------------|------------------------------|
|                                 | MS&AD Holdings<br>(Consolidated) | Mitsui Sumitomo<br>Insurance<br>(Non-consolidated) | Aioi Nissay Dowa<br>Insurance<br>(Non-consolidated) | Other Subsidiaries (Non-consolidated) | Consolidation<br>Adjustments |
| Impairment Losses on Securities | 3.9                              | 1.0  | 3.1   | 0.0                                   | -0.2                         |
| YoY Change                      | -120.4                           | -61.6  | -35.4   | -1.4                                  | -21.8                        |

MS&AD Insurance Group Holdings, Inc.

## Incurred losses and EI loss ratio (MSI) - Results for FY 2013 (1st Half)

## Incurred losses<sup>\*1</sup> and EI loss ratio (Excluding loss adjustment expenses)

|  |   |                  |   |         |   |   |                  |   |         |   | (¥bn)         |  |
|--|---|------------------|---|---------|---|---|------------------|---|---------|---|---------------|--|
|  |   | FY2012 1H        |   |         |   |   | FY2013 1H        |   |         |   |               |  |
|  | Incurred<br>Losses <sup>*1</sup><br>(a) | EI Loss<br>Ratio | Natural<br>Catastrophe<br>Impact <sup>*3</sup><br>(b) | (a)-(b) | EI Loss<br>Ratio<br>(Excluding<br>Natural<br>catastrophe<br>impact) | Incurred<br>Losses <sup>*1</sup><br>(c) | El Loss<br>Ratio | Natural<br>Catastrophe<br>Impact <sup>*3</sup><br>(d) | (c)-(d) | El Loss<br>Ratio<br>(Excluding<br>Natural<br>catastrophe<br>impact) | YoY<br>Change |  |
| Fire and Allied<br>(Excluding residential<br>earthquake insurance) | 57.8                                    | 62.5%            | 5.7   | 52.1    | 56.2%   | 45.2                                    | 47.1%            | -2.6  | 47.9    | 49.9%   | -6.3pt        |  |
| Marine   | 12.2                                    | 45.3%            | 0.0   | 12.2    | 45.1%   | 17.7                                    | 61.7%            | 0.0   | 17.6    | 61.5%   | 16.4pt        |  |
| Personal Accident  | 38.0                                    | 55.4%            | -0.0  | 38.0    | 55.4%   | 40.3                                    | 58.3%            | -0.0  | 40.3    | 58.3%   | 2.9pt         |  |
| Voluntary Automobile   | 173.9                                   | 59.9%            | 3.1   | 170.7   | 58.8%   | 170.6                                   | 56.8%            | 1.5   | 169.0   | 56.3%   | -2.5pt        |  |
| Other  | 47.9                                    | 53.5%            | 1.8   | 46.1    | 51.4%   | 48.3                                    | 54.2%            | 1.0   | 47.3    | 53.1%   | 1.7pt         |  |
| Total (A) <sup>*2</sup>  | 330.1                                   | 58.1%            | 10.7  | 319.3   | 56.2%   | 322.3                                   | 55.2%            | -0.0  | 322.3   | 55.2%   | -1.0pt        |  |
| Residential Earthquake<br>Insurance (B)                            | -                                       |                  | -   | -       |   | -                                       |                  | -   | -       |   |               |  |
| CALI (C)   | 66.9                                    |                  | -   | 66.9    |   | 67.9                                    |                  | -   | 67.9    |   |               |  |
| Total (A)+(B)+(C)  | 397.0                                   |                  | 10.7  | 386.2   |   | 390.3                                   |                  | -0.0  | 390.3   |   |               |  |

\*1 Incurred losses = net claims paid + provision for outstanding claims

\*2 Total (A) excludes residential earthquake insurance and CALI. \*3 "Natural Catastrophe Impact" is the total of incurred losses resulting from domestic natural catastrophes occurring in Japan during the year and the Thailand floods.

| <reference></reference> |
|-------------------------|
|-------------------------|

| FY2013 1H Results  | Net Claims Paid | YoY Change | Provision<br>for O/S | YoY Change | Incurred Losses | YoY Change | Balance of O/S<br>as of Sep.30,<br>2013 |
|--|-----------------|------------|----------------------|------------|-----------------|------------|---|
| Great East Japan E/Q<br>(Excluding residential earthquake insurance) | 2.8             | 0.9        | -2.7                 | -1.0       | 0.0             | -0.1       | 1.8                                     |

(¥bn)

() (|----)

(Yhn)

## Incurred losses and EI loss ratio (ADI) - Results for FY 2013 (1st Half)

## Incurred losses<sup>\*1</sup> and EI loss ratio (Excluding loss adjustment expenses)

|  |   |                  |   |         |   |   |                  |   |         |   | (¥bn)         |
|--|---|------------------|---|---------|---|---|------------------|---|---------|---|---------------|
|  |   |                  | FY2012 1  | Н       |   |   |                  | FY201   | I3 1H   |   |               |
|  | Incurred<br>Losses <sup>*1</sup><br>(a) | EI Loss<br>Ratio | Natural<br>Catastrophe<br>Impact <sup>*3</sup><br>(b) | (a)-(b) | EI Loss<br>Ratio<br>(Excluding<br>Natural<br>catastrophe<br>impact) | Incurred<br>Losses <sup>*1</sup><br>(c) | El Loss<br>Ratio | Natural<br>Catastrophe<br>Impact <sup>*3</sup><br>(d) | (c)-(d) | El Loss<br>Ratio<br>(Excluding<br>Natural<br>catastrophe<br>impact) | YoY<br>Change |
| Fire and Allied<br>(Excluding residential<br>earthquake insurance) | 51.4                                    | 74.9%            | 16.4  | 35.0    | 51.0%   | 39.1                                    | 54.8%            | 5.7   | 33.4    | 46.8%   | -4.2pt        |
| Marine   | 2.5                                     | 55.2%            | -   | 2.5     | 55.2%   | 2.8                                     | 56.6%            | -   | 2.8     | 56.6%   | 1.4pt         |
| Personal Accident  | 17.2                                    | 50.5%            | 0.0   | 17.2    | 50.5%   | 17.2                                    | 51.3%            | 0.0   | 17.2    | 51.2%   | 0.7pt         |
| Voluntary Automobile   | 193.9                                   | 60.9%            | 2.9   | 190.9   | 60.0%   | 193.3                                   | 59.4%            | 1.4   | 191.9   | 59.0%   | -1.0pt        |
| Other  | 29.8                                    | 59.8%            | 0.5   | 29.2    | 58.6%   | 30.8                                    | 61.3%            | 0.2   | 30.6    | 60.8%   | 2.2pt         |
| Total (A) <sup>*2</sup>  | 295.1                                   | 62.0%            | 19.9  | 275.1   | 57.8%   | 283.5                                   | 58.4%            | 7.4   | 276.1   | 56.8%   | -1.0pt        |
| Residential Earthquake<br>Insurance (B)                            | -                                       |                  | -   | -       |   | -                                       |                  | -   | -       |   |               |
| CALI (C)   | 63.1                                    |                  | -   | 63.1    | $\leq$  | 63.3                                    |                  | -   | 63.3    |   | $\square$     |
| Total (A)+(B)+(C)  | 358.2                                   |                  | 19.9  | 338.2   |   | 346.9                                   |                  | 7.4   | 339.4   |   |               |

\*1 Incurred losses = net claims paid + provision for outstanding claims

\*2 Total (A) excludes residential earthquake insurance and CALI.

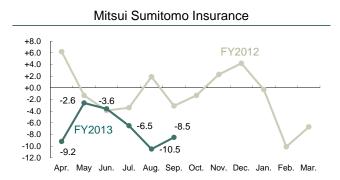
\*3 "Natural Catastrophe Impact" is the total of incurred losses resulting from domestic natural catastrophes occurring in Japan during the year and the Thailand floods.

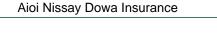
| <reference></reference>   |                 |            |                      |            |                 |            | (¥bn)                                   |
|---|-----------------|------------|----------------------|------------|-----------------|------------|---|
| FY2013 1H Results   | Net Claims Paid | YoY Change | Provision<br>for O/S | YoY Change | Incurred Losses | YoY Change | Balance of O/S<br>as of Sep.30,<br>2013 |
| Great East Japan E/Q<br>(Excluding residential earthquake insurance | 0.0             | -0.9       | -0.0                 | 0.9        | _               | -0.0       | 0.3                                     |
| MS&AD Insurance Group Holdings Inc                                  |                 |            |                      |            |                 |            |   |

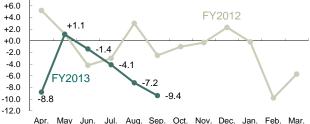
## Voluntary Automobile Insurance

Trend in the No. of accidents (per day, %YoY, excluding the number of accidents caused by natural disasters)

+8.0





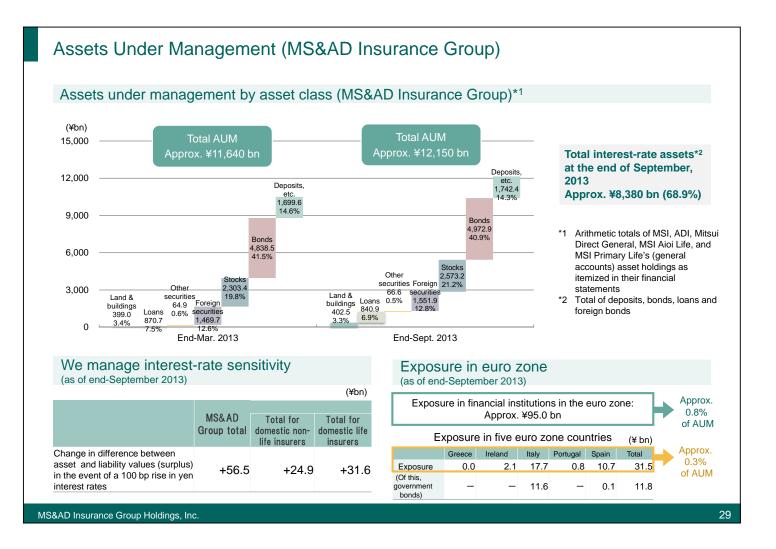


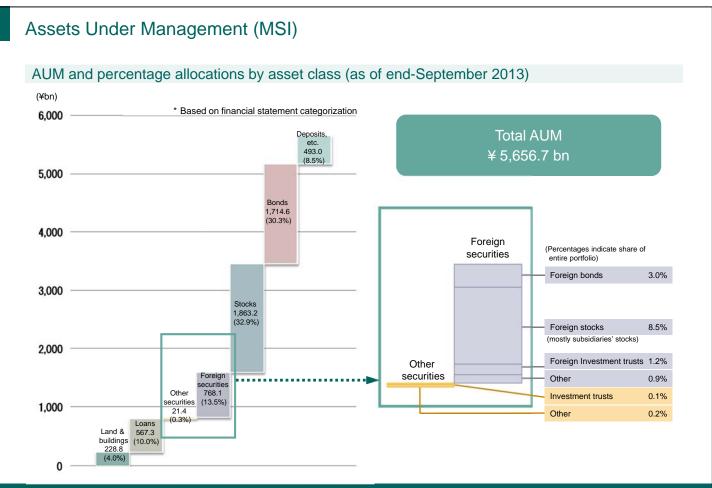
## Insurance premiums, Claims & Earned-Incurred loss ratio

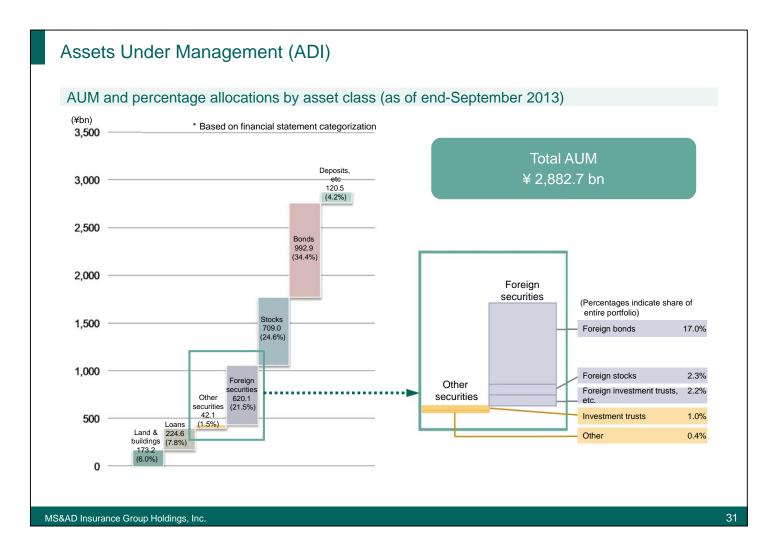
| Mits   | sui Sumitomo I             | nsurance                           |  | Aioi Nissay Dowa Insurance                             |                            |                                    |  |  |  |
|--|----------------------------|------------------------------------|--|--|----------------------------|------------------------------------|--|--|--|
| <domestic, basis="" sales=""></domestic,>                      | No. of Contracts           | Insurance<br>Premium Unit<br>Price | Insurance<br>Premiums                          | <domestic, basis="" sales=""></domestic,>              | No. of Contracts           | Insurance<br>Premium Unit<br>Price | Insurance<br>Premiums                          |  |  |
| Factors Increasing/Decreasing<br>Insurance Premiums            | +0.6%                      | +1.9%                              | +2.5%  | Factors Increasing/Decreasing<br>Insurance Premiums    | -0.5%                      | +2.3%                              | +1.7%  |  |  |
| <domestic></domestic>  | Bodily injury<br>liability | Property damage<br>liability       | Vehicle damage<br>(Excl. natural<br>disasters) | <domestic></domestic>                                  | Bodily injury<br>liability | Property damage<br>liability       | Vehicle damage<br>(Excl. natural<br>disasters) |  |  |
| Changes in average payout<br>per claim                         | +4.8%                      | +1.3%                              | +4.2%  | Changes in average payout<br>per claim                 | +7.1%                      | +2.6%                              | +5.2%  |  |  |
| <pre><including adj.="" expenses="" loss=""></including></pre> | Sep. 2011                  | Sep. 2012                          | Sep. 2013                                      | <including adj.<br="" loss="">Expenses&gt;</including> | Sep. 2011                  | Sep. 2012                          | Sep. 2013                                      |  |  |
| EI Loss Ratio  | 71.5%                      | 67.3%                              | 64.1%  | EI Loss Ratio  | 66.1%                      | 66.0%                              | 64.3%  |  |  |

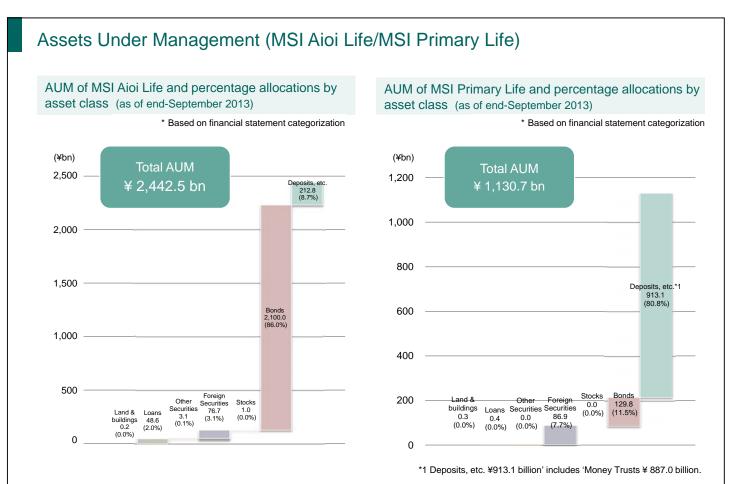
All figures for factors of increase/decrease in insurance premiums are based on sales results (Apr.-Sep.), %YoY "Changes in average payout per claim" means change in average payout per claim over one-year period ended September 30, 2013

compared with average payout per claim in one-year period ended March 31, 2013. \* El loss ratio shown in the above <u>includes</u> loss adjustment expenses. The period each year is from Apr. –Sep.

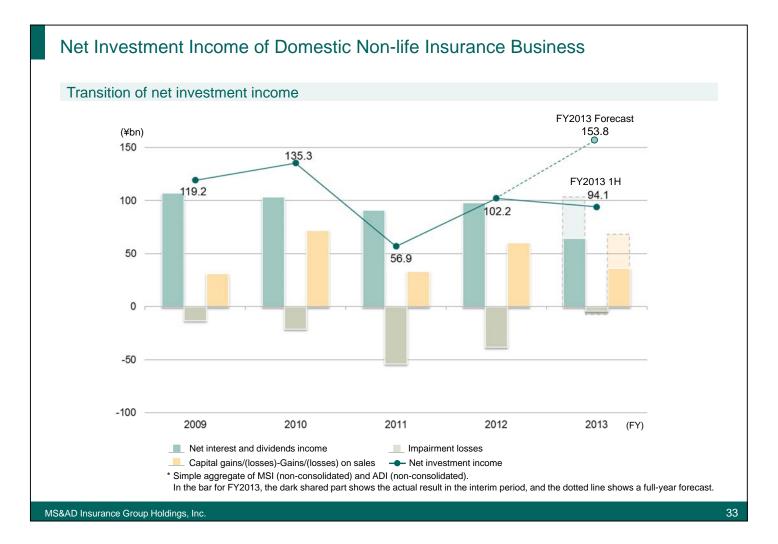




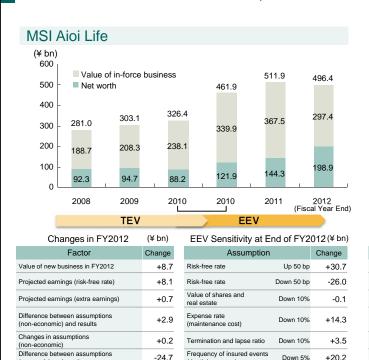




\_\_\_\_\_



## Trends in Embedded Value (from end of FY2008 to end of FY2012)



(death insurance)

-8.0

-3.6

-15.4

Frequency of insured events (annuity insurance)

Implied volatility of shares and real estate

Implied volatility of interest rate swaptions

Capital requirement changed to the legal minimum level

Down 5%

Up 25%

Up 25%

-0.0

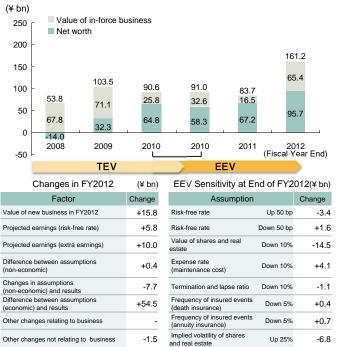
0.0

-28.3

+8.2

Total

## MSI Primary Life



+77.4

Implied volatility of interest rate swaptions

the legal minimum level

Capital requirement changed to

Figures prior to FY2011 is the simple sum of those for MSI Kirameki Life and Aioi Life.

(economic) and results

Total

Other changes relating to business

Other changes not relating to business

-0.0

+0.5

Up 25%

## Summary of Overseas Business

## Net premiums written (non-life insurance)

|                            | FY 2012 | FY2013 1H |            | FY2013 Full Year (Forecast) |        |                      |  |
|----------------------------|---------|-----------|------------|-----------------------------|--------|----------------------|--|
|                            | 1H      |           | YoY Change |                             | Change | Vs. Initial Forecast |  |
| Overseas Business Total *1 | 151.6   | 194.5     | 42.8       | 367.1                       | 79.2   | 11.1                 |  |
| Asia                       | 86.6    | 111.8     | 25.1       | 215.7                       | 42.6   | 3.9                  |  |
| Europe                     | 35.4    | 45.1      | 9.6        | 84.8                        | 20.3   | 5.4                  |  |
| Americas                   | 20.9    | 28.3      | 7.4        | 54.1                        | 12.7   | -0.1                 |  |
| Reinsurance                | 11.1    | 12.3      | 1.1        | 16.5                        | 0.9    | -0.6                 |  |

## Net income/(loss)\*2

|  |        |      |            |      |                    | ( )                  |
|--|--------|------|------------|------|--------------------|----------------------|
|  | FY2012 | FY20 | 13 1H      | FY20 | 13 Full Year (Fore | ecast)               |
|  | 1H     |      | YoY Change |      | Change             | Vs. Initial Forecast |
| Overseas Business Total* <sup>1,3</sup>        | 20.2   | 13.2 | -6.9       | 18.0 | 4.5                | -6.0                 |
| Asia   | 3.4    | 3.2  | -0.2       | 9.8  | -9.6               | -6.1                 |
| Europe   | 0.8    | 2.1  | 1.3        | 0.1  | 3.5                | -1.0                 |
| Americas                                       | 1.4    | -2.1 | -3.5       | -0.9 | 6.9                | -4.2                 |
| Reinsurance                                    | 3.0    | 5.3  | 2.2        | 7.0  | 2.0                | 0.3                  |
| Asian Life Insurance<br>Business <sup>*4</sup> | 1.6    | -0.1 | -1.8       | 0.7  | -0.7               | -4.5                 |
| Effect of the Thai flooding                    | 11.8   | 6.4  | -5.3       | 6.6  | 5.8                | 6.6                  |

Overseas Business: Figures are aggregates of the results for overseas consolidated subsidiaries, non-life insurance companies' overseas branches and overseas non-consolidated affiliates. \*1 Figures in the "total" rows include head office adjustments etc. and are not equal to the sum of figures for each segment and each region. \*2 Group Core Profit basis \*3 The amounts in the breakdowns of figures in the Overseas Business by area do not include the effects of the flooding in Thailand. \*4 Including Takaful business

MS&AD Insurance Group Holdings, Inc.

## Overseas Business: Growth and Profitability at Major Bases in Asia

|             |                |                   |      |                |                   |      |                |                   |          |                |                   |       | (%)                                  |
|-------------|----------------|-------------------|------|----------------|-------------------|------|----------------|-------------------|----------|----------------|-------------------|-------|--------------------------------------|
|             |                | FY2009            |      |                | FY2010            |      |                | FY2011            |          | FY2012         |                   |       |                                      |
|             | Growth<br>rate | Combined<br>ratio | ROE  | Growth<br>rate | Combined<br>ratio | ROE  | Growth<br>rate | Combined<br>ratio | ROE      | Growth<br>rate | Combined<br>ratio | ROE   | Net<br>premiums<br>written<br>(¥ bn) |
| Malaysia    | 3.0            | 79.8              | 25.4 | 24.6           | 85.2              | 19.4 | 27.7           | 87.6              | 21.9     | 3.4            | 86.2              | 21.8  | 28.3                                 |
| Thailand    | 0.9            | 79.9              | 22.6 | 25.5           | 86.2              | 15.4 | 3.3            | 1,473.3           | -3,060.8 | 35.6           | -17.9             | 139.8 | 26.3                                 |
| Taiwan      | 3.2            | 95.0              | 4.7  | 15.2           | 99.9              | 4.2  | 4.2            | 88.8              | 5.1      | 5.1            | 93.9              | 5.3   | 24.4                                 |
| India       | 18.5           | 106.8             | 1.1  | 41.2           | 107.3             | -8.6 | 36.3           | 105.0             | 6.6      | 34.3           | 106.9             | 15.8  | 21.0                                 |
| China       | 21.9           | 102.7             | 5.6  | 46.5           | 103.6             | 1.6  | 39.7           | 94.1              | 2.1      | 18.2           | 115.2             | -2.4  | 18.9                                 |
| Singapore   | 11.7           | 82.9              | 13.7 | 13.3           | 78.4              | 15.1 | 11.5           | 88.4              | 12.2     | 2.3            | 88.9              | 18.2  | 17.9                                 |
| Hong Kong   | -0.8           | 83.9              | 13.1 | 8.1            | 90.1              | 12.9 | 14.3           | 91.8              | 15.3     | 6.6            | 107.4             | -8.7  | 9.7                                  |
| Indonesia   | -4.9           | 85.9              | 14.2 | 14.6           | 64.8              | 22.1 | 17.4           | 72.4              | 26.7     | -0.0           | 76.4              | 31.7  | 6.9                                  |
| Philippines | 8.6            | 70.5              | 14.8 | 20.9           | 75.3              | 17.7 | 10.8           | 74.4              | 21.9     | 7.3            | 77.8              | 25.0  | 4.9                                  |
| Vietnam     | -              | 106.8             | -1.7 | 80.4           | 101.3             | 1.9  | 36.7           | 78.9              | 11.4     | 10.6           | 125.4             | 4.8   | 1.0                                  |

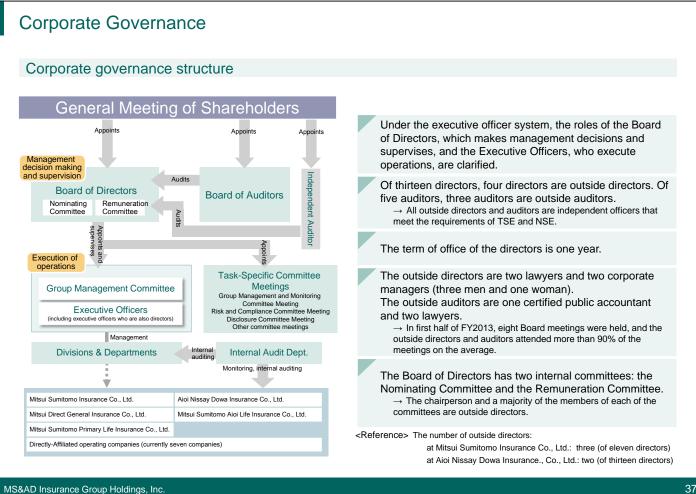
\* Overseas Business: The figures are aggregates of the results for overseas consolidated subsidiaries, non-life insurance companies' overseas branches and overseas non-consolidated affiliates.

Growth rates are calculated in local currencies.

The growth rate, combined ratio, and ROE for each region are calculated using the sum of figures for the bases of MSI and overseas consolidated subsidiaries and affiliates of ADI.

\* The effect of reinstatement premiums of reinsurance due to the flooding is excluded in the calculation of the growth rate and net premiums written for Thailand.

(¥bn)





[Reference Materials]

MS&AD Insurance Group Holdings, Inc.



# Summary of First Half FY2013 Financial Results and Projected Financial Results for FY2013



 Summary of First Half FY2013 Financial Results (MS&AD Holdings (Consolidated))
 Appendix 1

 Projected Financial Results for FY2013 (MS&AD Holdings (Consolidated))
 Appendix 2

## Summary of FY2013 Financial Results (MS&AD Holdings (Consolidated))

## Key financial data

|                        | FY2012  | FY2013 1H |            |              |  |  |  |
|------------------------|---------|-----------|------------|--------------|--|--|--|
|                        | 1H      |           | YoY Change | Change Ratio |  |  |  |
| Net premiums written   | 1,340.4 | 1,424.1   | 83.6       | 6.2%         |  |  |  |
| Ordinary profit/(loss) | 6.6     | 163.0     | 156.4      | -            |  |  |  |
| Net income             | -9.4    | 109.5     | 119.0      |              |  |  |  |

\* Net premiums written exclude Good Result Return premiums of the "ModoRich" auto insurance product, which contains a special clause related to premium adjustment and refund at maturity; same hereafter.

#### Breakdown of net premiums written (¥bn)

|   | FY2012 |       | FY2013 1H  |        |  |  |
|---|--------|-------|------------|--------|--|--|
|   | 1H     |       | YoY Change | Growth |  |  |
| Mitsui Sumitomo<br>Insurance<br>(Non-consolidated)  | 667.4  | 700.7 | 33.2       | 5.0%   |  |  |
| Aioi Nissay Dowa<br>Insurance<br>(Non-consolidated) | 556.0  | 577.5 | 21.4       | 3.9%   |  |  |
| Mitsui Direct General<br>Insurance                  | 17.4   | 17.5  | 0.1        | 0.6%   |  |  |
| Overseas subsidiaries                               | 99.3   | 126.5 | 27.1       | 27.4%  |  |  |

|  | FY2012 | FY20  | 13 1H      |  |
|--|--------|-------|------------|--|
|  | 1H     |       | YoY Change |  |
| Mitsui Sumitomo Insurance<br>(Non-consolidated)  | 10.2   | 60.3  | 50.1       |  |
| Aioi Nissay Dowa Insurance<br>(Non-consolidated) | -15.7  | 28.3  | 44.0       |  |
| Mitsui Direct General Insurance                  | 0.6    | 0.5   | -0.0       |  |
| MSI Aioi Life                                    | 0.0    | 3.2   | 3.2        |  |
| MSI Primary Life                                 | 8.9    | 14.5  | 5.5        |  |
| Overseas subsidiaries                            | 10.5   | 17.0  | 6.5        |  |
| Consolidation adjustments and others             | -24.0  | -14.6 | 9.4        |  |

\* Net income of subsidiaries is on an equity stake basis.

Breakdown of net income/(loss)

#### MS&AD Insurance Group Holdings, Inc.

<Net premiums written>

- Group consolidated net premiums written totaled ¥1,424.1 billion, an increase of ¥83.6 billion, or 6.2% year-on-year.
- Breakdown of net premiums written
- At MSI, net premiums written increased by 5.0% or ¥33.2 billion year-on-year, and at ADI, net premiums written increased by 3.9% or ¥21.4 billion. At Mitsui Direct General, they increased by 0.6%, or by ¥0.1 billion year on year.
- Net premiums written by overseas subsidiaries saw an increase in all regions of 27.4% or ¥27.1 billion year on-year (the exchange rate effect was +¥19.9 billion, and on a local currency basis, net premiums written increased by 7.3%).
- < Net income>
- Net income totaled ¥109.5 billion, a year-on-year increase of ¥119.0 billion
- The significant decrease in the losses on devaluation of securities due to an improvement of the market environment, and steady increases in the income of domestic life insurance subsidiaries and overseas subsidiaries resulted in net income of ¥109.5 billion a significant year-on-year increase of ¥119.0 billion which was the highest net income of the MS&AD Group since establishment of the Group in 2010.
- Breakdown by company
- MSI recorded a year-on-year increase of ¥50.1 billion in net income to ¥60.3 billion due to a decrease in claims
  occurring in relation to domestic natural disasters in addition to an improvement in the losses on devaluation of
  securities.
- ADI similarly increased net income by ¥44.0 billion to ¥28.3 billion.
- MSI Aioi Life saw an increase in net income of ¥3.2 billion to ¥3.2 billion due to an increase in investment income.
- MSI Primary Life boosted net income by ¥5.5 billion to ¥14.5 billion due to an increase in insurance-related income and gains on surrendered policies.
- Overseas subsidiaries increased net income by ¥6.5 billion to ¥17.0 billion due to steady expansion of their operations.

(¥bn)

## Projected Financial Results for FY2013 (MS&AD Holdings (Consolidated))

## Key financial data

|                      | FY2012  | FY2013 (Forecast) |        |        |  |  |  |
|----------------------|---------|-------------------|--------|--------|--|--|--|
|                      |         |                   | Change | Growth |  |  |  |
| Net premiums written | 2,639.4 | 2,800.0           | 160.5  | 6.1%   |  |  |  |
| Ordinary profit/loss | 150.3   | 191.0             | 40.6   | 27.1%  |  |  |  |
| Net income           | 83.6    | 125.0             | 41.3   | 49.5%  |  |  |  |

#### Breakdown of net premiums written

|  | FY2012  | FY      | FY2013 (Forecast) |        |  |  |  |
|--|---------|---------|-------------------|--------|--|--|--|
|  |         |         | Change            | Growth |  |  |  |
| Mitsui Sumitomo Insurance<br>(Non-consolidated)  | 1,314.2 | 1,375.0 | 60.7              | 4.6%   |  |  |  |
| Aioi Nissay Dowa Insurance<br>(Non-consolidated) | 1,103.2 | 1,150.0 | 46.7              | 4.2%   |  |  |  |
| Mitsui Direct General<br>Insurance               | 35.2    | 35.6    | 0.4               | 1.0%   |  |  |  |
| Overseas subsidiaries                            | 186.1   | 239.0   | 52.8              | 28.4%  |  |  |  |

#### Breakdown of net income/(loss)

(¥bn)

(¥bn)

|   | FY2012 | FY2013 | (Forecast) |
|---|--------|--------|------------|
|   |        |        | Change     |
| Mitsui Sumitomo Insurance<br>(Non-consolidated)   | 42.6   | 80.0   | 37.3       |
| Aioi Nisssay Dowa Insurance<br>(Non-consolidated) | 18.8   | 30.0   | 11.1       |
| Mitsui Direct General Insurance                   | 0.3    | 0.3    | -0.0       |
| MSI Aioi Life                                     | 0.4    | 6.0    | 5.5        |
| MSI Primary Life                                  | 10.3   | 11.0   | 0.6        |
| Overseas subsidiaries                             | 12.6   | 22.0   | 9.3        |
| Consolidated adjustments and others               | -1.7   | -24.3  | -22.6      |

\* Net income of subsidiaries is on an equity stake bas

#### MS&AD Insurance Group Holdings, Inc.

#### <Net premiums written>

- Group consolidated net premiums written are forecast to reach ¥2,800.0 billion, an increase of ¥160.5 billion or 6.1% year-on-year.
- Breakdown of net premiums written
- MSI forecasts ¥1,375.0 billion, an increase of ¥60.7 billion year-on-year.
- ADI forecasts ¥1,150.0 billion, an increase of ¥46.7 billion.
- Mitsui Direct General forecasts ¥35.6 billion, an increase of ¥0.4 billion.
- Overseas subsidiaries forecast ¥239.0 billion, an increase of ¥52.8 billion.

<Net income>

- The Group expects net income to increase by ¥41.3 billion year-on-year to ¥125.0 billion due to the prospects of an improvement of profitability in the domestic life insurance business and overseas business in addition to a steady increase in net premiums written, improved loss ratio and a recovery in investment income at the two core non-life insurance companies.
- Breakdown of net income
- MSI expects net income to increase by ¥37.3 billion year-on-year to ¥80.0 billion.
- ADI forecasts an increase in net income of ¥11.1 billion to ¥30.0 billion.
- Mitsui Direct General expects to show a profit of ¥0.3 billion, level with last year.
- MSI Aioi Life expects net income to increase by ¥5.5 billion to ¥6.0 billion due to a rise in earnings associated with an increase in policies in force.
- MSI Primary Life forecasts an increase in net income of ¥0.6 billion to ¥11.0 billion.
- Overseas subsidiaries are forecasting an increase in net income of ¥9.3 billion to ¥22.0 billion due to increased profit anticipated in various regions.
- Consolidation adjustments and others are expected to decline by ¥22.6 billion to a negative ¥24.3 billion after factoring in the purchase adjustment applied to losses on devaluation of securities.

# Summary of First Half FY2013 Financial Results

| MS&AD           |
|-----------------|
| INSURANCE GROUP |

| MSI (Non-consolidated)   | Appendix 3  |
|--|-------------|
| MSI (Non-consolidated): Premiums and Loss Ratios by Product Line | Appendix 4  |
| MSI (Non-consolidated): Company Expenses and Expense Ratios      | Appendix 5  |
| MSI (Non-consolidated): Investment Performance                   | Appendix 6  |
| MSI (Consilidated)   | Appendix 7  |
| ADI (Non-consolidated)   | Appendix 8  |
| ADI (Non-consolidated): Premiums and Loss Ratios by Product Line | Appendix 9  |
| ADI (Non-consolidated): Company Expenses and Expense Ratios      | Appendix 10 |
| ADI (Non-consolidated): Investment Performance                   | Appendix 11 |
| Mitsui Direct General  | Appendix 12 |
| MSI Aioi Life  | Appendix 13 |
| MSI Primary Life   | Appendix 14 |
| Overseas Subsidiaries  | Appendix 15 |

\* ADI will report its First Half FY2013 consolidated results in its semiannual securities report.

## MSI (Non-consolidated)

## Key financial data

|   | FY2012  | FY2013 1 | 1H         |
|---|---------|----------|------------|
|   | 1H      |          | YoY Change |
| Net premiums written                              | 667.4   | 700.7    | 33.2       |
| Growth rate of net premiums written               | 3.7%    | 5.0%     | 1.3 p      |
| Net loss ratio                                    | 72.4%   | 63.9%    | -8.5 p     |
| Net expense ratio                                 | 31.8%   | 31.2%    | -0.6 p     |
| Combined ratio                                    | 104.2%  | 95.1%    | -9.1 p     |
| Incurred losses                                   | 397.0   | 390.3    | -6.7       |
| Underwriting profit/(loss)                        | 46.3    | 31.0     | -15.2      |
| Net investment income/(loss)                      | -29.1   | 66.4     | 95.5       |
| Ordinary profit/(loss)                            | 12.6    | 87.3     | 74.7       |
| Extraordinary income/(loss)                       | 0.7     | -2.8     | -3.5       |
| Net income/(loss)                                 | 10.2    | 60.3     | 50.1       |
| Excluding residential earthquake insurance an     | d CALI) |          |            |
| Growth rate of net premiums written               | 2.8%    | 4.8%     | 2.0 p      |
| Net loss ratio                                    | 69.5%   | 60.7%    | -8.8 p     |
| Net expense ratio                                 | 33.5%   | 33.0%    | -0.5 p     |
| Combined ratio                                    | 103.0%  | 93.7%    | -9.3 p     |
| * Net loss ratio is on a "written-to-paid" basis. |         |          |            |

MS&AD Insurance Group Holdings, Inc.

Net premiums written increased by 5.0% year-on-year.

• In addition to increases in fire insurance centered on the residential segment, there were increased premiums in various product lines such as voluntary automobile insurance, compulsory automobile liability insurance, which were also affected by revisions in premiums.

The net loss ratio improved by 8.5 percentage points year-on-year due to a decrease in claims payments for the floods in Thailand and natural disasters occurred in Japan during the current fiscal year.

- The net expense ratio improved by 0.6 percentage point year-on-year due to an increase in premiums.
- The combined ratio improved by falling 9.1 percentage points year-on-year to 95.1%.

Incurred losses fell by ¥6.7 billion year-on-year mainly due to a decrease in natural disasters occurred in Japan during the current fiscal year.

The underwriting profit was ¥31.0 billion, down ¥15.2 billion year-on-year.

•While net premiums written increased and incurred losses decreased, there was a decrease in the reversal of the catastrophe reserves associated with claims payments arising from the floods in Thailand and natural disasters occurred in Japan during the current fiscal year.

The net investment gain increased by ¥95.5 billion year-on-year to ¥66.4 billion.

•This was a significant improvement from the previous year when a large loss on devaluation of securities (¥62.7 billion) was recorded due to the fall of share prices.

- As a result of the above, ordinary profit increased by ¥74.7 billion year-on-year, to ¥87.3 billion.
- The extraordinary income decreased by negative ¥3.5 billion due to a reduction in gains related to the price fluctuation reserves.
- Net income totaled ¥60.3 billion, an increase of ¥50.1 billion year-on-year.

[Reference:Non-consolidated solvency margin ratio]

|  | End of FY2012 | End of FY2013 1H |        |
|--|---------------|------------------|--------|
|  |               | Change           |        |
| Non-consolidated solvency margin ratio | 581.3%        | 599.2%           | 17.9pt |

## MSI (Non-consolidated): Premiums and Loss Ratios by Product Line

(¥bn)

#### Net premiums written

|   | FY2012<br>1H | FY2012 FY201 |        |
|---|--------------|--------------|--------|
|   |              |              | Growth |
| Fire and allied                                       | 91.9         | 105.3        | 14.6%  |
| Marine  | 27.0         | 28.9         | 6.9%   |
| Personal accident                                     | 75.1         | 75.9         | 1.0%   |
| Voluntary automobile                                  | 296.0        | 304.7        | 2.9%   |
| CALI  | 79.4         | 84.5         | 6.4%   |
| Other   | 97.7         | 101.1        | 3.4%   |
| Total   | 667.4        | 700.7        | 5.0%   |
| Excluding residential earthquake<br>nsurance and CALI | 587.4        | 615.7        | 4.8%   |

#### Net loss ratio

|  | FY2012 | FY2012 FY20 |            |
|--|--------|-------------|------------|
|  | 1H     |             | YoY Change |
| Fire and allied  | 113.9% | 70.5%       | -43.4 pt   |
| Marine   | 51.7%  | 63.0%       | 11.3 pt    |
| Personal accident                                      | 56.2%  | 58.5%       | 2.3 pt     |
| Voluntary automobile                                   | 67.7%  | 62.9%       | -4.8 pt    |
| CALI   | 94.1%  | 87.4%       | -6.7 pt    |
| Other  | 48.2%  | 44.8%       | -3.4 pt    |
| Total  | 72.4%  | 63.9%       | -8.5 pt    |
| Excluding residential earthquake<br>insurance and CALI | 69.5%  | 60.7%       | -8.8 pt    |

#### Incurred losses

|  | FY2012 | FY2013 | 1H         |
|--|--------|--------|------------|
|  | 1H     |        | YoY Change |
| Incurred losses (excluding loss adjustment expenses)*1 | 397.0  | 390.3  | -6.7       |
| Natural catastrophes *2                                | 10.7   | -0.0   | -10.7      |
| Other than natural catastrophes                        | 386.2  | 390.3  | 4.0        |

\*1 Incurred losses = net claims paid + provision for outstanding claims

\*2 "Natural catastrophes" indicate domestic natural disasters occurring this fiscal year and floods in Thailand occurred in 2011.

Natural catastrophes during the first half of FY2012 include incurred losses of negative 17.2 billion yen resulting from floods in Thailand. Natural catastrophes during the first half of FY2013 include incurred losses of negative 13.9 billion yen resulting from floods in Thailand.

#### MS&AD Insurance Group Holdings, Inc.

#### <Net premiums written >

- Net premiums written increased by 5.0% year-on-year in total because of a significant increase in fire insurance in addition to the effects of revisions in premium rates for voluntary automobile insurance and compulsory automobile liability insurance.
  - Net premiums written for fire insurance increased by 14.6% due to the increased premiums from domestic residential segment in addition to the yenconverted premiums increasing overseas due to the impact of the depreciation of the Japanese yen.
  - Voluntary automobile insurance net premiums written increased by 2.9% mainly due to premium rate revisions (in October 2012) and maintenance of a high rate of renewals.
  - Compulsory automobile liability insurance net premiums written increased by 6.4% due to a premium rate revision (in April 2013).
  - "Other" rose by 3.4%, since liability insurance net premiums written increased.

#### < Net loss ratio >

- The net loss ratio improved by 43.4 percentage points year-on-year due to a decrease in payment of claims related to the floods in Thailand and natural disasters in Japan.
- The net loss ratio for marine insurance increased by 11.3 percentage points year-on-year due to the impact of large losses that occurred during this period.
- The net loss ratio for compulsory automobile liability insurance improved by 6.7 percentage points year-on-year due to the impact of an increase in revenue from insurance net premiums stemming mainly from rate revisions, etc.

#### <Incurred losses >

Incurred losses decreased by ¥6.7 billion year-on-year. Although the yen-converted amount of foreign-denominated outstanding claims decreased in the same period of the previous year due to the strong yen and there was a rebound increase this year, incurred losses related to natural disasters in Japan during the current fiscal year decreased.

| [Reference: Breakdown of impact of natural catastrophes by product line] |                 |                    |       |                 | (¥bn)              |       |
|--|-----------------|--------------------|-------|-----------------|--------------------|-------|
|  | FY2012 1H       |                    |       | FY2013 1H       |                    |       |
|  | Net Claims Paid | Provisions for O/S | Total | Net Claims Paid | Provisions for O/S | Total |
| Fire and allied  | 55.1            | -49.3              | 5.7   | 21.5            | -24.2              | -2.6  |
| Marine   | 0.0             | 0.0                | 0.0   | 0.0             | 0.0                | 0.0   |
| Personal accident  | 0.0             | -0.0               | -0.0  | 0.0             | -0.0               | -0.0  |
| Voluntary automobile   | 2.4             | 0.7                | 3.1   | 0.8             | 0.7                | 1.5   |
| Other  | 1.5             | 0.2                | 1.8   | 2.0             | -1.0               | 1.0   |
| Total  | 59.1            | -48.3              | 10.7  | 24.4            | -24.5              | -0.0  |

## MSI (Non-consolidated): Company Expenses and Expense Ratios

### Company expenses

|                               | FY2012 | FY2013 1 | Н          |
|-------------------------------|--------|----------|------------|
|                               | 1H     |          | YoY Change |
| Underwriting company expenses | 96.6   | 96.9     | 0.3        |
| Loss adjustment expenses      | 38.2   | 39.1     | 0.9        |
| Other                         | 4.4    | 4.5      | 0.0        |
| Total company expenses        | 139.3  | 140.7    | 1.3        |
| Personnel expenses            | 79.2   | 79.0     | -0.1       |
| Non-personnel expenses        | 53.6   | 54.5     | 0.8        |
| Taxes and contributions       | 6.4    | 7.1      | 0.6        |

(¥bn)

#### Expense ratios

|   | FY2012 | FY2013 1 | Н          |
|---|--------|----------|------------|
|   | 1H     |          | YoY Change |
| Net commission ratio  | 17.3%  | 17.3%    | 0.0 pt     |
| Net company expense ratio   | 14.5%  | 13.8%    | -0.7 pt    |
| Net expense ratio   | 31.8%  | 31.2%    | -0.6 pt    |
| Net expense ratio (excluding residential earthquake insurance and CALI) | 33.5%  | 33.0%    | -0.5 pt    |

#### MS&AD Insurance Group Holdings, Inc.

- Total company expenses rose by ¥1.3 billion year-on-year, to ¥140.7 billion.
- Personnel expenses dropped by ¥0.1 billion year-on-year.
- Non-personnel expenses increased by ¥0.8 billion year-on-year, mainly due to increased system costs associated with the cutover of the integrated new system.
- Excluding residential earthquake insurance and CALI, the net expense ratio was 33.0%, an improvement of 0.5 percentage point year-on-year. (A breakdown is shown below.)
  - Net commission ratio
- 19.2% (up 0.1 pt year-on-year)
- Net company expense ratio 13.8% (down 0.6 pt year-on-year)

## MSI (Non-consolidated): Investment Performance

### Net investment income/(loss)

|   | FY2012 | FY2013 | 1H         |
|---|--------|--------|------------|
|   | 1H     |        | YoY Change |
| Interest and dividends income                     | 51.4   | 60.1   | 8.7        |
| Transfer of investment income on deposit premiums | -22.4  | -20.7  | 1.7        |
| Net interest and dividends income                 | 28.9   | 39.4   | 10.4       |
| Gains/(losses) on sales of securities             | 14.4   | 26.3   | 11.8       |
| Impairment losses on securities                   | -62.7  | -1.0   | 61.6       |
| Gains/(losses) on redemption of securities        | 0.2    | 0.4    | 0.2        |
| Gains/(losses) on derivative transactions         | 5.3    | 6.1    | 0.7        |
| Other   | -15.4  | -4.7   | 10.6       |
| Net investment income/(loss)                      | -29.1  | 66.4   | 95.5       |

## Sources of interest and dividends received

|                    | FY2012 | FY2013 1H |            |
|--------------------|--------|-----------|------------|
|                    | 1H     |           | YoY Change |
| Bonds              | 13.0   | 12.5      | -0.5       |
| Stock              | 16.9   | 18.4      | 1.4        |
| Foreign securities | 10.1   | 17.6      | 7.4        |
| Other securities   | 0.5    | 2.4       | 1.9        |
| Loans              | 5.1    | 4.3       | -0.7       |
| Land and buildings | 2.6    | 3.2       | 0.5        |
| Other              | 2.8    | 1.4       | -1.4       |
| Total              | 51.4   | 60.1      | 8.7        |

#### MS&AD Insurance Group Holdings, Inc.

- Interest and dividends received increased by ¥8.7 billion year-on-year primarily due to increased revenues related to foreign securities stemming from factors such as increased dividends received from overseas subsidiaries as well as depreciation of the Japanese yen. Net interest and dividends income increased by ¥10.4 billion year-on-year.
- Gains on sales of securities showed an increase of ¥11.8 billion year-on-year due mainly to increased gains on sales of domestic stocks.
- Impairment losses on securities totaled ¥1.0 billion, which was a significant decrease from the previous year when substantial impairment losses (¥62.7 billion) on securities were posted due to deterioration of stock market (A breakdown is shown below.)

|                    |        |      | (¥bn)      |
|--------------------|--------|------|------------|
|                    | FY2012 | FY20 | 13 1H      |
|                    | 1H     |      | YoY change |
| Bonds              | 0.6    | -    | -0.6       |
| Stocks             | 61.9   | 0.6  | -61.3      |
| Foreign securities | 0.1    | 0.4  | 0.3        |
| Other securites    | 0.0    | -    | -0.0       |
| Total              | 62.7   | 1.0  | -61.6      |

Gains/losses on derivative transactions increased by ¥0.7 billion year-on-year.

As a result of the above, net investment income totaled ¥66.4 billion, an increase of ¥95.5 billion year-on-year.

#### [Reference: Breakdown of investment assets]

|                            | End of FY2012 | End of F | Y2013 1H   |  |
|----------------------------|---------------|----------|------------|--|
|                            |               |          | YoY Change |  |
| Deposits and savings, etc. | 400.1         | 493.0    | 92.8       |  |
| Securities                 | 4,117.9       | 4,367.4  | 249.5      |  |
| Bonds                      | 1,715.1       | 1,714.6  | -0.4       |  |
| Stocks                     | 1,640.6       | 1,863.2  | 222.6      |  |
| Foreign securities         | 738.8         | 768.1    | 29.2       |  |
| Other securities           | 23.2          | 21.4     | -1.8       |  |
| Loans                      | 576.0         | 567.3    | -8.6       |  |
| Land and buildings         | 223.0         | 228.8    | 5.7        |  |
| Total                      | 5,317.2       | 5,656.7  | 339.5      |  |

(¥bn)

(¥bn)

## MSI (Consolidated)

## Key financial data

|                        | FY2012 |       | FY2013 1H  |              |  |
|------------------------|--------|-------|------------|--------------|--|
|                        | 1H     |       | YoY Change | Change Ratio |  |
| Net premiums written   | 754.5  | 813.8 | 59.3       | 7.9%         |  |
| Ordinary profit/(loss) | 17.5   | 96.3  | 78.8       | 450.5%       |  |
| Net Income/(loss)      | 11.4   | 64.4  | 53.0       | 463.1%       |  |

\* Net premiums written exclude Good Result Return premiums of the "ModoRich" auto insurance product, which contains a special clause related to premium adjustment and refund at maturity; same hereafter

(¥bn)

## Breakdown of net premiums written

## Breakdown of net income/(loss)

(¥bn)

(¥bn)

|   | FY2012 |       | FY2013 1H  |         |  |
|---|--------|-------|------------|---------|--|
|   | 1H     |       | YoY Change | Grow th |  |
| Mitsui Sumitomo<br>Insurance<br>(Non- consolidated) | 667.4  | 700.7 | 33.2       | 5.0%    |  |
| Overseas subsidiaries                               | 87.0   | 113.1 | 26.0       | 29.9%   |  |

|   | FY2012 | FY2013 1H |            |  |
|---|--------|-----------|------------|--|
|   | 1H     |           | YoY Change |  |
| Mitsui Sumitomo Insurance<br>(Non-consolidated) | 10.2   | 60.3      | 50.1       |  |
| Overseas subsidiaries                           | 10.1   | 16.6      | 6.4        |  |
| Consolidation adjustments<br>and Others         | -8.9   | -12.5     | -5.8       |  |

\* Net income of subsidiaries is on an equity stake basis.

#### MS&AD Insurance Group Holdings, Inc.

<Net premiums written>

- Consolidated net premiums written totaled ¥813.8 billion, an increase of ¥59.3 billion, or 7.9% year-on-year.
- Breakdown of net premiums written
  - MSI's (non-consolidated) net premiums written increased by ¥33.2 billion, or by 5.0% year-on-year.
  - Overseas subsidiaries' net premiums written increased by ¥26.0 billion, or by 29.9% year-on-year.

#### <Net income>

- Net income totaled ¥64.4 billion, a year-on-year increase of ¥53.0 billion
  - Net income increased to ¥64.4 billion, a year-on-year significant increase of ¥53.0 billion, due to a steady increase in overseas subsidiaries primarily because of a decrease in the losses on devaluation of securities resulting from an improvement in the financial market environment.
- Breakdown of Net income
  - MSI (non-consolidated) recorded a year-on-year increase of ¥50.1 billion in net income to ¥60.3 billion due to a
    decrease in claims occurring in relation to domestic natural disasters in addition to the an improvement in the
    impairment losses on securities.
  - Overseas subsidiaries increased net income by ¥6.4 billion to ¥16.6 billion due to steady expansion of their operations.

## ADI (Non-consolidated)

## Key financial data

|  | FY2012    | FY2013 1 | Н          |
|--|-----------|----------|------------|
|  | 1H        |          | YoY Change |
| Net premiums written                       | 556.0     | 577.5    | 21.4       |
| Growth rate of net premiums written        | 2.4%      | 3.9%     | 1.5 p      |
| Net loss ratio                             | 70.3%     | 62.8%    | -7.5 p     |
| Net expense ratio                          | 33.6%     | 33.8%    | 0.2 p      |
| Combined ratio                             | 103.9%    | 96.6%    | -7.3 p     |
| Incurred losses                            | 358.2     | 346.9    | -11.3      |
| Underwriting profit/(loss)                 | 17.3      | 10.8     | -6.5       |
| Net investment income/(loss)               | -23.5     | 27.6     | 51.1       |
| Ordinary profit/(loss)                     | -7.0      | 40.0     | 47.1       |
| Extraordinary income/(loss)                | -0.6      | -0.6     | -0.0       |
| Net income/(loss)                          | -15.7     | 28.3     | 44.0       |
| Excluding residential earthquake insurance | and CALI) |          |            |
| Growth rate of net premiums written        | 1.5%      | 3.9%     | 2.4 p      |
| Net loss ratio                             | 67.2%     | 59.3%    | -7.9 p     |
| Net expense ratio                          | 35.2%     | 35.6%    | 0.4 p      |
| Combined ratio                             | 102.4%    | 94.9%    | -7.5 p     |

\* Net loss ratio is on a "written-to-paid" basis.

#### MS&AD Insurance Group Holdings, Inc.

- Net premiums written across all product lines increased by ¥21.4 billion, or by 3.9% year-on-year, due mainly to an increase in voluntary automobile insurance.
- The net loss ratio improved by 7.5 percentage points year-on-year due mainly to a decrease in claims paid resulting from a decrease in natural disasters and an effort to improve automobile insurance losses.
- The net expense ratio increased by 0.2 percentage point year-on-year mainly due to increased system costs associated with the cutover of the integrated new system.
- The combined ratio improved by falling 7.3 percentage points year-on-year to 96.6%.
- Underwriting profit was ¥10.8 billion. Although incurred losses decreased, a reduction in reversals of the catastrophe reserves resulted in a year-on-year decrease of ¥6.5 billion.
- Net investment income totaled ¥27.6 billion, an increase of ¥51.1 billion year-on-year.
- As a result of the above, ordinary profit totaled ¥40.0 billion, an improvement of ¥47.1 billion year-on-year.
- Net income totaled ¥28.3 billion, an improvement of ¥44.0 billion year-on-year.

## [Reference: Non-consolidated solvency margin ratio]

|  | End of FY2012 | End of F | Y2013 1H |  |
|--|---------------|----------|----------|--|
| Non-consolidated solvency margin ratio | 649.1%        | 771.6%   | 122.5pt  |  |

## ADI (Non-consolidated): Premiums and Loss Ratios by Product Line

#### Net premiums written

(¥bn)

|   | FY2012 | FY201 | 3 1H   |
|---|--------|-------|--------|
|   | 1H     |       | Growth |
| Fire and allied   | 60.4   | 67.2  | 11.3%  |
| Marine  | 4.7    | 5.6   | 18.0%  |
| Personal accident   | 37.8   | 38.1  | 0.8%   |
| Voluntary automobile                                      | 323.6  | 331.8 | 2.5%   |
| CALI  | 77.4   | 80.4  | 4.0%   |
| Other   | 51.8   | 54.1  | 4.4%   |
| Total   | 556.0  | 577.5 | 3.9%   |
| Excluding residential<br>earthquake insurance and<br>CALI | 478.2  | 496.7 | 3.9%   |

## Net loss ratio

|   | FY2012 | FY201 | 3 1H     |  |
|---|--------|-------|----------|--|
|   | 1H     | 1H    |          |  |
| Fire and allied   | 90.9%  | 58.6% | -32.3 pt |  |
| Marine  | 52.2%  | 61.0% | 8.8 pt   |  |
| Personal accident   | 50.2%  | 47.6% | -2.6 pt  |  |
| Voluntary automobile                                      | 65.8%  | 62.0% | -3.8 pt  |  |
| CALI  | 90.0%  | 84.7% | -5.3 pt  |  |
| Other   | 61.7%  | 51.5% | -10.2 pt |  |
| Total   | 70.3%  | 62.8% | -7.5 pt  |  |
| Excluding residential<br>earthquake insurance and<br>CALI | 67.2%  | 59.3% | -7.9 pt  |  |

#### Incurred losses

|  | FY2012 | FY2013 1H |            |
|--|--------|-----------|------------|
|  | 1H     |           | YoY Change |
| Incurred losses (excluding loss adjustment expenses) <sup>*1</sup> | 358.2  | 346.9     | -11.3      |
| Natural catastrophes <sup>*2</sup>                                 | 19.9   | 7.4       | -12.5      |
| Other than natural catastrophes                                    | 338.2  | 339.4     | 1.2        |

\*1 Incurred losses = net claims paid + provision for outstanding claims

\*2"Natural catastrophes" include domestic natural disasters occurring in the fiscal year and floods in Thailand occurred in 2011.

Natural catastrophes during the first half of FY2012 include incurred losses of negative 1.1 billion yen resulting from the floods in Thailand. Natural catastrophes during the first half of FY2013 include incurred losses of negative 1.7 billion yen resulting from the floods in Thailand.

## MS&AD Insurance Group Holdings, Inc.

<Net premiums written>

- Fire insurance net premiums written increased by 11.3% year-on-year due to good performance in both the household and corporate sectors.
- Voluntary automobile insurance net premiums written increased by 2.5% year-on-year, primarily due to the impact of rate revisions implemented in the second half of the previous year and good performance in overseas business.
- Compulsory automobile liability insurance net premiums written increased by 4.0% year-on-year mainly due to the impact of a rate revision (in April 2013).

<Net loss ratio>

- The net loss ratio improved by 7.5 percentage points year-on-year, due to a decrease in natural disasters and an improvement in automobile losses.
- The net loss ratio excluding CALI and residential earthquake insurance was 59.3%, an improvement of 7.9 percentage points year-on-year.

<Incurred losses>

Incurred losses decreased by ¥11.3 billion mainly due to a decrease in incurred losses related to domestic natural disasters.

| Reference : Breakdown of impact of natural catastrophes by product line |                 |                    |       |                 |                    | (¥bn) |
|---|-----------------|--------------------|-------|-----------------|--------------------|-------|
|   | FY2012 1H       |                    |       |                 |                    |       |
|   | Net Claims Paid | Provisions for O/S | Total | Net Claims Paid | Provisions for O/S | Total |
| Fire and allied   | 16.2            | 0.1                | 16.4  | 3.9             | 1.7                | 5.7   |
| Marine  | -               | -                  | _     | -               | -                  | _     |
| Personal accident   | 0.0             | 0.0                | 0.0   | 0.0             | 0.0                | 0.0   |
| Voluntary automobile  | 2.7             | 0.2                | 2.9   | 0.8             | 0.5                | 1.4   |
| Other   | 0.3             | 0.2                | 0.5   | 0.0             | 0.1                | 0.2   |
| Total   | 19.2            | 0.6                | 19.9  | 4.8             | 2.5                | 7.4   |

## ADI (Non-consolidated): Company Expenses and Expense Ratios

#### Company expenses

|                               | FY2012 | FY2013 1H |            |
|-------------------------------|--------|-----------|------------|
|                               | 1H     |           | YoY Change |
| Underwriting company expenses | 88.2   | 91.8      | 3.5        |
| Loss adjustment expenses      | 25.4   | 25.4      | 0.0        |
| Other                         | 3.6    | 3.3       | -0.3       |
| Total company expenses        | 117.3  | 120.5     | 3.2        |
| Personnel expenses            | 60.0   | 60.4      | 0.4        |
| Non-personnel expenses        | 51.6   | 54.2      | 2.5        |
| Taxes and contributions       | 5.6    | 5.8       | 0.2        |

(¥bn)

#### Expense ratios

|  | FY2012 | FY2013 1H | ł          |
|--|--------|-----------|------------|
|  | 1H     |           | YoY Change |
| Net commission ratio   | 17.7%  | 17.9%     | 0.2 pt     |
| Net company expense ratio  | 15.9%  | 15.9%     |            |
| Net expense ratio  | 33.6%  | 33.8%     | 0.2 pt     |
| Net expense ratio (excluding<br>residential earthquake insurance and CALI) | 35.2%  | 35.6%     | 0.4 pt     |

- Total company expenses increased by ¥3.2 billion year-on-year mainly due to increased system costs associated with the cutover of the integrated new system.
- The net expense ratio was 33.8%, an increase of 0.2 percentage point year-on-year.
- Excluding residential earthquake insurance and CALI, the net expense ratio was 35.6%, an increase of 0.4 percentage point year-on-year. (A breakdown is shown below.)
  - Net commission ratio 19.9% (up 0.2 pt year-on-year)
  - Net company expense ratio 15.7% (up 0.2 pt year-on-year)

## ADI (Non-consolidated): Investment Performance

#### Net investment income/(loss)

|   | FY2012 | FY2013 | 1H         |
|---|--------|--------|------------|
|   | 1H     |        | YoY Change |
| Interest and dividends income                     | 28.8   | 34.6   | 5.8        |
| Transfer of investment income on deposit premiums | -10.3  | -9.7   | 0.6        |
| Net interest and dividends income                 | 18.4   | 24.9   | 6.4        |
| Gains/(losses) on sales of securities             | 4.5    | 9.8    | 5.3        |
| Impairment losses on securities                   | -38.6  | -3.1   | 35.4       |
| Gains/(losses) on redemption of securities        | -3.1   | 0.0    | 3.1        |
| Gains/(losses) on derivative transactions         | -0.3   | -0.0   | 0.2        |
| Other   | -4.4   | -3.9   | 0.4        |
| Net investment income/(loss)                      | -23.5  | 27.6   | 51.1       |

(¥bn)

(¥bn)

#### Sources of interest and dividends received

|                    | FY2012 | FY2013 | 1H         |
|--------------------|--------|--------|------------|
|                    | 1H     |        | YoY Change |
| Bonds              | 4.5    | 5.1    | 0.6        |
| Stock              | 8.3    | 10.2   | 1.8        |
| Foreign securities | 9.1    | 13.8   | 4.7        |
| Other securities   | 1.8    | 0.9    | -0.9       |
| Loans              | 2.2    | 1.8    | -0.4       |
| Land and buildings | 2.4    | 2.3    | -0.1       |
| Other              | 0.2    | 0.2    | 0.0        |
| Total              | 28.8   | 34.6   | 5.8        |

#### MS&AD Insurance Group Holdings, Inc.

- Interest and dividends received increased by ¥5.8 billion year-on-year mainly due to increased dividends from foreign securities.
- Net interest and dividends received increased by ¥6.4 billion to ¥24.9 billion due to an increase of ¥5.8 billion increase in gross interest and dividends received, and the transfer of investment income on deposit premiums decreased by ¥0.6 billion year-on-year.
- Gains on sales of securities rose by ¥5.3 billion year-on-year.
- Impairment losses on securities decreased by ¥35.4 billion year-on-year. (A breakdown is shown below.)

|                    |        |       | (¥bn)      |
|--------------------|--------|-------|------------|
|                    | FY2012 | FY 20 | 13 1H      |
|                    | 1H     |       | YoY Change |
| Bonds              | -      | -     | -          |
| Stocks             | 38.2   | 2.5   | -35.7      |
| Foreign securities | -      | 0.5   | 0.5        |
| Other securities   | 0.3    | —     | -0.3       |
| Total              | 38.6   | 3.1   | -35.4      |

As a result of the above, net investment income totaled ¥27.6 billion, an increase of ¥51.1 billion year-on-year.
[Reference:Breakdown of investment assets]
(¥bn)

|                            | End of FY2012 | End of F | ⁄2013 1H |  |
|----------------------------|---------------|----------|----------|--|
|                            |               |          | Change   |  |
| Deposits and savings, etc. | 95.0          | 120.5    | 25.4     |  |
| Securities                 | 2,292.7       | 2,364.2  | 71.5     |  |
| Bonds                      | 950.5         | 992.9    | 42.4     |  |
| Stocks                     | 662.0         | 709.0    | 46.9     |  |
| Foreign securities         | 639.6         | 620.1    | -19.5    |  |
| Other securities           | 40.5          | 42.1     | 1.6      |  |
| Loans                      | 246.6         | 224.6    | -22.0    |  |
| Land and buildings         | 175.5         | 173.2    | -2.2     |  |
| Total                      | 2,809.9       | 2,882.7  | 72.7     |  |

## Mitsui Direct General

#### Key financial data

|                                     | FY2012 | FY2013 1H |            |
|-------------------------------------|--------|-----------|------------|
|                                     | 1H     |           | YoY Change |
| Net premiums written                | 17.4   | 17.5      | 0.1        |
| Growth rate of net premiums written | 3.3%   | 0.6%      | -2.7 pt    |
| Net loss ratio                      | 78.0%  | 76.3%     | -1.7 pt    |
| Net expense ratio                   | 20.5%  | 21.4%     | 0.9 pt     |
| Combined ratio                      | 98.5%  | 97.7%     | -0.8 pt    |
| Incurred losses                     | 12.4   | 12.6      | 0.1        |
| Underwriting profit/(loss)          | 0.7    | 0.7       | -0.0       |
| Net investment income/(loss)        | 0.0    | 0.0       | -0.0       |
| Ordinary profit/(loss)              | 0.8    | 0.7       | -0.0       |
| Extraordinary income/(loss)         | -0.0   | -0.0      | -0.0       |
| Net income/(loss) per our share     | 0.6    | 0.5       | -0.0       |

#### Incurred losses

|  | FY2012 | FY2013 | IH         |
|--|--------|--------|------------|
|  | 1H     |        | YoY Change |
| Incurred losses (excluding loss adjustment expenses) | 12.4   | 12.6   | 0.1        |
| Natural catastrophes                                 | 0.1    | 0.0    | -0.0       |
| Other than natural catastrophes                      | 12.2   | 12.5   | 0.2        |

MS&AD Insurance Group Holdings, Inc.

- Net premiums written increased by 0.6% year-on-year to ¥17.5 billion.
- The net loss ratio was 76.3%, a decrease of 1.7 percentage points year-on-year.
- The net expense ratio was 21.4%, an increase of 0.9 percentage point year-on-year.
- The combined ratio improved by falling 0.8 percentage point year-on-year to 97.7%.
- Underwriting profit was ¥0.7 billion, around the same level the same period the previous year.
- Net income (equity share) was ¥0.5 billion, around the same level of the same period the previous year.

#### [Reference:Non-consolidated solvency margin ratio]

|  | End of FY2012 | End of FY2013 1H |        |
|--|---------------|------------------|--------|
|  |               |                  | Change |
| Non-consolidated solvency margin ratio | 429.4%        | 433.7%           | 4.3pt  |

(¥bn)

## MSI Aioi Life

#### Key financial data

|  | FY2012   | FY2013   | FY2013 1H  |  |
|--|----------|----------|------------|--|
|  | 1H       |          | YoY Change |  |
| Amount of new policies                     | 1,828.3  | 1,373.8  | -24.9%     |  |
| Amount of policies in force                | 19,038.5 | 20,618.2 | 8.3%       |  |
| Change ratio since beginning of the period | 5.4%     | 2.7%     | -2.7 pt    |  |
| Annualized premiums of new policies        | 21.7     | 20.4     | -6.1%      |  |
| Annualized premiums of policies in force   | 304.6    | 327.3    | 7.4%       |  |
| Change ratio since beginning of the period | 2.9%     | 2.4%     | -0.5 pt    |  |
| Net income/(loss)                          | 0.0      | 3.2      | 3.2        |  |

\* Total sum of personal insurance and personal annuity insurance.

#### MS&AD Insurance Group Holdings, Inc.

- Due mainly to the impact of the rate revision in April, the amount of new policies decreased by 24.9% year-on-year, and annualized premiums of new policies decreased by 6.1% year-on-year.
- However, for the third sector insurance, annualized premiums of new policies increased significantly by 21.2% yearon-year to ¥3.8 billion due to strong sales of whole life nursing coverage riders, launched December last year.
- The amount of policies in force increased by 2.7% from the end of the previous year, and annualized premiums of policies in force steadily increased by 2.4% from the end of the previous year.
- Net income increased by ¥3.2 billion to ¥3.2 billion due to an increase in premiums and investment income despite an increase in claims paid for death benefits.

# [Reference:Non-consolidated solvency margin ratio] End of FY2012 End of FY2013 1H Non-consolidated solvency margin ratio 1,309.8% 1,250.4% - 59.4pt

#### Appendix 13

## **MSI** Primary Life

|  | FY2012  | FY2013  | 1H         |
|--|---------|---------|------------|
|  | 1H      |         | YoY Change |
| Amount of new policies                     | 217.5   | 302.2   | 38.9%      |
| Amount of policies in force                | 3,103.0 | 3,663.4 | 18.1%      |
| Change ratio since beginning of the period | -0.6%   | 0.1%    | 0.7 pt     |
| Premium income                             | 226.3   | 316.2   | 39.7%      |
| Ordinary profit/(loss)                     | 14.1    | 22.4    | 8.3        |
| Net income/(loss)                          | 8.9     | 14.5    | 5.5        |

#### MS&AD Insurance Group Holdings, Inc.

- The amount of new policies increased by 38.9% year-on-year due to strong sales of foreign currency denominated fixed whole life insurance products continuing on the previous year's trend.
- The amount of policies in force increased by 0.1% compared to beginning of the period due to strong sales of new products and to the impact of the recovery in stock market.
- Premiums income increased by 39.7% year-on-year due to strong sales of foreign currency denominated fixed whole life insurance products continuing on the previous year's trend.
- Ordinary profit increased by ¥8.3 billion, to ¥22.4 billion, due to factors such as an increase in insurance-related revenues for variable products as a result of the recovery in stock prices, and an increase in gains from cancellation deductions associated with increased cancellations.
- Net income totaled ¥14.5 billion, an increase of ¥5.5 billion year-on-year.

#### [Reference:Non-consolidated solvency margin ratio]

|  | End of FY2012 | End of FY2013 1H |         |
|--|---------------|------------------|---------|
|  |               |                  | Change  |
| Non-consolidated solvency margin ratio | 884.0%        | 1038.6%          | 154.6pt |

### Overseas Subsidiaries

#### Net premiums written

|                             | FY2012 |       | FY2013 1H  |        |
|-----------------------------|--------|-------|------------|--------|
|                             | 1H     |       | YoY Change | Growth |
| Overseas subsidiaries total | 99.3   | 126.5 | 27.1       | 27.4%  |
| Asia                        | 47.0   | 60.4  | 13.4       | 28.5%  |
| Europe                      | 27.1   | 35.3  | 8.2        | 30.3%  |
| Americas                    | 14.0   | 18.3  | 4.3        | 31.3%  |
| Reinsurance                 | 11.1   | 12.3  | 1.1        | 10.6%  |

#### Net income/(loss)

|                             | FY2012 | FY201 | 3 1H       |
|-----------------------------|--------|-------|------------|
|                             | 1H     |       | YoY Change |
| Overseas subsidiaries total | 10.5   | 17.0  | 6.5        |
| Asia                        | 5.7    | 7.2   | 1.4        |
| Europe                      | 1.2    | 3.4   | 2.1        |
| Americas                    | 0.7    | 0.9   | 0.2        |
| Reinsurance                 | 2.7    | 5.4   | 2.6        |

#### MS&AD Insurance Group Holdings, Inc.

Net premiums written by overseas subsidiaries increased by ¥27.1 billion year-on-year, in all regions, especially in Asia,, including a foreign exchange effect of ¥19.9 billion.

• By region, all subsidiaries in Asia performed well with a significant increase in net premiums written totaling ¥13.4 billion year-on-year, and Europe and the Americas also grew steadily showing increases of ¥8.2 billion and ¥4.3 billion, respectively.

• In Reinsurance, net premiums written increased by ¥1.1 billion year-on-year including foreign exchange effects, despite a decrease caused by strict selection of underwriting risks.

Net income of overseas subsidiaries was ¥17.0 billion, an increase of ¥6.5 billion year-on-year.

- In Asia, net income increased by ¥1.4 billion year-on-year due to increased underwriting income and the effect of new consolidation.
- In Europe, net income increased by ¥2.1 billion year-on-year due to increases in both underwriting profit and investment income.
- In Reinsurance, net income increased by ¥2.6 billion year-on-year due to fewer new losses caused by natural disasters.

# **Projected Financial Results for FY2013**

| MS&AD           |
|-----------------|
| INSURANCE GROUP |

| MSI (Non-consolidated)   | Appendix 16 |
|--|-------------|
| MSI (Non-consolidated): Premiums and Loss Ratios by Product Line | Appendix 17 |
| MSI (Non-consolidated): Company Expenses and Expense Ratios      | Appendix 18 |
| MSI (Non-consolidated): Investment Performance                   | Appendix 19 |
| ADI (Non-consolidated)   | Appendix 20 |
| ADI (Non-consolidated): Premiums and Loss Ratios by Product Line | Appendix 21 |
| ADI (Non-consolidated): Company Expenses and Expense Ratios      | Appendix 22 |
| ADI (Non-consolidated): Investment Performance                   | Appendix 23 |
| Mitsui Direct General  | Appendix 24 |
| MSI Aioi Life  | Appendix 25 |
| MSI Primary Life   | Appendix 26 |
| Overseas Subsidiaries  | Appendix 27 |

## MSI (Non-consolidated)

#### Key financial data

|   | FY2012   | FY2013 (Fore | cast)   |
|---|----------|--------------|---------|
|   |          |              | Change  |
| Net premiums written                          | 1,314.2  | 1,375.0      | 60.7    |
| Growth rate of net premiums written           | 3.5%     | 4.6%         | 1.1 p   |
| Net loss ratio                                | 73.3%    | 68.3%        | -5.0 p  |
| Net expense ratio                             | 32.4%    | 32.5%        | 0.1 p   |
| Combined ratio                                | 105.7%   | 100.8%       | -4.9 p  |
| Incurred losses                               | 833.1    | 795.8        | -37.2   |
| Underwriting profit/(loss)                    | -9.7     | 15.0         | 24.7    |
| Net investment income/(loss)                  | 82.5     | 112.6        | 30.1    |
| Ordinary profit/(loss)                        | 65.3     | 115.0        | 49.6    |
| Extraordinary income/(loss)                   | -2.3     | -1.4         | 0.8     |
| Net income/(loss)                             | 42.6     | 80.0         | 37.3    |
| (Excluding residential earthquake insurance a | nd CALI) |              |         |
| Growth rate of net premiums written           | 3.1%     | 4.0%         | 0.9 pt  |
| Net loss ratio                                | 70.5%    | 65.8%        | -4.7 pt |
| Net expense ratio                             | 34.1%    | 34.5%        | 0.4 p   |
| Combined ratio                                | 104.6%   | 100.3%       | -4.3 p  |

MS&AD Insurance Group Holdings, Inc.

- Net premiums written are forecast to increase by ¥60.7 billion, or 4.6% year-on-year, to ¥1,375.0 billion.
- The net loss ratio is forecast to improve by 5.0 percentage points year-on-year, to 68.3%, or 65.8% excluding residential earthquake insurance and CALI.
- The net expense ratio is expected to rise by 0.1 percentage point year-on-year, to 32.5%, or 34.5% excluding residential earthquake insurance and CALI.
- The combined ratio is expected to improve by 4.9 percentage points year-on-year, to 100.8%, or 100.3% excluding residential earthquake insurance and CALI.
- Underwriting profit is expected to increase by ¥24.7 billion year-on-year to ¥15.0 billion, due to increased net premiums written and lower incurred losses.
- Net investment income is expected to increase by ¥30.1 billion year-on-year, to ¥112.6 billion due to an increase in net interest and dividends received and a decline in losses on devaluation of securities.
- As a result of the above, ordinary profit is forecast to increase by ¥49.6 billion year-on-year, to ¥115.0 billion due to improved underwriting profits and net investment income.
- Extraordinary losses are expected to improve by ¥0.8 billion year-on-year, to a loss of ¥1.4 billion.
- Net income is forecast to increase by ¥37.3 billion year-on-year, to ¥80.0 billion.

## MSI (Non-consolidated): Premiums and Loss Ratios by Product Line

(¥bn)

#### Net premiums written

| Net | loss | rati | io |
|-----|------|------|----|
|     |      |      |    |

|  | FY2012  | FY2013 (F | orecast) |  |
|--|---------|-----------|----------|--|
|  |         |           | Growth   |  |
| Fire and allied  | 187.8   | 205.9     | 9.6%     |  |
| Marine   | 53.7    | 56.7      | 5.6%     |  |
| Personal accident                                      | 142.9   | 145.1     | 1.5%     |  |
| Voluntary automobile                                   | 590.5   | 606.8     | 2.7%     |  |
| CALI   | 157.2   | 171.6     | 9.1%     |  |
| Other  | 181.8   | 188.9     | 3.9%     |  |
| Total  | 1,314.2 | 1,375.0   | 4.6%     |  |
| Excluding residential<br>earthquake insurance and CALI | 1,155.9 | 1,202.7   | 4.0%     |  |

|  | FY2012 | FY2013 (F | (Forecast) |  |
|--|--------|-----------|------------|--|
|  |        |           | Change     |  |
| Fire and allied  | 107.2% | 84.3%     | -22.9 pt   |  |
| Marine   | 51.9%  | 55.2%     | 3.3 pt     |  |
| Personal accident                                      | 59.2%  | 60.4%     | 1.2 pt     |  |
| Voluntary automobile                                   | 68.7%  | 66.2%     | -2.5 pt    |  |
| CALI   | 94.4%  | 85.8%     | -8.6 pt    |  |
| Other  | 52.7%  | 51.6%     | -1.1 pt    |  |
| Total  | 73.3%  | 68.3%     | -5.0 pt    |  |
| Excluding residential<br>earthquake insurance and CALI | 70.5%  | 65.8%     | -4.7 pt    |  |

#### Incurred losses

|   | FY2012 | FY2013 (Forecast) |        |
|---|--------|-------------------|--------|
|   |        |                   | Change |
| Incurred losses (excluding loss adjustment expenses) *1 | 833.1  | 795.8             | -37.2  |
| Natural catastrophes *2                                 | 37.0   | 9.0               | -28.0  |
| Other than natural catastrophes                         | 796.0  | 786.8             | -9.2   |

\*1 Incurred losses = net claims paid + provision for outstanding claims

\*2 "Natural catastrophes" indicate domestic natural disasters occurring in this fiscal year and floods in Thailand occurred in 2011. Natural catastrophes during FY2012 include incurred losses of 6.3 billion yen resulting from floods in Thailand. Natural catastrophes during FY2013 include incurred losses of negative 14.0 billion yen resulting from floods in Thailand.

#### MS&AD Insurance Group Holdings, Inc.

- Net premiums written are expected to increase in some lines, such as fire insurance which is performing well especially in the residential segment, and voluntary and compulsory automobile insurance, which are affected by rate revisions.
- The net loss ratio is anticipated to improve by 5.0 percentage points to 68.3%.
- Net loss ratio excluding natural disasters is forecast to be as follows:

|                      | FY2012 | FY2013 ( | Forecast) |
|----------------------|--------|----------|-----------|
|                      |        |          | Change    |
| Fire and allied      | 56.6%  | 49.1%    | -7.5pt    |
| Marine               | 51.8%  | 55.2%    | 3.4pt     |
| Personal accident    | 59.2%  | 60.4%    | 1.2pt     |
| Voluntary automobile | 68.1%  | 65.8%    | -2.3pt    |
| CALI                 | 94.4%  | 85.8%    | -8.6pt    |
| Other                | 51.1%  | 49.7%    | -1.4pt    |
| Total                | 65.6%  | 62.6%    | -3.0pt    |

■ ¥23.0 billion has been included for domestic natural disasters in the current fiscal year.

Fire: ¥19.0 billion, Voluntary auto: ¥2.5 billion, Others: ¥1.5 billion

Incurred losses other than natural disasters are expected to decline by ¥9.2 billion year-on-year, to ¥786.8 billion.

## MSI (Non-consolidated): Company Expenses and Expense Ratios

#### Company expenses

|                               | FY2012 | FY2013 (Forecast) |        |
|-------------------------------|--------|-------------------|--------|
|                               |        |                   | Change |
| Underwriting company expenses | 197.4  | 208.9             | 11.4   |
| Loss adjustment expenses      | 76.3   | 82.8              | 6.4    |
| Other                         | 9.1    | 9.9               | 0.7    |
| Total company expenses        | 282.9  | 301.5             | 18.6   |
| Personnel expenses            | 157.5  | 158.2             | 0.6    |
| Non-personnel expenses        | 113.0  | 130.5             | 17.4   |
| Taxes and contributions       | 12.3   | 12.9              | 0.5    |

(¥bn)

#### Expense ratios

|  | FY2012 | FY2013 (Forecast) |         |
|--|--------|-------------------|---------|
|  |        |                   | Change  |
| Net commission ratio   | 17.4%  | 17.3%             | -0.1 pt |
| Net company expense ratio  | 15.0%  | 15.2%             | 0.2 pt  |
| Net expense ratio  | 32.4%  | 32.5%             | 0.1 pt  |
| Net expense ratio (excluding residential<br>earthquake insurance and CALI) | 34.1%  | 34.5%             | 0.4 pt  |

- Underwriting company expenses are forecast to increase by ¥11.4 billion year-on-year, to ¥208.9 billion, with the main factors being increases in IT system expenses associated with the operation of the integrated new system.
- Loss adjustment expenses are projected to increase by ¥6.4 billion to ¥82.8 billion due to the effects of accepting transfer of employees from a loss adjustment subsidiary.
- The net expense ratio is projected to increase by 0.1 percentage point year-on-year, to 32.5%.
- The net expense ratio excluding residential earthquake insurance and CALI is projected to increase by 0.4 percentage point year-on-year, to 34.5%.
  - (A breakdown is shown below.)Net commission ratio
  - Net company expense ratio
- 19.2% (no change year-on-year) 15.3% (up 0.4 pt year-on-year)

## MSI (Non-consolidated): Investment Performance

#### Net investment income/(loss)

|   | FY2012 | FY2013 (For | ecast) |
|---|--------|-------------|--------|
|   |        |             | Change |
| Interest and dividends income                     | 101.8  | 103.6       | 1.7    |
| Transfer of investment income on deposit premiums | -44.0  | -41.1       | 2.9    |
| Net interest and dividends income                 | 57.7   | 62.5        | 4.7    |
| Gains/(losses) on sales of securities             | 53.1   | 50.6        | -2.5   |
| Impairment losses on securities                   | -28.3  | -1.5        | 26.8   |
| Gains/(losses) on redemption of securities        | 0.3    | 0.9         | 0.6    |
| Gains/(losses) on derivative transactions         | 6.8    | 9.0         | 2.1    |
| Other   | -7.2   | -8.9        | -1.6   |
| Net investment income/(loss)                      | 82.5   | 112.6       | 30.1   |

#### Sources of interest and dividends received

|                    | FY2012 | FY2013 (Fore | cast)  |
|--------------------|--------|--------------|--------|
|                    |        |              | Change |
| Bonds              | 26.1   | 24.6         | -1.6   |
| Stock              | 30.2   | 34.4         | 4.1    |
| Foreign securities | 21.9   | 24.7         | 2.7    |
| Other securities   | 3.2    | 2.8          | -0.3   |
| Loans              | 9.9    | 8.6          | -1.3   |
| Land and buildings | 5.3    | 5.7          | 0.2    |
| Other              | 4.9    | 2.8          | -2.1   |
| Total              | 101.8  | 103.6        | 1.7    |

#### MS&AD Insurance Group Holdings, Inc.

- Interest and dividends received are expected to increase by ¥1.7 billion year-on-year, to ¥103.6 billion, due to increased dividends from domestic stocks and overseas subsidiaries, etc.
- Net interest and dividends income is forecast to be ¥62.5 billion, up ¥4.7 billion year-on-year.
- Gains on sales of securities are forecast to decrease by ¥2.5 billion year-on-year, to ¥50.6 billion, due mainly to the sale of shares held.
- Impairment losses on securities are expected to decrease by ¥26.8 billion year-on-year to ¥1.5 billion.
- Gains on derivative transactions are expected to increase by ¥2.1 billion year-on-year to ¥9.0 billion.

(¥bn)

## ADI (Non-consolidated)

#### Key financial data

|  | FY2012    | FY2013 (Forec | ast)    |
|--|-----------|---------------|---------|
|  |           |               | Change  |
| Net premiums written                         | 1,103.2   | 1,150.0       | 46.7    |
| Growth rate of net premiums written          | 2.7%      | 4.2%          | 1.5 pt  |
| Net loss ratio                               | 70.4%     | 66.4%         | -4.0 pt |
| Net expense ratio                            | 34.1%     | 34.6%         | 0.5 pt  |
| Combined ratio                               | 104.5%    | 101.0%        | -3.5 pt |
| Incurred losses                              | 717.0     | 700.5         | -16.5   |
| Underwriting profit/(loss)                   | 6.6       | 1.0           | -5.6    |
| Net investment income/(loss)                 | 19.7      | 41.2          | 21.4    |
| Ordinary profit/(loss)                       | 25.8      | 43.0          | 17.1    |
| Extraordinary income/(loss)                  | -1.6      | -2.1          | -0.4    |
| Net income/(loss)                            | 18.8      | 30.0          | 11.1    |
| Excluding residential earthquake insurance a | and CALI) |               |         |
| Growth rate of net premiums written          | 2.4%      | 3.8%          | 1.4 pt  |
| Net loss ratio                               | 67.3%     | 63.5%         | -3.8 pt |
| Net expense ratio                            | 35.7%     | 36.5%         | 0.8 pt  |
| Combined ratio                               | 103.0%    | 100.0%        | -3.0 p  |

(¥bn)

\* Net loss ratio is on a "written-to-paid" basis.

- Net premiums written are forecast to increase by ¥46.7 billion, or 4.2% year-on-year, to ¥1,150.0 billion.
- The net loss ratio is forecast to improve by 4.0 percentage points year-on-year, to 66.4%, or 63.5% excluding residential earthquake insurance and CALI.
- The net expense ratio is expected to rise by 0.5 percentage point year-on-year, to 34.6%, or 36.5% excluding residential earthquake insurance and CALI.
- The combined ratio is expected to improve by 3.5 percentage points year-on-year, to 101.0%, or by 3.0 percentage points to 100.0% excluding residential earthquake insurance and CALI.
- Underwriting profit is expected to decrease by ¥5.6 billion to ¥1.0 billion.
- Net investment income is expected to increase by ¥21.4 billion year-on-year to ¥41.2 billion.
- As a result of the above, ordinary profit is expected to be ¥43.0 billion, an increase of ¥17.1 billion year-on-year.
- Extraordinary loss is anticipated to be ¥2.1 billion, a decrease of ¥0.4 billion year-on-year.
- Net income is expected to increase by ¥11.1 billion year-on-year to ¥30.0 billion.

## ADI (Non-consolidated) : Premiums and Loss Ratios by Product Line

#### Net premiums written

| 00.3  | N |
|-------|---|
| (¥bn) | N |

|  | FY2012  | FY2013 (F | orecast) |  |
|--|---------|-----------|----------|--|
|  |         |           | Growth   |  |
| Fire and allied  | 126.3   | 136.7     | 8.2%     |  |
| Marine   | 9.5     | 10.9      | 13.7%    |  |
| Personal accident                                      | 71.9    | 73.2      | 1.7%     |  |
| Voluntary automobile                                   | 644.8   | 661.9     | 2.6%     |  |
| CALI   | 152.8   | 163.7     | 7.1%     |  |
| Other  | 97.5    | 103.6     | 6.2%     |  |
| Total  | 1,103.2 | 1,150.0   | 4.2%     |  |
| Excluding residential<br>earthquake insurance and CALI | 949.6   | 985.8     | 3.8%     |  |

#### Net loss ratio

|   | FY2012 | FY2013 (F | Forecast) |
|---|--------|-----------|-----------|
|   |        |           | Change    |
| Fire and allied                                     | 81.1%  | 63.4%     | -17.7 pt  |
| Marine  | 50.5%  | 53.2%     | 2.7 pt    |
| Personal accident                                   | 51.8%  | 49.7%     | -2.1 pt   |
| Voluntary automobile                                | 67.1%  | 65.5%     | -1.6 pt   |
| CALI  | 90.4%  | 83.8%     | -6.6 pt   |
| Other   | 63.2%  | 61.4%     | -1.8 pt   |
| Total   | 70.4%  | 66.4%     | -4.0 pt   |
| Excluding residential earthquake insurance and CALI | 67.3%  | 63.5%     | -3.8 pt   |

#### Incurred losses

|  | FY2012 | FY2013 (Fore | cast)  |
|--|--------|--------------|--------|
|  |        |              | Change |
| Incurred losses (excluding loss adjustment expenses)*1 | 717.0  | 700.5        | -16.5  |
| Natural catastrophes <sup>*2</sup>                     | 16.7   | 14.7         | -1.9   |
| Other than natural catastrophes                        | 700.2  | 685.7        | -14.5  |

\*1 Incurred losses = net claims paid + provision for outstanding claims

\*2 "Natural catastrophes" include domestic natural disasters occurring in this fiscal year and floods in Thailand occurred in 2011. Natural catastrophes during FY2012 include incurred losses of negative 5.7 billion yen resulting from floods in Thailand. Natural catastrophes during FY2013 include incurred losses of negative 2.2 billion yen resulting from floods in Thailand.

MS&AD Insurance Group Holdings, Inc.

- Net premiums written are forecast to increase by 4.2%, due to rate revision effects on voluntary and compulsory automobile insurance, and increased revenues from residential and corporate fire insurance.
- The net loss ratio is expected to improve by 4.0 percentage points year-on-year, to 66.4%.
- Excluding natural disasters, net loss ratios are forecast as follows:

|                     | FY2012 | FY2013 ( | Forecast) |
|---------------------|--------|----------|-----------|
|                     |        |          | Change    |
| Fire and allied     | 60.5%  | 51.3%    | -9.2pt    |
| Marine              | 50.5%  | 53.2%    | 2.7pt     |
| Personal accident   | 51.8%  | 49.7%    | -2.1pt    |
| Volunary automobile | 66.6%  | 64.9%    | -1.7pt    |
| CALI                | 90.4%  | 83.8%    | -6.6pt    |
| Other               | 62.4%  | 60.4%    | -2.0pt    |
| Total               | 67.7%  | 64.5%    | -3.2pt    |

■ ¥17.0 billion has been included for domestic natural disasters in the current fiscal year.

Fire: ¥12.0 billion, Voluntary auto: ¥4.0 billion, Others: ¥1.0 billion

Incurred losses other than natural disasters are expected to decline by ¥14.5 billion year-on-year.

## ADI (Non-consolidated) : Company Expenses and Expense Ratios

#### Company expenses

|                               | FY2012 | FY2013 (Fore | cast)  |
|-------------------------------|--------|--------------|--------|
|                               |        |              | Change |
| Underwriting company expenses | 180.2  | 192.7        | 12.4   |
| Loss adjustment expenses      | 51.0   | 51.0         | -0.0   |
| Other                         | 7.6    | 7.7          | 0.0    |
| Total company expenses        | 238.8  | 251.4        | 12.5   |
| Personnel expenses            | 123.0  | 123.4        | 0.3    |
| Non-personnel expenses        | 104.8  | 117.0        | 12.1   |
| Taxes and contributions       | 10.9   | 11.0         | 0.0    |

(¥bn)

#### Expense ratios

|   | FY2012 | FY2013 (Forecast) |        |
|---|--------|-------------------|--------|
|   |        |                   | Change |
| Net commission ratio  | 17.7%  | 17.8%             | 0.1 pt |
| Net company expense ratio   | 16.3%  | 16.8%             | 0.5 pt |
| Net expense ratio   | 34.1%  | 34.6%             | 0.5 pt |
| Net expense ratio (excluding residential earthquake insurance and CALI) | 35.7%  | 36.5%             | 0.8 pt |

- Total company expenses are forecast to increase by ¥12.5 billion year-on-year, to ¥251.4 billion.
- Non-personnel expenses are forecast to increase by ¥12.1 billion year-on-year, mainly due to increases in IT system costs associated with the cutover of the integrated new system.
- The net expense ratio is projected to be 34.6%, an increase of 0.5 percentage point year-on-year.
- Excluding residential earthquake insurance and CALI, the net expense ratio is forecast to be 36.5%, an increase of 0.8 percentage point year-on-year. (A breakdown is shown below.)
  - Net commission ratio
- 19.9% (up 0.2 pt year-on-year)
- Net company expense ratio 16.6% (up 0.6 pt year-on-year)

## ADI (Non-consolidated) : Investment Performance

#### Net investment income/(loss)

|   | FY2012 | FY2013 (For | ecast) |
|---|--------|-------------|--------|
|   |        |             | Change |
| Interest and dividends income                     | 60.6   | 59.0        | -1.6   |
| Transfer of investment income on deposit premiums | -20.3  | -19.2       | 1.1    |
| Net interest and dividends income                 | 40.2   | 39.8        | -0.4   |
| Gains/(losses) on sales of securities             | 7.2    | 16.4        | 9.1    |
| Impairment losses on securities                   | -9.7   | -6.5        | 3.2    |
| Gains/(losses) on redemption of securities        | -7.7   | -           | 7.7    |
| Gains/(losses) on derivative transactions         | -2.9   | -1.0        | 1.9    |
| Other   | -7.3   | -7.5        | -0.1   |
| Net investment income/(loss)                      | 19.7   | 41.2        | 21.4   |

(¥bn)

(¥bn)

#### Sources of interest and dividends received

|                    | FY2012 | FY2013 (For | ecast) |
|--------------------|--------|-------------|--------|
|                    |        |             | Change |
| Bonds              | 9.4    | 10.4        | 0.9    |
| Stock              | 14.3   | 15.9        | 1.5    |
| Foreign securities | 21.7   | 23.3        | 1.5    |
| Other securities   | 5.2    | 1.1         | -4.1   |
| Loans              | 4.3    | 3.6         | -0.7   |
| Land and buildings | 4.8    | 4.4         | -0.4   |
| Other              | 0.5    | 0.3         | -0.2   |
| Total              | 60.6   | 59.0        | -1.6   |

#### MS&AD Insurance Group Holdings, Inc.

■ Interest and dividends received are forecast to decrease by ¥1.6 billion year-on-year, to ¥59.0 billion.

Net interest and dividends income is forecast to decrease by ¥0.4 billion year-on-year, to ¥39.8 billion.

Gains on sales of securities are forecast to rise by ¥9.1 billion year-on-year, to ¥16.4 billion.

Impairment losses on securities are expected to decrease by ¥3.2 billion year-on-year to ¥6.5 billion.

## Mitsui Direct General

### Key financial data

|                                     | FY2012 | FY2013 (Forecast) |         |
|-------------------------------------|--------|-------------------|---------|
|                                     |        |                   | Change  |
| Net premiums written                | 35.2   | 35.6              | 0.4     |
| Growth rate of net premiums written | 2.8%   | 1.0%              | -1.8 pt |
| Ordinary profit/(loss)              | 0.5    | 0.4               | -0.0    |
| Net income/(loss) per our share     | 0.3    | 0.3               | -0.0    |

MS&AD Insurance Group Holdings, Inc.

- Net premiums written are forecast to increase by ¥0.4 billion, or 1.0% year-on-year, to ¥35.6 billion.
- Ordinary profit is expected to remain about the same level with last year, at ¥0.4 billion.
- Net income (equity share) is forecast to be ¥0.3 billion.

## MSI Aioi Life

#### Key financial data

|   | FY2012   | FY2013 (Fore | ecast) |
|---|----------|--------------|--------|
|   |          |              | Change |
| Amount of new policies*                   | 3,710.5  | 3,080.0      | -17.0% |
| Amount of policies in force*              | 20,074.6 | 21,410.0     | 6.6%   |
| Annualized premiums of new policies*      | 50.2     | 46.0         | -8.5%  |
| Annualized premiums of policies in force* | 319.7    | 332.4        | 4.0%   |
| Net income/(loss)                         | 0.4      | 6.0          | 5.5    |

\* Total sum of personal insurance and personal annuity insurance.

#### MS&AD Insurance Group Holdings, Inc.

- Due mainly to the impact of the premium rate revision in April, the amount of new policies is expected to decrease by 17.0% year-on-year to ¥3,080.0 billion, and the annualized premiums of new policies are expected to decrease by 8.5% to ¥46.0 billion.
- The amount of policies in force is forecast to increase by 6.6% from the end of the previous year.
- Annualized premiums of policies in force are anticipated to increase by 4.0% from the end of the previous year, reaching the target in the medium-term Group management plan (¥330.0 billion).
- Net income is expected to be ¥6.0 billion, an increase of ¥5.5 billion year-on-year, due mainly to an increase in revenue accompanying an increase in policies in force.

## MSI Primary Life

#### Key financial data

|                             | FY2012  | FY2013(Forecast) |        |
|-----------------------------|---------|------------------|--------|
|                             |         |                  | Change |
| Amount of new policies      | 432.2   | 494.5            | 14.4%  |
| Amount of policies in force | 3,661.4 | 3,566.9          | -2.6%  |
| Premium income              | 449.3   | 520.0            | 15.7%  |
| Net income/(loss)           | 10.3    | 11.0             | 0.6    |

MS&AD Insurance Group Holdings, Inc.

- The amount of new policies is forecast to increase by 14.4% year-on-year, to ¥494.5 billion due to strong performance of foreign currency denominated fixed whole life insurance products.
- The amount of policies in force is expected to decrease by 2.6% year-on-year, to ¥3,566.9 billion, due mainly to an increase in cancellations.
- Premiums are forecast to increase by 15.7% year-on-year, to ¥520.0 billion.
- Net income is expected to increase by ¥0.6 billion year-on-year, to ¥11.0 billion.

## **Overseas Subsidiaries**

#### Net premiums written

|                             | FY2012 | F     | Y2013 (Forecast) |        |
|-----------------------------|--------|-------|------------------|--------|
|                             |        |       | Change           | Growth |
| Overseas subsidiaries total | 186.1  | 239.0 | 52.8             | 28.4%  |
| Asia                        | 91.9   | 118.0 | 26.0             | 28.3%  |
| Europe                      | 50.8   | 69.1  | 18.3             | 36.0%  |
| Americas                    | 27.8   | 35.4  | 7.6              | 27.3%  |
| Reinsurance                 | 15.6   | 16.5  | 0.9              | 5.9%   |

#### Net income/(loss)

|                             | FY2012 | FY2013 (For | ecast) |
|-----------------------------|--------|-------------|--------|
|                             |        |             | Change |
| Overseas subsidiaries total | 12.6   | 22.0        | 9.3    |
| Asia                        | 9.0    | 12.4        | 3.3    |
| Europe                      | -1.6   | 1.0         | 2.6    |
| Americas                    | 0.1    | 1.5         | 1.4    |
| Reinsurance                 | 5.1    | 7.1         | 1.9    |

#### MS&AD Insurance Group Holdings, Inc.

Net premiums written at overseas subsidiaries are forecast to rise ¥52.8 billion year-on-year, to ¥239.0 billion, primarily due to the effects of the depreciation of the yen in addition to continued business growth, mainly in Asia.

Net income at overseas subsidiaries is forecast to increase by ¥9.3 billion to ¥22.0 billion due to an anticipated improvement in income of all regions and the effects of the deprecition of the yen.

(¥bn)

## Advancing with you



## **INSURANCE GROUP**

## Inquiries

**Corporate Communications and Investor Relations Dept.** 

MS&AD Insurance Group Holdings, Inc.

Phone: +81-3-6202-5268 Fax: +81-3-6202-6882

e-mail: ms\_ad\_ir@ms-ad-hd.com

http://www.ms-ad-hd.com/en/